2009 Safety and Health table updates

Accepte	Accepted disabling claims, employment, and claims rates, 1987-2008							
	Accepted			The number of accepted disabling claims grew over the period				
Year	disabling claims	Employment	Claims rate	2003-2007 before falling by 8 percent in 2008. Prior to 2003, the				
1987	41,033	1,105,200	3.7	number of accepted disabling claims had declined nearly every				
1988	43,660	1,161,100	3.8	year since 1988. There were half as many accepted disabling				
1989	39,170	1,214,900	3.2	claims in 2003 as in 1988.				
1990	35,857	1,258,600	2.8	The claims rate was at a record low in 2009 with 1.2 accorded				
1991	31,479	1,258,600	2.5	The claims rate was at a record low in 2008, with 1.2 accepted				
1992	30,786	1,280,500	2.4	disabling claims per 100 workers. The 2008 claims rate is 33				
1993	30,741	1,317,100	2.3	percent of the 1988 claims rate.				
1994	31,530	1,378,800	2.3	* Notes: The 2007 and 2008 employment figures are estimates				
1995	30,564	1,431,600	2.1	and will be revised. The 2008 accepted disabling claims figure				
1996	28,389	1,487,300	1.9	may be revised slightly.				
1997	27,922	1,547,800	1.8					
1998	27,020	1,576,100	1.7					
1999	25,769	1,602,700	1.6					
2000	25,325	1,627,600	1.6					
2001	24,607	1,616,400	1.5					
2002	23,464	1,596,100	1.5					
2003	21,823	1,585,800	1.4					
2004	22,320	1,630,500	1.4					
2005	22,111	1,677,500	1.3					
2006	23,370	1,734,400	1.3					
2007 *	23,431	1,762,700	1.3					
2008 *	21,660	1,749,000	1.2					

Permanen	Permanent partial disability claims, 1987-2008							
Year	Claims with first PPD closure	PPD rate per 100,000 Oregon workers	Permanent partial disability indicates the severity of workplace injuries. The number of accepted disabling claims for which					
1987 1988 1989 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007	12,825 12,147 13,586 13,582 9,803 9,460 9,193 9,362 9,369 8,919 7,922 7,652 7,329 6,939 6,912 6,759 6,259 6,259 6,361 6,278 6,354 6,328	1,160 1,046 1,118 1,079 779 739 698 679 654 600 512 486 457 426 428 423 395 390 374 366 359	 permanent partial disability has been awarded declined nearly every year from 1987 through 2003 with an average annual rate of decline of about 5 percent. The greatest decline occurred in 1991 when the number of PPD claims dropped by 28 percent compared to the previous year. From 2003 to 2007 the number of PPD claims grew by an average annual rate of 2 percent. In 2008, however, the number of PPD claims decreased. The PPD rate, the number of claims with PPD awards per 100,000 workers, declined by 2.8 percent per year from 2003 to 2008 compared to the average annual decline of 7 percent from 1987 through 2003. Again, the greatest decline took place in 1991 when the PPD rate shrank by 28 percent. The PPD rate in 2008 was slightly lower than in 2007. Note: PPD claims are reported by the year of the first PPD award. The counts don't include PPD claims resolved by claim disposition agreements prior to the closure date. Historical data will change by small amounts. 					

Year	Compensable fatalities	Fatality rate	There were 45 compensable fatalities in 2008, the most since
1987	78	7.1	2004 when 45 fatalities were also reported. The number of deaths
1988	81	7.0	has declined an average of 4 percent per year from 1987 through 2008.
1989	76	6.3	
1990	64	5.1	The fatality rate, the number of compensable fatalities per 100,000
1991	65	5.2	workers, has declined by an annual rate of 6 percent over the
1992	63	4.9	same period.
1993	64	4.9	Yearly fatality counts often vary because of multiple-fatality
1994	55	4.0	incidents. In 2008, one incident resulted in the deaths of 8 Oregon
1995	48	3.4	employees.
1996	54	3.6	
1997	43	2.8	
1998	52	3.3	
1999	47	2.9	
2000	45	2.8	
2001	34	2.1	
2002	52	3.3	
2003	41	2.6	
2004	45	2.8	
2005	31	1.8	
2006	37	2.1	
2007	35	2.0	
2008	45	2.6	

Oregon OS	Oregon OSHA inspections, federal fiscal years 1988-2008						
Federal		Workers covered	Percent in	The number of Oregon OSHA inspections per federal fiscal year			
fiscal year	Inspections	by inspections	compliance	fluctuates (the federal fiscal year begins each October). The			
1988	5,697	147,414	23.3%	average number of inspections per year from 1988-2008 is 5,235.			
1989	5,136	167,432	24.2%	There were 5,248 inspections in FFY 2008, the highest numbers			
1990	4,826	164,052	21.4%	since FFY 2003.			
1991	5,506	163,813	18.8%	la su stisse sus slavsified in several verse. The based of estarsus			
1992	5,739	206,170	17.7%	Inspections are classified in several ways. The broadest category			
1993	5,613	245,901	20.1%	identifies each inspection as either a safety inspection or a health			
1994	5,022	262,589	20.9%	inspection. In FFY 2008, 82 percent were safety inspections.			
1995	5,470	227,412	25.2%	Some inspections result in a citation (violations of Oregon or			
1996	5,181	195,375	26.2%	federal standards found at the worksite). When there are no			
1997	4,555	182,058	28.2%	violations of safety or health rules, the inspection is called "in			
1998	5,172	152,324	28.0%	compliance." The percentage of in-compliance inspections was 24			
1999	5,435	168,258	30.7%	percent in FFY 2008.			
2000	5,069	165,151	28.2%				
2001	5,370	197,722	27.8%				
2002	5,642	196,193	26.1%				
2003	5,355	217,724	26.4%				
2004	5,097	207,463	24.9%				
2005	4,890	274,457	22.2%				
2006	4,873	355,103	26.2%				
2007	5,049	244,111	25.5%				
2008	5,248	221,965	23.7%				

Oregor	Dregon OSHA consultations, 1988-2008						
	Number of consulta-	Workers		in voluntary programs:	Oregon OSHA's consultative services help Oregon employers identify hazards and work practices that could lead to injuries or		
Year	tions	reached	SHARP	VPP	illnesses. Employers are provided recommendations for correcting		
1988	502	N/A	-	-	identified hazards and for improving their safety and health		
1989	671	N/A	-	-	programs.		
1990	943	102,739	-	-	The number of consultations increased by 21 percent in CY 2008.		
1991	1,741	250,623	-	-			
1992	2,492	342,696	-	-	Consultative services also include the time-intensive process		
1993	2,089	249,387	-	-	of assisting interested employers as they work toward SHARP		
1994	2,482	256,604	-	-	recognition, and evaluating worksites for qualification in the		
1995	2,153	231,113	-	-	Voluntary Protection Program.		
1996	1,854	233,732	4	-	SHARP is a recognition program that provides guidance and tools		
1997	1,828	153,922	9	1	for developing an effective safety and health program. The program		
1998	2,050	219,565	24	2	focuses on the implementation of a system based on management		
1999	2,127	233,675	42	3	commitment and employee participation.		
2000	2,505	241,965	50	4			
2001	2,828	260,695	69	4	The Voluntary Protection Program was developed by federal OSHA		
2002	2,457	219,418	75	6	as a way to recognize employers who demonstrate excellence in		
2003	2,060	230,245	80	9	safety and health management. The key areas are management		
2004	2,094	229,130	86	8	leadership, employee involvement, worksite analysis, hazard		
2005	2,124	187,449	104	9	prevention and control, and safety and health training.		
2006	2,283	221,157	107	13			
2007	2,098	203,369	126	16			
2008	2,540	208,988	142	23			

Safety and health training programs, 1998-2008

Year	Attendance at training sessions	Oregon OSHA has provided education and training to more than 250,000 workers and employers since 1998. These educational
1998 1999 2000 2001 2002 2003	15,494 27,104 19,069 26,478 15,844 26,290	forums provide an opportunity to share ideas on occupational safety and health with national experts. The increases in attendance every other year are due to the Governor's Occupational Safety and Health Conference, which is held in odd- numbered years. Conferences are coordinated and presented in partnership with businesses, associations, labor unions, etc.
2004 2005 2006 2007	20,892 27,129 22,751 30.054	Other than the GOSH conference, there were seven conferences held around Oregon in 2008. These conferences addressed a variety of safety and health issues.
2008	19,754	In addition to conferences, in 2008 the Public Education Section offered over 702 workshops and on-site trainings on 64 different topics related to safety and health in the workplace.

