## 2009 Advocates and Advisory Group table updates

Ombudsman for Injured Workers inquiries, 1999-2008			
Year 1999 2000 2001 2002 2003 2004 2005 2006	Inquiries 9,492 10,581 10,944 12,685 14,730 12,752 12,809 12,257	The Ombudsman for Injured Workers was created in 1987. Inquiries to the ombudsman come primarily from injured workers, but they are also initiated by attorneys, insurance companies, employers, and others. There were 11,404 inquiries in 2008.	
2007 2008	11,512 11,404		

Small Business Ombudsman inquiries, 1991-2008			
Year	Inquiries	The office of Small Business Ombudsman was created in 1990.	
1991	1,934	The number of inquiries peaked in 1999 and 2002. There were	
1992	3,655	1,584 inquiries in 2008.	
1993	3,731		
1994	3,727		
1995	3,877		
1996	3,545		
1997	3,711		
1998	4,514		
1999	5,164		
2000	3,109		
2001	2,502		
2002	5,209		
2003	4,085		
2004	3,883		
2005	3,153		
2006	3,280		
2007	3,785		
2008	1,584		