

2012 Advocates and Advisory Groups table updates

Ombudsman for Injured Workers inquiries, 1999-2012		
Year	Inquiries	
1999	9,492	<p>The Office of the Ombudsman for Injured Workers was created in 1987. Inquiries to the ombudsman come primarily from injured workers, but they are also initiated by attorneys, insurance companies, employers, and others. There were 8,664 inquiries in 2012, an average of about 35 per working day.</p>
2000	10,581	
2001	10,944	
2002	12,685	
2003	14,730	
2004	12,752	
2005	12,809	
2006	12,257	
2007	11,512	
2008	11,404	
2009	11,624	
2010	10,817	
2011	9,496	
2012	8,664	

Small Business Ombudsman inquiries, 1991-2012		
Year	Inquiries	
1991	1,934	<p>The Office of the Ombudsman for Small Business was created in 1990. The number of inquiries peaked in 1999 and 2002. There were 785 inquiries in 2012.</p>
1992	3,655	
1993	3,731	
1994	3,727	
1995	3,877	
1996	3,545	
1997	3,711	
1998	4,514	
1999	5,164	
2000	3,109	
2001	2,502	
2002	5,209	
2003	4,085	
2004	3,883	
2005	3,153	
2006	3,280	
2007	3,785	
2008	1,584	
2009	1,204	
2010	915	
2011	773	
2012	785	