Employers' safety committee citations, violations, and penalties, fiscal years 1990-2008

	·····			
Fiscal year	Citations	Violations	Proposed penalties	In 1990, SB 1197 required safety committees for employers with more than 10 employees and defined situations in which
1990	128	131	\$13,040	employers with fewer than 10 employees would be required to
1991	219	231	24,355	have safety committees. In 2007, HB 2222 removed all of the
1992	892	1,024	61,555	specific safety committee requirements from the law and gave the
1993	781	963	49,410	Department of Consumer and Business Services the authority to
1994	752	925	60,930	write rules that require all employers to establish and administer
1995	820	980	146,070	safety committees or hold safety meetings. HB 2222 also allows
1996	703	858	102,835	for alternate forms of safety committees and meetings to address
1997	718	878	74,635	the special needs of small employers, agricultural employers, and
1998	848	953	139,855	employers with mobile work sites.
1999	817	1,168	131,890	The importance of safety committees is reinforced in Oregon
2000	679	1,046	150,305	OSHA through a standardized approach to working with employers
2001	816	1,274	174,010	about safety committees.
2002	958	1,420	179,085	about salety committees.
2003	956	1,206	141,135	
2004	1,089	1,438	142,340	
2005	1,034	1,379	111,380	
2006	947	1,125	118,775	
2007	961	1,151	131,225	
2008	774	942	\$113,320	

2009 Compensability table updates

Total rep	oorted claim	s, FY 1989-	2009		
			Percent		The denial rate of disabling claims remained fairly constant over
Fiscal	Accepted	Denied	denied	Denied non-	the period FY 1993-2005, varying between 16 percent and 18
year	disabling	disabling	disabling	disabling	percent. The denial rate in FY 2006-2009 was slightly lower,
1989	40,515	6,640	14.1%	8,022	varying between 14 percent and 15 percent.
1990	35,918	9,534	21.0%	10,551	Notes: With few exceptions, insurers do not report accepted
1991	31,156	8,024	20.5%	12,426	nondisabling claims to the department.
1992	28,577	7,522	20.8%	12,930	
1993	29,125	6,013	17.1%	13,414	
1994	29,731	6,235	17.3%	13,251	
1995	29,740	6,535	18.0%	13,377	
1996	27,373	5,958	17.9%	14,118	
1997	26,918	5,515	17.0%	14,759	
1998	26,032	5,354	17.1%	14,962	
1999	24,857	5,244	17.4%	14,683	
2000	24,405	4,899	16.7%	13,742	
2001	23,850	4,717	16.5%	13,876	
2002	22,126	4,704	17.5%	12,990	
2003	21,493	4,420	17.1%	11,715	
2004	20,004	4,117	17.1%	10,176	
2005	21,020	4,030	16.1%	9,578	
2006	21,445	3,516	14.1%	9,672	
2007	22,449	3,873	14.7%	9,165	
2008	21,734	3,533	14.0%	8,391	
2009	18,850	3,329	15.0%	7,301	

Disabling	occupational d	isease claims,	FY 1989-2009	
Fiscal			Percent	The denial rate of occupational disease claims was fairly constant
year	Accepted	Denied	denied	over the period FY 1996-2005, varying between 33 percent and
1989	3,980	2,041	33.9%	37 percent. The denial rate in FY 2006-2008 was slightly lower,
1990	3,496	2,761	44.1%	varying between 30 percent and 31 percent before rising to 33
1991	3,068	2,115	40.8%	percent in FY 2009.
1992	3,101	2,293	42.5%	Although the denial rate was slightly higher, the total number of
1993	3,212	1,941	37.7%	disabling occupational disease claims reported to the department
1994	3,289	2,039	38.3%	in FY 2009 was 8.7 percent lower than the previous year.
1995	3,384	2,083	38.1%	III FT 2009 was 6.7 percent lower than the previous year.
1996	3,247	1,926	37.2%	Over the past five fiscal years, nearly half of disabling occupational
1997	3,349	1,905	36.3%	disease claims were due to diseases and disorders of the
1998	3,180	1,685	34.6%	musculoskeletal, connective tissue, and peripheral nervous
1999	2,766	1,597	36.6%	systems. These claims include rheumatisms, Carpal Tunnel
2000	2,890	1,479	33.9%	Syndrome, tendonitis, various back or spinal conditions
2001	3,210	1,582	33.0%	(dorsopathies), and arthritic conditions.
2002	3,142	1,780	36.2%	
2003	3,275	1,636	33.3%	
2004	3,074	1,727	36.0%	
2005	3,247	1,670	34.0%	
2006	3,182	1,431	31.0%	
2007	3,480	1,523	30.4%	
2008	2,926	1,339	31.4%	
2009	2,662	1,302	32.8%	

Disabling	aggravation clai	ims, 1991-2008		
Year	Accepted	Denied	Percent denied	The number of aggravation claims has increased since 2005. The denial rate is now above 50 percent.
1991	2,042	1,675	45.1%	Note: The counts are aggravation claims reported to the
1992	2,201	1,514	40.8%	department by insurers. These exclude claims made under Board
1993	2,099	1,337	38.9%	Own Motion authority for worsened conditions, which can be made
1994	1,915	1,171	37.9%	after the five-year aggravation period expires.
1995	1,593	907	36.3%	
1996	1,565	950	37.8%	
1997	1,351	993	42.4%	
1998	1,172	763	39.4%	
1999	1,038	730	41.3%	
2000	876	618	41.4%	
2001	902	575	38.9%	
2002	773	535	40.9%	
2003	717	483	40.3%	
2004	563	416	42.5%	
2005	549	340	38.2%	
2006	523	432	45.2%	
2007	518	534	50.8%	
2008	502	571	53.2%	

2009 Claims Processing table updates

Insurer claim	acceptance and deni	al, median time la	ag days, 1988-2008
Year	Accepted	Denied	In 1990, SB 1197 extended the time allowed for insurers to accept
1988	33	49	or deny a claim from 60 to 90 days. SB 485 (2001) reduced the
1989	35	43	allowed time back to 60 days.
1990	31	35	Since 2002, the median time taken to accept a disabling claim has
1991	35	39	been about 40 calendar days; the median time to deny a disabling
1992	40	45	claim has been about 48 days.
1993	34	48	
1994	40	48	
1995	43	50	
1996	44	60	
1997	50	66	
1998	52	64	
1999	49	62	
2000	49	61	
2001	46	60	
2002	40	50	
2003	40	51	
2004	39	45	
2005	41	48	
2006	41	48	
2007	40	47	
2008	41	48	

Insurer tim	eliness of accept	ance or denial and of first	a payments, 1990-2008
Year	Acceptance/ denial timely	First temporary disability payment timely	Insurer performance on timeliness of acceptance or denial of claims improved between 1990 and 1994, to 96.1 percent, after
1990	85.4%	80.1%	which it generally declined to a low of 89.5 percent in 2005
1991	91.5%	85.0%	However, it has improved for the past three years, to 92.8 percent
1992	94.2%	87.2%	in 2008.
1993	96.0%	89.0%	Timeliness of first payments has also improved since 1990. In
1994	96.1%	88.3%	2008, 89.9 percent of the first payments of temporary disability
1995	95.1%	88.4%	benefits were made timely.
1996	94.5%	88.2%	,
1997	93.2%	87.9%	Note: These data are self-reported by the insurers. The reports are
1998	92.6%	87.4%	audited by WCD.
1999	92.8%	87.2%	
2000	92.9%	88.3%	
2001	92.3%	88.2%	
2002	93.1%	89.5%	
2003	90.2%	90.3%	
2004	90.1%	91.5%	
2005	89.5%	90.1%	
2006	90.9%	88.3%	
2007	91.2%	90.0%	
2008	92.8%	89.9%	

Claim closures, with insurer closures, 1987-2008								
Year	Claim closures	Insurer closures	Percent insurer closures	The number of total closures, which includes insurers' disabling status reclassifications, has generally trended downward since				
				1995. The decline has averaged 3 percent per year.				
1987	50,587	18,153	35.9%					
1988	50,223	14,194	28.3%	SB 220, passed in 1999, phased out the department's former				
1989	48,732	14,053	28.8%	role in closing claims. After Jan. 1, 2001, insurers, self-insured				
1990	46,488	14,884	32.0%	employers, and third-party administrators have handled all claim				
1991	38,351	18,483	48.2%	closures, so all values since then for insurer closures are 100				
1992	34,506	19,876	57.6%	percent.				
1993	33,823	19,256	56.9%					
1994	34,631	20,192	58.3%					
1995	35,657	20,742	58.2%					
1996	33,838	20,676	61.1%					
1997	31,671	20,949	66.1%					
1998	30,810	22,071	71.6%					
1999	28,894	22,191	76.8%					
2000	27,675	26,287	95.0%					
2001	27,033	27,033	100.0%					
2002	25,425	25,425	100.0%					
2003	23,877	23,877	100.0%					
2004	23,916	23,916	100.0%					
2005	23,184	23,184	100.0%					
2006	24,081	24,081	100.0%					
2000	25,098	25,098	100.0%					
2007	23,637	23,637	100.0%					

Time lag f	rom injury date to firs	t closure, 1987-2008	3
Year	Average days	Median days	The average calendar days from injury to first closure for claims first closed in 2008 was 240 days. The average has fluctuated
1987	255	169	with no consistent trend since the early 1990s.
1988	260	170	The median number of days from injury to first closure was 154
1989	271	181	days in 2008. There has been almost no change in the median
1990	277	184	number of days over the past decade.
1991	271	176	
1992	241	152	
1993	231	148	
1994	229	151	
1995	232	155	
1996	228	153	
1997	224	150	
1998	222	156	
1999	225	156	
2000	230	154	
2001	243	160	
2002	245	155	
2003	239	154	
2004	256	153	
2005	236	154	
2006	240	154	
2007	230	149	
2008	240	154	

Year	Citations	Penalty amount	Citations and penalties against insurers have been trending
1990	407	\$158,325	upward since 2004.
1991	420	156,775	Not included in these statistics are stipulated agreements. Thes
1992	506	163,101	may encompass various violations of rules and statutes under
1993	621	166,650	ORS Chapters 656 and 731 and set up various performance
1994	679	197,025	expectations.
1995	525	139,325	
1996	491	140,850	
1997	629	244,175	
1998	813	254,925	
1999	789	243,375	
2000	844	248,875	
2001	738	204,400	
2002	947	301,900	
2003	1,241	343,875	
2004	677	206,675	
2005	745	360,600	
2006	951	588,150	
2007	915	575,800	
2008	1,140	596,775	

Abuse compla	Abuse complaint investigations, FY 2002-2009								
Fiscal year	Opened	Closed	In FY 2009, 23 investigations were opened concerning complaints of inappropriate actions by employers, providers, insurers,						
2002	110	93	workers, and other parties.						
2003	87	94							
2004	63	76	The counts exclude inquiries that did not require issuing a						
2005	62	70	director's order or warning notice. In FY 2008, there were 92 such						
2006	20	21	inquiries. These inquiries were usually resolved with educational						
2007	7	7	counseling, referred to other agencies, or dropped after callers						
2008	8	8	withdrew their complaints.						
2009	23	13							

Workers	Workers' compensation information line calls for assistance, 1990-2008								
Year	Worker calls	Other calls	Total calls	WCD has an information line to assist workers and others.					
1990	23,263	N/A	N/A	In 2008, there were more than 6,700 calls from workers with					
1991	21,475	N/A	N/A	questions about their claims, the claims process, or the workers'					
1992	15,181	N/A	N/A	compensation system. Seven percent of these calls were fielded					
1993	18,243	N/A	N/A	by bilingual benefit consultants.					
1994	19,678	7,575	27,253	The line also received 4,715 calls from insurers, medical					
1995	17,503	6,699	24,202	providers, attorneys, employers, legislators, and others in 2008.					
1996	16,938	7,701	24,639						
1997	15,737	8,425	24,162						
1998	14,960	8,098	23,058						
1999	13,711	7,930	21,641						
2000	12,155	6,490	18,645						
2001	11,662	6,936	18,598						
2002	10,000	7,056	17,056						
2003	9,813	7,397	17,210						
2004	10,129	7,703	17,832						
2005	9,463	6,270	15,733						
2006	7,898	6,056	13,954						
2007	7,359	4,947	12,306						
2008	6,713	4,715	11,428						

2009 Advocates and Advisory Group table updates

Ombudsman for Injured V	Ombudsman for Injured Workers inquiries, 1999-2008									
Year	Inquiries	The Ombudsman for Injured Workers was created in 1987. Inquiries to the ombudsman come primarily from injured workers,								
1999	9,492									
2000	10.301	but they are also initiated by attorneys, insurance companies,								
2001	10,944	employers, and others. There were 11,404 inquiries in 2008.								
2002	12,685									
2003	14,730									
2004	12,752									
2005	12,809									
2006	12,257									
2007	11,512									
2008	11,404									

Small Business Ombudsn	nan inquiries, 1991-2008	3
Year	Inquiries	The office of Small Business Ombudsman was created in 1990.
1991	1,934	The number of inquiries peaked in 1999 and 2002. There were
1992	3,655	1,584 inquiries in 2008.
1993	3,731	
1994	3,727	
1995	3,877	
1996	3,545	
1997	3,711	
1998	4,514	
1999	5,164	
2000	3,109	
2001	2,502	
2002	5,209	
2003	4,085	
2004	3,883	
2005	3,153	
2006	3,280	
2007	3,785	
2008	1,584	

2009 Medical Care and Benefits table updates

Medical payments by pr	Medical payments by provider type, 2008								
Provider type	Payments (\$ millions)	Percent of total	In 2008, an estimated \$292.13 million was paid for workers' compensation medical services. Of this, 28.2 percent was paid to medical doctors.						
Medical doctor Hospital outpatient Hospital inpatient Other medical provider Physical therapist Pharmacy Radiologist Chiropractor	\$82.44 67.02 32.30 29.22 24.33 15.88 7.43 7.03	28.2% 22.9% 11.1% 10.0% 8.3% 5.4% 2.5% 2.4%	Note: Other medical provider payments are chiefly for independent medical exams and ambulance services. The remaining provider types are osteopath, home health care, occupational therapist, dentist, nursing home care, acupuncturist, physician assistant, podiatrist, laboratory, optometrist, registered nurse practitioner, psychologist, and naturopath.						
Ambulatory surgical center Medical supplies	7.00 5.76	2.4% 2.0%							
Subtotal Remaining provider types Total	278.39 13.74 \$292.13	95.3% 4.7% 100.0%							

Service category	Payments (\$ millions)	Percent of total
Physical medicine	\$44.32	15.2%
Evaluation and management	42.92	14.7%
Surgery	36.58	12.5%
Revenue services	35.18	12.0%
Procedural services (ICD-9-CM codes)	27.81	9.5%
Healthcare common procedural services (HCPCS codes)	22.99	7.9%
Radiology	22.26	7.6%
Pharmaceuticals (NDC codes)	16.92	5.8%
Medicine	12.02	4.1%
Oregon specific services (OSC codes)	10.23	3.5%
Ambulatory surgical center facility services	7.07	2.4%
Anesthesia	5.43	1.9%
Durable medical equipments and supplies	3.09	1.1%
Laboratory and pathology	1.81	0.6%
Other Services	3.49	1.2%
Total	\$292.13	100%

As set forth in Oregon Administrative Rule (OAR) 436-009-0040, the insurer shall pay for medical services at the provider's usual fee or in accordance with the fee schedule, whichever is less. Medical services that have no fee schedule are reimbursed at the provider's usual fees.

This table shows total payments and market shares for 11 fee-schedule-regulated service categories and three non-fee-schedule categories. Examples of non-fee schedule-service categories include revenue services, HCPCS (Medicare's national level II codes, detailing supplies and materials), and procedural services (Hospital ICD-9-CM; international classification of diseases 9th revision clinical modification). However, all non-fee-schedule services performed in a hospital setting are subject to the hospital's cost-to-charge ratio. In 2008, the total share of non-fee-schedule services was about 29.4 percent of total medical payments. Oregon specific services accounted for about \$10.2 million, two-thirds of which was spent on reimbursements for Independent Medical Examinations (IMEs) and related services.

Top 15 workers' compensation medical services, 2008								
Service code	Description of service	Payments (\$ millions)	Percent of total	In 2008, the single medical service with the most				
97110	Therapeutic exercises	\$19.12	6.5%	payments, \$19.1 million, was				
99213	Office/outpatient visit (established patient, 15 min.)	13.81	4.7%	therapeutic exercises. The				
97140	Manual therapy	10.06	3.4%	top 15 services combined				
360	Operating room services	8.52	2.9%	accounted for nearly one-third				
99214	Office/outpatient visit (established patient, 25 min.)	6.61	2.3%	of all WC medical payments.				
450	Emergency room	6.52	2.2%					
D0003	Independent medical examination	5.96	2.0%					
99203	Office/outpatient visit (new patient, 30 min.)	3.64	1.2%					
73721	Magnetic resonance image (MRI), joint of lower extremity; w/o dye	3.43	1.2%					
97530	Therapeutic activities	3.34	1.1%					
72148	Magnetic resonance image (MRI), lumbar and spine; w/o dye	3.22	1.1%					
99283	Emergency department visit	2.98	1.0%					
73221	Magnetic resonance image (MRI), joint of upper extremity; w/o dye	2.81	1.0%					
97001	Physical therapy evaluation	2.64	0.9%					
99204	Office/outpatient visit (new patient, 45 min.)	2.62	0.9%					
	Subtotal	95.29	32.6%					
	Remaining services	196.84	67.4%]				
	Total	\$292.13	100%					

Top 15 pharmacy payments by drug name, 2008							
Drug name	Drug type	Drug class	Payments (\$ millions)	Percent of total	In 2008, the top 15 pharmaceuticals accounted		
Oxycontin	Brand	Analgesics - opioid	\$1.76	11.1%	for 48 percent of total		
Hydrocodone/Acetaminophen	Generic	Analgesics - opioid	0.72	4.6%	pharmacy payments.		
Lyrica	Brand	Anticonvulsants	0.59	3.7%	Generic drugs made up		
Gabapentin	Generic	Anticonvulsants	0.54	3.4%	about 80 percent of the		
Celebrex	Brand	Analgesics - anti-inflammatory	0.51	3.2%	prescriptions dispensed		
Oxycodone Hcl Er, Cr	Generic	Analgesics - opioid	0.50	3.1%	to injured workers and		
Lidoderm	Brand	Dermatologicals	0.46	2.9%	41 percent of pharmacy		
Cymbalta	Brand	Antidepressants	0.45	2.8%	payments for prescription		
Skelaxin	Brand	Musculoskeletal therapy agents	0.37	2.4%	medications. Prescription		
Fentanyl	Generic	Analgesics - opioid	0.37	2.3%	medications accounted for		
Cyclobenzaprine Hcl	Generic	Musculoskeletal therapy agents	0.29	1.8%	94 percent of total pharmacy		
Morphine Sulfate Er, Cr	Generic	Analgesics - opioid	0.31	1.9%	payments. Medical supplies		
Kadian	Brand	Analgesics - opioid	0.25	1.6%	and other non-drug services		
Topamax	Brand	Anticonvulsants	0.23	1.4%	provided by pharmacy		
Oxycodone-Apap	Generic	Analgesics - opioid	0.22	1.4%	made up for the remaining		
Subtotal			7.57	48%	6 percent of total pharmacy		
Remaining pharmacy payments	š		8.30	52%	payments.		
Total			\$15.88	100%			

- 1				
	MCO contracts with insur	ers and self-insure	ed employers	FY 1995-2009
		cis and sen moure	ca cinpicycis,	1 1000 2000

		Self-insured		At the end of fiscal year 2009, there were four active, certified
Fiscal year	Insurers	employers	Total	managed care organizations. These four MCOs had a total of 99
1995	30	45	75	contracts active with insurers and self-insured employers at any
1996	32	46	78	time during fiscal year 2009.
1997	38	49	87	Note: Those figures are based on reports submitted by MCOs and
1998	40	51	91	Note: These figures are based on reports submitted by MCOs and
1999	38	48	86	may change as new data are reported.
2000	38	50	88	
2001	45	54	99	
2002	40	56	96	
2003	40	62	102	
2004	37	61	98	
2005	38	65	103	
2006	40	68	108	
2007	33	58	91	
2008	33	60	93	
2009	33	66	99	

Employee	Employees with accepted disabling claims enrolled in MCOs, 1998-2008									
Year	SAIF	Private insurers	Self-insured employers	Overall	The percentage of claimants with accepted disabling claims who have been enrolled in MCOs has varied between 36 percent and					
1998	76.8%	24.5%	23.2%	39.8%	42 percent.					
1999	72.4%	20.9%	21.8%	37.1%	Note: The 2002 private insurer figure includes estimated data					
2000	76.3%	20.1%	27.9%	40.1%	from the Liberty group.					
2001	70.3%	12.3%	26.8%	35.6%						
2002	67.5%	11.7%	27.8%	36.5%						
2003	70.3%	8.2%	30.1%	39.1%						
2004	69.7%	10.4%	30.7%	40.9%						
2005	70.5%	7.8%	32.9%	42.1%						
2006	67.0%	5.7%	33.2%	39.6%						
2007	65.8%	6.7%	34.0%	39.8%						
2008	64.1%	8.4%	33.3%	38.7%						

2009 Indemnity Benefits table updates

Indemnity a	nd medical b	enefits paid, 19	95-2008	
Year paid	Total paid (\$ millions)	Indemnity percent of total	Medical percent of total	Indemnity benefits are temporary disability, permanent partial disability, permanent total disability, vocational assistance, and death
1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006	\$459.5 437.8 431.5 427.8 428.6 446.3 471.3 487.2 477.3 499.8 532.0 554.1	56.2% 54.9% 53.0% 51.7% 51.5% 50.3% 50.2% 50.1% 49.6% 48.5% 46.4% 46.7%	43.8% 45.1% 47.0% 48.3% 48.5% 49.7% 49.8% 49.9% 50.4% 51.5% 53.6% 53.3%	benefits and settlements. The share of indemnity benefits has been increasing following a steady decrease from 1995 to 2005. The data include paid amounts for all claims, not just accepted disabling claims. The total paid does not include payments for temporary disability in the interim before compensability denial or after a department or court order. Total costs exclude payments from the Workers' Benefit Fund, such as the Employer-at-Injury Program, the Preferred Worker Program, and cost-of-living adjustments for death and permanent total disability benefits. Some data are estimated, medical data for the latest year have been adjusted for expected development, and historical data are
2007 2008	574.9 565.1	46.9% 48.3%	53.1% 51.7%	subject to small changes.

Indemnity ben	efits paid for accep	ted disabling claims	, 1995-2008
Year 1995 1996 1997 1998 1999 2000 2001	efits paid for accep Benefits paid (\$ millions) \$244.6 228.6 216.2 208.9 208.9 208.9 210.4 222.5	ted disabling claims Average benefits \$7,380 7,526 7,430 7,371 7,764 8,130 8,653	, 1995-2008 Total indemnity benefits were increasing at a 4.6 percent average rate from 2005 to 2007. In the most recent year, the growth slowed, possibly due to economic recession. Similarly, in 2008 the number of disabling claims resolved fell by 4.6 percent following 3.8 percent average growth from 2005 to 2007. Average benefits were stable from 2005-2007, and in 2008 they went up by nearly 6 percent, possibly due to the recession. Benefits paid for accepted disabling claims do not include
2002 2003 2004 2005 2006 2007 2008	230.3 222.2 229.7 233.0 243.5 255.3 257.9	9,491 9,711 10,003 10,386 10,340 10,540 11,158	payments for temporary disability in the interim before compensability denial or after a department or court order. Some data are estimated, and historical data are subject to small changes.

Year	Time loss (\$ millions)	PPD (\$ millions)	PTD (\$ millions)	Fatal (\$ millions)	Claim disposition agreements (\$ millions)	Disputed claim settlements (\$ millions)	Vocational assistance (\$ millions)
1995	\$95.64	\$60.95	\$13.65	\$8.98	\$47.62	\$9.53	\$8.28
1996	85.32	60.16	13.12	9.61	43.97	8.37	8.09
1997	80.28	55.99	12.61	10.28	42.68	7.94	6.43
1998	80.57	55.78	11.97	10.85	36.30	7.90	5.50
1999	80.95	54.06	11.45	11.07	38.44	8.09	4.83
2000	78.73	55.46	11.03	11.81	38.55	9.92	4.90
2001	88.97	59.24	10.51	12.01	37.72	9.37	4.72
2002	90.02	58.40	9.98	12.30	43.21	11.57	4.80
2003	87.15	58.03	9.54	13.14	39.40	10.34	4.59
2004	88.86	60.91	9.11	13.05	42.00	10.75	5.08
2005	88.36	64.44	8.95	13.62	42.06	10.35	5.22
2006	92.44	63.45	8.54	13.68	50.04	9.90	5.48
2007	99.83	65.10	8.38	14.11	50.58	11.66	5.62
2008	93.68	64.11	7.86	14.10	59.98	12.92	5.23

In 2008, 36 percent of indemnity benefits for accepted disabling claims were temporary disability payments, 25 percent were permanent partial disability (PPD) awards, 28 percent were agreements and settlements, and the remaining 11 percent were paid for permanent total disability (PTD), death, and vocational assistance benefits.

Data are reported by the year of the award, except for vocational assistance purchases and professional services, which are by the year vocational assistance is completed. Temporary disability includes reports by insurers at claim closure and following a vocational assistance training plan, and estimates of unreported data such as for initial claims resolved by claim disposition agreement. Temporary disability excludes temporary disability in the interim before compensability denial or after a department or court order. Death and PTD benefits shown do not include cost-of-living adjustment paid form the Workers' Benefit Fund. Benefits paid on PTD claims after the worker has died are included in death benefits. Historical data are subject to small changes.

Temporary dis	ability days	paid per accept	ed disablin	g claim, 1995-2008
Claim closure year	Average days	Average time loss paid	Median days	In 2008, the average number of temporary disability days per accepted disabling claim was 63 days, and the average payment
1995	60	\$3,065	15	was \$4,280.
1996	56	2,946	14	The data are reported by the year of the latest claim resolution
1997	54	2,891	14	including reports by insurers at claim closure and following a
1998	54	2,982	15	training plan, and estimates of unreported data such as for initial
1999	54	3,117	15	claims resolved by claim disposition agreement. Data exclude
2000	52	3,134	15	temporary disability paid before compensability denial or after
2001	57	3,549	17	a department or court order. Data for the latest year have been
2002	59	3,813	17	adjusted for expected development, and historical data will show
2003	59	3,971	17	small changes as claims are reopened and closed.
2004	61	4,006	17	
2005	64	4,133	19	
2006	63	4,067	19	
2007	65	4,370	19	
2008	63	4,280	16	

Average temporary disability days, by type of claim resolution, 1995-2008

Year	Initial claim, CDA	Initial claim, closure	Aggravation and medical condition, closure	Vocational training closure	Any resolution	Accepted disabling claims may be resolved multiple times. In 2008, 89 percent of resolutions were initial claim closures, at an average 47 days paid. Five percent were closures of aggravation and medical-condition claims, and average duration
1995	183	47	94	221	55	was 106 days. One percent were closures after the completion of
1996	180	45	106	195	54	vocational training, averaging 214 days. Finally, 5 percent were
1997	173	42	94	214	50	initial claims that ended with a claim disposition agreement rather
1998	166	43	86	224	51	than closure, at an estimated average of 209 days.
1999	173	43	85	208	51	The data are reported for each claim resolution by the year of
2000	176	42	83	216	50	claim closure or claim disposition agreement. The average days
2001	171	46	97	219	55	here are calculated per closure rather than per claim as in the
2002	193	48	90	241	57	previous table.
2003	186	47	82	223	56	
2004	197	49	83	234	58	
2005	201	52	90	223	62	
2006	191	51	78	215	60	
2007	196	51	101	214	62	
2008	209	47	106	214	60	

Permanent partial disability cases and average dollars, 1995-2008 In general, about 30 percent of closed claims receive permanent Percentage Average partial disability awards. The average PPD award has increased PPD PPD of closed at a rate of about 4.2 percent per year since 1995. Year claims claims award \$6,433 1995 9,479 30.8% These data are reported by the year of the last claim closure; 6,670 1996 8,901 31.6% data will change as claims are opened and closed. The average 8,047 7,064 1997 29.9% awards include the initial awards made by insurers and the net 1998 7,754 29.6% 7,187 amounts that were awarded during the appeal process. About 95 1999 7,336 29.7% 7,395 percent of claim resolutions are claim closures. 2000 6,937 29.1% 7,777 8,361 2001 7,012 29.7% 2002 6,719 30.3% 8,590 2003 6,238 29.9% 9,099 2004 9,665 6,318 30.1% 2005 10,057 6,324 30.8% 2006 29.5% 9,720 6,387 2007 29.0% 10,121 6,498 2008 6,403 29.7% 11,428

Year	Grant	Rescind	Net awards	The number of permanent total disability awards declined
1987	204	27	177	dramatically between 1988 and 1990, when disability rating
1988	209	14	195	standards were adopted systemwide. The creation of CDAs in
1989	139	15	124	1990 led to further decline.
1990	81	36	45	PTD grants can be made by insurers or by the department
1991	68	22	46	through the appeal process. These counts include the
1992	47	5	42	reinstatement of awards that were rescinded by insurers or
1993	26	13	13	during earlier appeals. Of the 10 grants in 2008, eight were by
1994	36	9	27	insurer closure and the other two grants were by department
1995	32	17	15	reconsideration.
1996	17	6	11	
1997	20	5	15	
1998	16	6	10	
1999	25	11	14	
2000	14	6	8	
2001	13	14	-1	
2002	23	3	20	
2003	14	6	8	
2004	20	7	13	
2005	20	4	16	
2006	18	1	17	
2007	15	1	14	
2008	10	1	9	

Maximum PPD benefits, since July 1986

Dates of injury	Maximum scheduled PPD	Maximum unscheduled PPD	Maximum PPD	In 2003, SB 757 revised the PPD award structure, effective January 2005. It eliminated the distinction between scheduled and unscheduled PPD. The new structure reallocates benefits
July 1986 - June 1987 July 1987 - June 1990 July 1990 - June 1991 July 1991 - June 1992 July 1992 - June 1993 July 1993 - June 1994 July 1994 - June 1995 July 1995 - Dec. 1995 Jan. 1996 - Dec. 1997 Jan. 1998 - Dec. 1999 Jan. 2000 - Dec. 2001 Jan. 2002 - Dec. 2004 > Series brea Jan. 2005 - June 2005 July 2005 - June 2006 July 2006 - June 2007 July 2007 - June 2008 July 2008 - June 2009 July 2009 - June 2010	\$24,000 27,840 58,560 58,577 60,601 63,631 66,722 67,402 80,640 87,168 98,168 107,328 k	\$32,000 32,000 32,000 60,503 62,592 65,723 68,915 69,617 130,400 138,224 149,033 162,272	- - - - - - - - - - - - - - - - - - -	to better reflect earnings loss, providing less-generous benefits to some workers who can return to regular work, and more- generous benefits to those who cannot. The maximum PPD award was increased, but there was no initial increased cost to the entire workers' compensation system. The increase in PPD maximum amounts since 2005 is due to benefit levels now being escalated by the change in the AWW under the new law.

2009 Return-to-Work Assistance table updates

Employer-a	t-Injury Progra	am placement	95-2008	
Year	Workers	Employers	Average cost per placement	The Employer-at-Injury Program was created to encourage placement of injured workers into transitional work while they
1995	3,739	1,191	\$1,326	recover from their injuries. Benefits available to employers and
1996	6,078	1,348	\$1,245	their workers include wage subsidy, worksite modification, and
1997	8,359	1,513	\$1,180	purchases. Modifications and purchases are being used more
1998	10,068	1,791	\$1,167	often due to administrative law changes in late 2007.
1999	9,442	1,837	\$1,132	Increasing counts of workers and employers with placements
2000	7,854	1,580	\$1,215	approved since 2005 are evidence that recent law changes are
2001	8,585	1,644	\$1,290	promoting use and access to the program.
2002	6,406	1,236	\$1,411	
2003	5,954	1,334	\$1,477	Note: Data were revised following system updates to reflect
2004	6,609	1,496	\$1,472	administrative rule changes.
2005	6,475	1,491	\$1,553	
2006	7,424	1,624	\$1,604	
2007	7,770	1,798	\$1,788	
2008	8,809	1,993	\$2,034	

Preferred w	orkers, CY 19	95-2008		1
Calendar		Workers using benefits	Percent of eligibilities with benefit	Preferred workers have permanent work restrictions that prevent return to unmodified regular work. In 2007, there were 2,022 preferred worker eligibilities, the highest number since 2001.
year	Eligibilities		use	Benefit use among preferred workers is difficult to measure
1995	4,459	1,334	30%	because some workers use benefits as soon as possible after
1996	3,708	1,104	30%	eligibility while others may wait for years. There is no time limit
1997	3,120	912	29%	on when use may begin. Current statistics exclude some worker
1998	2,946	738	25%	using benefits at the injury employer's initiative.
1999	2,549	644	25%	
2000	2,267	584	26%	Preferred worker statistical data were revised following system
2001	2,375	562	24%	updates to reflect administrative rule changes.
2002	1,858	492	26%	
2003	1,821	497	27%	
2004	1,779	471	26%	
2005	1,806	459	25%	
2006	1,768	Available D	ec. 2009	
2007	2,022	Available D	ec. 2010	
2008	1,991	Available D		

Preferred	Preferred Worker Program contracts started, CY 1995-2008									
Calendar year	Workers starting contracts	Wage subsidies	Worksite modifi- cations	Purchases	Preferred Worker Program benefits include premium exemption and claim cost reimbursement, plus wage subsidy, worksite modification, and employment purchase contracts or agreements. Workers may					
1995 1996	1,379 1.448	1,110 1.111	418 515	527 638	use all these benefits, more than one time.					
1997	1,380	1,063	448	602	Administrative law changes provided for use of program benefits at the injury employer's initiative beginning July 2005 and worksite					
1998 1999	1,273 979	957 734	448 293	668 462	creation purchases in December 2007. The number of workers					
2000	871	673	282	344	starting contracts in 2008 was the highest since 2001. Note: Data were revised following system updates to reflect					
2001 2002	718 594	539 473	232 200	310 250	administrative rule changes.					
2003 2004	620 620	517 488	200 265	235 249						
2005	594	458	245	252						
2006 2007	573 603	482 494	232 218	225 237						
2008	690	454	232	583						

Vocation	al assistance dete	erminations, 1	995-2008	
Year	Total determinations	Ineligible	Eligible	Insurers determine eligibility or ineligibility for vocational assistance for workers with permanent partial disability who
1995	4,447	3,168	1,279	do not return to permanent work with the employer at injury. The department audits claim closures to assure that insurers
1996	4,084	2,975	1,109	determine eligibility.
1997	3,547	2,698	849	ö ,
1998	3,441	2,647	794	In general, workers are eligible for vocational assistance if they
1999	3,299	2,555	744	have a substantial handicap that prevents re-employment in any
2000	2,421	1,705	716	job that pays at least 80 percent of the job-at-injury wages.
2001	2,046	1,291	755	Note: Eligible determinations include insurer letters, eligibility
2002	2,046	1,308	738	orders, and eligibility restorations. Data may be reported by the
2003	2,108	1,324	784	insurer several months after the determination.
2004	2,495	1,723	772	
2005	2,668	1,928	740	
2006	2,439	1,749	690	
2007	2,288	1,538	750	
2008	2,634	1,948	686	

			Closed, direct			Outcome: maximum		
	Total eligibility	Closed,	employment	Closed,	Outcome:	services or job	Outcome:	Outcome
Year	closures	no plan	plan	training plan	return to work	ended	CDA	other
1995	1,403	840	52	511	340	87	631	345
1996	1,242	701	39	502	337	58	582	265
1997	993	515	23	455	248	59	441	245
1998	870	455	6	409	208	50	424	188
1999	777	415	7	355	157	41	354	225
2000	723	396	4	323	171	46	324	182
2001	708	382	4	322	154	46	313	195
2002	782	454	7	321	140	70	394	178
2003	717	418	7	292	123	75	380	139
2004	760	440	5	315	128	60	391	181
2005	728	432	4	292	135	48	370	175
2006	731	408	7	316	143	48	390	150
2007	698	388	3	307	149	44	344	161
2008	661	400	3	258	93	35	377	156

Eligibility closures include insurer eligibility closures and eligibilities where there is a claim disposition agreement in full but no eligibility closure. No-plan closures continue to account for more than 50 percent of eligibility closures. The claim disposition agreement continues to account for 50 percent or more of eligibility closure outcomes.

Note: Data may be reported by the insurer several months after the closure.

2009 Disputes table updates

Appe	llate revie	w requests a	nd orders	, 1991-2	008	
		Requests on	Appellate		Percent of	The WCD Appellate Review Unit provides administrative
	Requests	disabling	review	Total	orders	review of decisions made by insurers regarding claim
	on	classifica-	request	orders	appealed to	closures and classifications of claims as disabling or
Year	closures	tions	rate	issued	hearings	nondisabling. Effective 2004, insurers may also appeal claim
1991	6,065	26	16.8%	5,953	49.0%	closures when they disagree with findings on impairment by
1992	6,590	73	17.3%	6,508	53.4%	attending physicians.
1993	6,011	87	17.2%	6,029	48.1%	Since 1995, the trend in the number of requests for
1994	5,915	99	16.9%	6,026	47.8%	· · · · · ·
1995	6,764	152	16.6%	6,563	44.6%	reconsideration of claim closures has been declining,
1996	5,773	128	15.8%	6,299	41.2%	except for a small increase in 2007. The rate of requests for
1997	4,621	100	14.6%	4,790	38.8%	appellate review declined in 2005 and 2006, following an
1998	4,527	123	14.5%	4,582	38.9%	upward trend since 2000. The appeal rate for appellate review
1999	4,313	126	14.8%	4,544	38.7%	orders reached a record low in 2008.
2000	4,078	132	14.5%	4,244	33.7%	
2001	4,208	142	15.6%	4,253	35.1%	
2002	4,072	188	16.8%	4,290	33.0%	
2003	3,888	205	17.1%	4,187	31.7%	
2004	3,955	186	17.3%	4,110	33.3%	
2005	3,641	182	16.5%	3,935	26.8%	
2006	3,514	198	15.4%	3,731	26.9%	
2007	3,909	186	16.3%	4,057	23.4%	
2008	3,636	147	16.0%	3,859	19.8%	

Medical dispute requests and orders, 1990-2008

Year	Requests	Orders	Request to order median days	Medical dispute resolution requests and orders had a peak in 1992. They declined sharply after a court decision limited the
1990 1991 1992 1993 1994 1995 1996 1997 1998	1,172 1,386 1,518 876 466 741 716 878 801	310 969 1,412 987 467 469 856 816 816 816	28 112 63 44 33 39 120 61 89	 department's jurisdiction. SB 369 reversed this decision and the numbers have since increased, with 2008 having the most requests and orders overall. In 1999, SB 728 gave authority for determining the compensability of the underlying medical condition or the causal relationship between the accepted condition and the medical service to the Hearings Division. All other medical disputes are handled by the WCD Medical Resolution Team.
1999 2000 2001 2002 2003 2004 2005 2006 2007 2008	905 991 1,181 1,049 1,362 1,350 1,456 1,651 1,823 3,319	819 948 1,222 918 1,293 1,264 1,548 1,745 1,803 2,740	84 114 69 81 88 87 75 41 28 24	In 2008, the number of medical dispute requests rose by 82 percent to 3,319; the number of orders rose by 52 percent to 2,740.

Medical dispute issues, by year of request, 2001-2008

Year	Fees	Medical services	Treatments	Palliative care	MCO issues	Changes of attending physician	Insurer medical exams	Compensability	Interim medical benefits
2001	22.8%	32.8%	8.6%	10.0%	8.2%	2.4%	1.1%	14.1%	-
2002	15.8%	34.3%	11.7%	8.2%	9.3%	1.8%	1.0%	17.6%	0.1%
2003	13.1%	37.1%	10.7%	5.4%	12.7%	0.7%	0.5%	19.5%	0.4%
2004	13.6%	35.0%	9.6%	6.4%	17.0%	1.0%	0.5%	16.7%	0.2%
2005	11.5%	46.7%	7.8%	3.6%	17.2%	1.3%	0.7%	10.9%	0.3%
2006	25.6%	42.7%	7.3%	4.0%	9.0%	1.3%	0.3%	9.7%	0.1%
2007	27.8%	40.2%	8.1%	3.1%	7.9%	0.5%	0.4%	11.8%	0.2%
2008	63.3%	21.1%	5.4%	1.5%	5.8%	0.1%	0.2%	2.5%	0.1%

SB 728 (1999) gave responsibility for disputes in which the compensability of the underlying medical condition is at issue to the Hearings Division. These cases were less than 3 percent of all 2008 medical-dispute-resolution requests. SB 485 (2001) amended the law regarding payment for interim medical benefits (medical services provided before a claim's initial acceptance or denial). It added a process for these disputes.

Vocational dispute requests and resolutions, 1991-2008

-	ooutional				
	Year	Requests	Resolutions	Request to resolution median days	The WCD Rehabilitation Review Unit provides administrative review of vocational disputes brought by workers. The number of requests has fallen by about 77 percent since 1991. The
	1991	2,067	2,137	41	decline has resulted chiefly from the decrease in the number of
	1992	1,643	1,725	29	vocational assistance cases.
	1993	1,493	1,519	25	The median number of days to resolve a dispute was 36 days for
	1994	1,389	1,373	24	disputes resolved in 2008, and 85 percent were resolved within
	1995	1,347	1,304	28	the standard of less than 60 days.
	1996	996	1,037	35	
	1997	877	881	32	
	1998	716	715	26	
	1999	630	681	28	
	2000	549	563	35	
	2001	511	480	35	
	2002	512	530	63	
	2003	504	530	56	
	2004	551	551	42	
	2005	492	485	47	
	2006	456	495	30	
	2007	468	446	28	
	2008	469	500	36	

Vocat	ional dispute	e resoluti	ons, by c	outcome	e, 2001-200	8
Year	Agreements	Insurer prevail orders	Worker prevail orders	Other orders	Dismissals	The department strives to resolve vocational disputes through agreements, which generally have accounted for less than a third of resolutions.
2001	32.9%	17.4%	10.7%	2.5%	36.5%	
2002	31.3%	21.7%	13.0%	2.3%	31.7%	
2003	27.9%	28.5%	15.8%	0.8%	27.0%	
2004	30.1%	26.0%	15.1%	2.0%	26.9%	
2005	27.0%	22.9%	10.1%	1.2%	38.8%	
2006	27.3%	27.9%	8.1%	0.8%	36.0%	
2007	28.0%	21.5%	6.5%	0.9%	43.0%	
2008	22.6%	30.4%	9.0%	2.8%	37.0%	

Hearing	requests, c	orders, tir	ne lags, and a	appeal rates	, 1987-2008
			Request to order		Hearing requests peaked in 1989. There were 9,130 requests in 2006, the lowest on record, and a third of the 1989 figure.
Year	Requests	Orders	median days	Appeal rate	Hearing requests have dropped for three primary reasons: fewer
1987	20,397	23,680	224	8.1%	injuries and accepted disabling claims; law changes that have
1988	23,316	26,386	114	9.0%	reduced litigation about permanent disability; and other reform
1989	27,549	24,890	116	8.7%	measures implemented to reduce litigation, including the provision
1990	24,018	25,073	147	7.3%	for claim disposition agreements.
1991	19,673	21,368	133	12.2%	
1992	17,490	19,580	125	12.6%	HB 2900 (1987) required that a hearing be scheduled within 90
1993	16,422	16,888	119	11.3%	days and an order published within 30 days of the hearing. The
1994	16,527	15,751	121	11.3%	median time between request and order was 133 days in 2008.
1995	14,862	16,798	124	10.6%	Notes: Counts include settlements that were received without
1996	12,351	13,341	120	11.5%	a prior hearing request and cases generated in order to record
1997	11,266	11,596	122	12.5%	a mediation result. Appeal rates are based on all hearing order
1998	11,059	11,271	121	11.7%	types, not just appealable orders.
1999	11,084	10,846	124	11.5%	
2000	10,654	10,935	128	11.0%	
2001	11,074	10,269	126	10.6%	
2002	10,679	10,830	128	9.8%	
2003	10,177	10,429	136	10.9%	
2004	9,980	9,531	127	9.6%	
2005	9,297	10,006	146	9.0%	
2006	9,130	9,442	143	9.4%	
2007	9,355	9,261	138	8.6%	
2008	9,173	9,084	133	7.9%	

	Permanent	Claim	Partial	Insurer	Permanent disability was the most frequent hearing issue until
Year	disability	denial	denial	penalty	1989, when whole claim denial replaced it. For 2006-2008,
1987	46.1%	24.5%	9.3%	14.6%	permanent disability was an issue in less than 5 percent of
1988	39.7%	24.5%	10.4%	16.4%	hearings. Since the late 1980s, partial denial has risen from 9
1989	31.9%	32.3%	7.3%	16.6%	percent of hearings to over 43 percent, second only to whole
1990	33.3%	34.8%	8.8%	14.6%	claim denial.
1991	18.2%	43.7%	14.5%	10.0%	Reasons for the relative frequency change of permanent disabilit
1992	15.7%	40.9%	14.7%	7.5%	were HB 2900 in 1987 (disability standards), SB 1197 in 1990
1993	12.6%	48.7%	14.5%	10.3%	(department reconsiderations, medical arbiters, and CDAs), and
1994	11.6%	44.7%	19.9%	12.5%	
1995	10.4%	39.4%	27.5%	12.1%	SB 369 in 1995 (limitations on issues and evidence, and the
1996	11.5%	38.2%	34.4%	8.4%	definition of "gainful employment").
1997	10.1%	46.6%	24.6%	5.9%	Notes: This table does not include all issues. Also, orders may
1998	7.6%	42.9%	33.4%	7.2%	deal with multiple cases, and each case may have multiple
1999	7.8%	42.5%	33.9%	7.8%	issues. Issues are not recorded for cases that are dismissed or
2000	7.5%	40.7%	36.2%	7.4%	withdrawn.
2001	6.1%	39.7%	38.7%	8.1%	
2002	6.3%	39.7%	38.9%	6.6%	
2003	5.6%	40.7%	38.0%	7.2%	
2004	6.6%	39.7%	37.8%	7.5%	
2005	5.3%	41.5%	38.1%	7.3%	
2006	4.5%	39.8%	38.7%	7.7%	
2007	4.6%	37.6%	40.6%	8.6%	
2008	4.0%	36.3%	43.5%	7.8%	

Workers	Compensatio	on Board m	ediations, 1996-2008	
			Percent of	The board's mediation program began in June 1996.
Year	Mediations completed	Percent settled	settlements resolved by DCS	A mediation is considered settled by a disputed claim settlement if any included case is closed by a DCS.
1996	128	84.4%	80.9%	
1997	250	91.6%	82.0%	Data through 2005 are based on mediation worksheets; data for
1998	233	90.1%	86.6%	2006-2008 are based on mediation events in the board's system.
1999	216	89.8%	83.5%	
2000	280	89.3%	86.6%	
2001	248	85.5%	92.5%	
2002	285	86.3%	84.9%	
2003	241	86.3%	88.4%	
2004	268	84.0%	80.9%	
2005	270	87.0%	81.6%	
2006	356	87.7%	76.9%	
2007	346	89.4%	79.0%	
2008	346	89.6%	75.9%	

ssues in W	VCB mediat	ions, 1996-2008		
Year	Disease	Compensability	Non-WCB issues	"Disease" means compensability of an occupational disease; it includes mental disorder.
1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007	50% 50% 44% 63% 41% 49% 42% 41% 31% 67% 46% 64%	N/A 90% 98% N/A 97% 99% 95% 99% 97% 94% 81%	N/A 40% 47% 46% 43% 51% 55% 45% 50% 47% 42% 43%	"Non-WCB issues" includes employment rights, Workers' Compensation Division issues, torts, contracts, and other civil actions. In 2008, the cases resolved by mediation that included compensability as an issue dropped to an all-time low of 79 percent. Cases that included non-WCB issues have ranged from 40 percent to 55 percent since 1996.
2008	72%	79%	43%	

Board	review requ	uests, ord	lers, time lags, a	and appeal	rates, 1987-2008
Year	Requests	Orders	Request-to- order median days	Appeal rates	The number of requests for board review peaked in 1991. Requests have dropped primarily because the number of hearing opinion and orders (judge's decision on the merits) has dropped
1987 1988 1989 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006	1,719 2,151 1,944 1,653 2,346 2,230 1,726 1,599 1,553 1,381 1,307 1,187 1,141 1,076 966 939 996 802 796 782	1,222 991 1,576 3,067 2,064 2,487 1,931 1,814 1,655 1,676 1,229 1,358 1,147 1,166 860 818 1,023 912 770 738	259 306 548 458 264 255 256 238 204 163 160 134 125 118 110 209 161 162 140 167	29.6% 12.8% 13.6% 17.2% 23.8% 27.9% 19.5% 20.1% 17.4% 17.9% 18.5% 19.1% 21.2% 22.9% 14.5% 19.2% 17.9% 13.8% 14.9%	 opinion and orders (judge's decision on the ments) has dropped from the high of more than 7,000 in 1988 to fewer than 2,000 in recent years. HB 2900 (1987) required a board review to be scheduled within 90 days and an order published within 30 days of the review. The appeal rate of board-review orders dropped immediately from the 1987 peak. One reason was that HB 2900 changed the court's review standard from de novo to "substantial evidence." Note: Counts exclude crime-victim and third-party cases, reconsideration orders, and on-remand orders. Appeal rates are based on all board-review order types, not just orders on review.
2007 2008	705 625	701 726	170 196	14.4% 14.6%	

Board own-motion order	s, 1987-2008	
Year	BOM orders	In 1987 the legislature (HB 2900) limited worker benefits by own
1987	612	motion. The number of board own-motion orders peaked in 1991.
1988	724	The 2001 legislature (SB 485) provided for benefits when curative
1989	703	treatment is in lieu of hospitalization, new and omitted medical
1990	962	condition claims, and permanent disability. This may account for
1991	1,135	the increase in orders in 2003-2005 over 2002.
1992	1,003	
1993	927	Lawmakers in 2005 (HB 2294) required that a condition must be
1994	845	compensable before an own-motion claim may be processed,
1995	751	reducing own-motion claims.
1996	659	
1997	616	
1998	639	
1999	593	
2000	555	
2001	431	
2002	243	
2003	395	
2004	496	
2005	466	
2006	183	
2007	179	
2008	198	

Year	Requests	Decisions	Request-to-decision median days	Appeals to the court peaked in 1992; in 2008, the number of appeals, 105, was just 15 percent of the peak.
1987 1988 1989 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006	362 127 214 528 491 695 377 365 288 300 224 251 219 247 197 119 196 163 106 110	287 283 108 178 332 247 285 239 172 175 160 130 126 98 102 111 64 114 80 60	335 323 281 298 293 321 295 286 299 288 318 330 343 376 426 458 457 441 440 482	The primary reasons for the subsequent decline are the decreasing numbers of orders on review and the change in the court's review standard. Time lags for court decisions climbed for six straight years between 1996 and 2002. Time lags peaked in 2006 at 482 days (1.3 years). Notes: Decisions exclude court dismissals and remands where the court did not rule on the primary issue or direct a resolution. Time lags exclude dismissals. The decision date is the date of the court's slip opinion.
2007 2008	101 105	59 47	453 476	

Median time	lag (days) fron	n injury to or	der, 1987-200	8
Year	Hearings	Board	Court	Times from injury to order have declined substantially since 1987,
1987	758	1,067	1,496	in large part due to the change in the mix of issues. Whole-claim
1988	677	1,098	1,606	denial is generally the first possible issue in a claim and hearings
1989	602	1,320	1,512	the first level of appeal.
1990	617	1,169	1,770	Notes: Data are for all order types except Court of Appeals
1991	659	978	1,512	
1992	655	1,047	1,549	dismissals. The 2008 court lag of 1,455 days equates to
1993	598	966	1,443	3.96 years.
1994	561	870	1,402	
1995	574	817	1,490	
1996	532	763	1,247	
1997	502	723	1,484	
1998	488	716	1,330	
1999	485	685	1,446	
2000	506	721	1,238	
2001	496	714	1,281	
2002	549	811	1,311	
2003	541	780	1,369	
2004	535	806	1,481	
2005	559	827	1,446	
2006	537	831	1,447	
2007	533	834	1,440	
2008	532	855	1,455	

Dispute	d claim sett	lements at	hearing and	board revi	ew, 1987-2008
	Hearing		Board		The number of DCSs at hearing has dropped significantly
		Amount		Amount	since the peak in 1991, but their relative significance has risen. Between 1987 and 2008, DCSs grew from 16 percent to 37
Year	DCS cases	(\$ millions)	DCS orders	(\$ millions)	percent of all hearing orders and from 26 percent to 70 percent of
1987	3,778	\$18.2	N/A	N/A	all settlements.
1988	4,139	21.6	N/A	N/A	
1989	4,365	22.5	N/A	N/A	Note: Since 2000, the board figures include on-remand DCSs.
1990	5,374	29.1	N/A	N/A	
1991	6,021	32.6	N/A	N/A	
1992	4,942	25.7	64	\$0.980	
1993	4,700	24.8	84	1.166	
1994	4,100	20.8	64	0.778	
1995	4,455	22.2	52	0.521	
1996	4,001	19.1	55	0.608	
1997	3,846	19.0	49	0.622	
1998	3,921	20.3	35	0.374	
1999	3,721	19.6	40	0.398	
2000	4,019	22.8	55	0.706	
2001	3,899	21.2	68	0.854	
2002	3,931	23.1	68	0.860	
2003	3,703	22.1	71	0.898	
2004	3,219	20.7	62	1.065	
2005	3,401	22.6	60	0.822	
2006	3,176	22.5	45	0.735	
2007	3,276	24.0	48	0.787	
2008	3,324	26.4	41	0.965	

Claim dispositio	on agreements, 199	0-2008	
Year	CDAs approved	Total amount (\$ millions)	SB 1197 authorized claim disposition agreements in 1990. In 2004, 2,869 CDAs were approved, the fewest since 1991. This
1990	362	\$6.9	decline probably results from the decline in the number of claims.
1991	2,840	45.6	In 2008, more than \$62 million was paid in for CDAs.
1992	3,229	47.0	
1993	3,304	42.5	
1994	3,260	41.8	
1995	3,929	48.6	
1996	3,564	45.0	
1997	3,268	44.3	
1998	3,074	37.7	
1999	3,073	39.7	
2000	3,144	39.9	
2001	3,143	39.3	
2002	3,207	44.9	
2003	3,040	41.2	
2004	2,869	43.8	
2005	2,923	43.7	
2006	2,954	52.2	
2007	3,025	52.1	
2008	3,153	62.2	

Year	Claimant attorney fees (\$ millions)	Defense legal costs (\$ millions)	Claimant attorney fees peaked in 1991 and 1992 at about 49 percent above 1987 fees.
1987	\$14.4	N/A	Defense legal costs peaked in 1992 and were rising again from
1988	16.3	N/A	2003-2008, reaching the highest level on record in 2008.
1989	16.6	\$23.4	
1990	17.8	26.1	Defense legal costs differ from claimant attorney fees in
1991	21.4	27.0	several ways: they include all costs, in addition to fees; they
1992	21.4	28.2	are the actual amounts paid rather than the amounts in rule;
1993	19.8	27.2	they are not reversible on appeal; there may be fees paid to
1994	18.9	25.7	multiple attorneys on a single dispute.
1995	19.9	27.4	Information about series breaks:
1996	17.5	25.3	
1997	16.0	24.3	Break #1. Beginning with 2004, data on fees at the Court of
1998	16.1	24.2	Appeals and in department medical service and vocational
1999	15.8	24.2	assistance disputes were available. For 2004-2006, these
2000	16.7	23.9	added fees were 1.5 percent to 1.9 percent of the total.
2001	16.1	25.7	Break #2. For 2007, data on fees for WCD contested cases a
2002	17.2	25.3	hearing ("Dept. Hrng.") and Board Own Motion were available
2003	17.1	27.1	Added fees in 2007 were 0.4 percent of total fees. Both fees
	>Series break #1		are estimated.
2004	17.7	27.7	
2005	18.4	29.4	
2006	19.0	29.7	
	>Series break #2		
2007	19.2	30.2	
2008	21.0	32.4	

Clain	nant attorney				
Year	Hearings (\$ thousands)	Board (\$ thousands)	CDA (\$ thousands)	Reconsideration (\$ thousands)	SB 369 in 1995 limited attorney fees in responsibility disputes, prohibited hearing-awarded fees for issues before the director,
1987 1988 1989 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003	\$14,187 15,967 15,953 15,902 13,796 12,505 11,145 10,400 10,859 9,100 8,518 8,863 8,537 9,128 8,540 8,914 8,989	\$226 335 656 1,007 905 1,067 1,165 1,140 826 857 753 802 612 693 612 693 612 626 721	\$900 6,429 7,096 6,658 6,511 7,315 6,677 5,999 5,664 5,908 6,118 6,115 6,880 6,540	(\$ thousands) - - - - - - - - - - - - - - - - - - -	In early 1999 the board increased the maximum amount of fees that may be awarded out of increased disability awards, disputed claim settlements, and claim disposition agreements. SB 620 changed penalty fees from one-half of the penalty to fees proportional to the benefit. The maximum fee is \$2,000. In 2008, 43 percent of all fees came from CDAs. For information about series breaks see comment in previous table.
2004 2005 2006 2007 2008	8,886 9,490 9,681	790 762 757 Series break #2 746 912	6,787 6,784 7,291	890 994 954 841 764	

Ciain	ant attorney	rees from it	ump-sum set	uements, 1	103-2000
Year	0		Lump sum (\$ thousands)	Lump sum percentage	Lump-sum attorney fees are from claim disposition agreements and disputed claim settlements. (CDA attorney fees are shown in
1989	\$4,049	\$98	\$4,147	25.0%	the previous table.) Lump-sum fees increased from 25 percent of all attorney fees in 1989 (before CDAs) to 66 percent in 2002.
1990	5,222	151	6,273	32.5%	
1991	6,107	136	12,672	59.2%	In 1987, DCSs accounted for 23 percent of all hearing fees. This percentage peaked in 2002 at 50 percent; it was 48 percent in 2008.
1992	4,978	164	12,238	57.2%	
1993	4,708	222	11,588	58.4%	
1994	4,105	143	10,759	57.0%	Note: The 1989-1991 board DCS figures are estimates.
1995	4,376	106	11,797	59.3%	
1996	3,787	129	10,593	60.7%	
1997	3,629	121	9,749	61.1%	
1998	3,954	57	9,675	60.1%	
1999	3,787	67	9,762	61.7%	
2000	4,338	168	10,624	63.5%	
2001	4,145	149	10,409	64.7%	
2002	4,407	170	11,457	66.6%	
2003	4,318	196	11,054	64.8%	
2004	2,010	200	10.897	61.6%	
2004	3,910	200	10,897	61.6%	
2005	4,316	178	11,278	61.4%	
2006	4,270	146	11,707	61.7%	
2007	4,528	152	12,302	63.9%	
2008	4,842	179	13,807	65.9%	

Maximun	Maximum out-of-compensation attorney fees							
<u>Hearings</u>	<u>s 1/1988 - 2/1999 2/1999 - present</u>		For PTD, PPD, and time loss, attorney fees are 25 percent of					
PTD	\$4,600	\$12,500	increased compensation award, subject to these limitations. Fees may exceed these limitations in extraordinary					
PPD	2,800	4,600	circumstances.					
Time loss	1,050	1,500						
DCSs	25% of the first \$12,500, 10% of the remainder	25% of the first \$17,500, 10% of the remainder						
Board	<u> 1/1988 - 2/1999</u>	<u> 2/1999 - present</u>						
PTD	\$6,000	\$16,300						
PPD	3,800	6,000						
Time loss	3,800	5,000						
CDAs	25% of the first \$12,500, 10% of the remainder	25% of the first \$17,500, 10% of the remainder						

2009 Insurance and Self-Insurance table updates

Worke	rs' compensa	tion premi	ums and rate	e changes, '	1987-2009
Year 1987 1988 1989 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 2000 2001 2002	Total system written premiums (\$ millions) \$677.0 735.5 798.8 852.6 748.1 739.5 731.2 750.3 743.0 723.9 664.0 607.6 615.5 637.0 728.0	Annual change in written premium 8.6% 8.6% 6.7% -12.3% 5.1% -5.9% -1.1% 2.6% -1.1% 2.6% -1.0% -2.6% -8.3% -8.5% 1.3% 3.5% 14.3%	Annual pure premium rate changes 14.5% 0.0% 5.2% 6.2% -12.2% -11.0% -12.2% -11.4% -4.3% -3.2% -1.8% -10.5% -15.6% -4.8% -2.2% -3.7% -0.1%	Cumulative rate changes since 1990 -12.2% -21.9% -30.8% -33.7% -35.9% -37.0% -43.6% -52.4% -54.7% -55.7% -57.3% -57.4%	 1987-2009 Workers' compensation pure premium rates have decreased 62 percent between 1991 and 2009. Total system written premiums decreased by \$245.0 million between 1990 and 1999; they increased through 2007, before falling again in 2008. Notes: Although self-insured employers do not pay premiums, the department calculates a simulated premium for each self-insurer. Figures here include these simulated premiums. They also include large-deductible premium credits. * Also, SAIF Corporation reported that its 2007 written premium amount was artificially inflated due to a policy system conversion, which now recognizes annual written premium at policy inception. SAIF estimated that this one-time adjustment inflated 2007's written premium by \$143.8 million. This inflated figure is included in the total system written premium. It has been removed, however, from the calculation of the annual change in written premium.
2003	758.4	4.2%	0.0%	-57.4%	
2004 2005 2006 2007* 2008	859.0 907.5 982.6 1,192.9 945.7	13.3% 5.6% 8.3% 6.8% -9.9%	0.0% 0.0% -2.1% -2.3%	-57.4% -57.4% -57.4% -58.3% -59.2%	
2008	945.7 N/A	-9.9% N/A	-2.3%	-59.2% -61.6%	

Workers' co	Workers' compensation premium rate ranking, 1986-2008							
Year	Rate ranking	Percent study median	Oregon's average premium rate ranking improved from sixth					
1986	6th	137%	highest in the nation with a 137 percent of study median in 1986,					
1988	8th	142%	to 32nd highest with an 85 percent of study median in 1994. In					
1990	8th	149%	2008, the ranking was the 39th highest; 83 percent of the study					
1992	22nd	107%	median.					
1994	32nd	85%	Note: The premium rate ranking is based on the manual rates in					
1996	34th	89%	the 50 states applied to Oregon's mix of occupations. The use of					
1998	38th	85%	other occupational distributions will produce different rankings.					
2000	34th	85%						
2002	35th	85%						
2004	42nd	79%						
2006	42nd	79%						
2008	39th	83%						

Earned la	rge-deductible pren	nium credits, 1996-2008	
Year	Premium credits (\$ millions)	Percent of private insurer written premium	Earned large-deductible premium credits are credits on employers' workers' compensation premium. Participating
1996	\$0.6	0.2%	employers repay insurers their claims costs up to the deductible
1997	9.3	2.5%	amounts. The use of these credits grew rapidly through 2002 then
1998	16.2	4.6%	stayed roughly the same through 2004 after which rapid growth
1999	24.4	7.5%	started again. In 2008, these credits were equal to 22 percent of
2000	20.9	6.8%	private insurers' written premium.
2001	37.7	12.0%	
2002	54.8	16.8%	
2003	54.4	16.8%	
2004	50.8	14.3%	
2005	60.3	16.9%	
2006	79.8	20.1%	
2007	96.8	21.0%	
2008	87.8	22.0%	

Workers' compensation market share, by insurer type, 1995-2008

	eempeneau			,
Year	SAIF	Private insurers	Self-insured employers	In 2008, as measured by total system written premiums, SAIF had 43 percent of the market. Private insurers' share was 42 percent.
1995	33.2%	50.4%	16.3%	The largest private insurer, Liberty Northwest, had 12 percent of the market and 28 percent of the private insurer market.
1996	32.6%	50.4%	17.0%	
1997	30.9%	52.3%	16.8%	* Note: SAIF Corporation reported that its 2007 written premium amount was artificially inflated due to a policy system conversion,
1998	31.0%	53.2%	15.8%	
1999 2000 2001	31.4% 35.7% 37.2%	53.7% 50.2% 49.3%	14.9% 14.0% 13.5%	which now recognizes annual written premium at policy inception. SAIF estimated that this one-time adjustment has inflated 2007's
2002	41.7% 42.5%	49.3% 44.9% 42.8%	13.4% 14.7%	written premium by \$143.8 million. This amount was removed from SAIF's premium in the computation of the 2007 market shares.
2004	44.3%	41.4%	14.3%	
2005	46.1%	39.3%	14.6%	
2006	45.8%	40.4%	13.9%	
2007*	42.4%	44.0%	13.6%	
2008	42.6%	42.1%	15.2%	

SAIF Corporation financial characteristics, 1995-2008						
Year	Total system written premiums (\$ millions)	Loss ratio	Expense loading factors	Dividends (\$ millions)	* SAIF's written premium grew by about 13 percent per year between 1999 and 2006. Starting with 2007 SAIF changed its DPW calculation method from arrears based to total estimated at	
1995	249.3	82.4	1.206	80.2	policy inception. This caused a large one-time jump in 2007. The 2008 figure returned to the normal range.	
1996	242.2	125.6	1.200	50.1		
1997	223.6	66.6	1.193	69.8	SAIF's loss ratio (incurred losses divided by earned premiums) was 87.5 percent in 2008.	
1998	205.7	40.6	1.130	121.1		
1999	191.0	140.4	1.097	211.5	SAIF's expense loading factor covers operating expenses,	
2000	220.0	166.2	1.103	159.4	taxes, profit, and contingencies. This factor is multiplied by the	
2001 2002 2003	237.0 303.4 322.0	94.5 108.9 109.5	1.108 1.129 1.149	0.1 -0.6 0.2	pure premium rate to the employer's payroll to determine gross premium. The 2008 factor was 1.204.	
2004	380.2	123.3	1.203	2.0	Between 1998 and 2000, SAIF paid \$492 million in dividends.	
2005	418.3	65.8	1.204	0.0	Little had been paid until the \$60.0 million of 2007. (The 2002 negative dividend figure represents uncashed dividend checks	
2006	449.8	92.9	1.208	0.0		
2007*	588.9	86.4	1.211	60.0	credited back to SAIF.)	
2008	403.1	87.5	1.204	0.0		

Private insurers' financial characteristics, 1995-2008						
Year	Total system written premiums (\$ millions)	Loss ratio	Expense loading factors	Dividends (\$ millions)	Private insurers' written premium was about \$399 million in 2008. Although the 2008 premium was lower than in 2007, the written premium has been growing at a rate of more than 4	
1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006	378.4 374.8 378.4 353.6 326.0 309.1 314.0 327.0 324.7 355.7 356.7 396.7	68.2 66.8 62.2 71.3 69.4 78.4 88.7 66.7 91.2 88.0 83.2 81.1	1.269 1.207 1.213 1.232 1.216 1.238 1.272 1.349 1.384 1.382 1.423 1.413	12.5 10.3 9.4 10.3 11.6 10.3 8.4 6.0 3.1 2.6 1.4 2.2	percent per year. The loss ratio for all private insurers was 71.0 percent in 2008. Each private insurer develops an expense loading factor to cover operating expenses, taxes, profit, and contingencies. These factors are multiplied by the pure premium rate to the employer's payroll to determine gross premium. The average 2008 factor was 1.397, the lowest values since 2004. Over the past five years, private insurers have paid back less than 1 percent of written premium in dividends.	
2007 2008	461.9 398.5	69.7 71.0	1.415 1.397	1.9 1.1		

WC insurance plan (Assigned Risk Pool) characteristics, 1987-2008					
	Covered	Pool premium	Percent of	After declining during the late 1990s, the Assigned Risk Pool grew	
Year	employers	(\$ millions)	written premium	rapidly between 2000 and 2003, from 3 percent to 9 percent of	
1987	1,935	\$19.4	3.4%	the total premium. Although the number of employers in the pool	
1988	1,872	20.1	3.3%	stayed roughly constant for 2004 through 2007, pool premium, for	
1989	3,658	28.8	4.2%	the period, declined as a percentage of written premium. In 2008	
1990	12,765	71.9	9.8%	the number of covered employers decreased markedly, as did	
1991	11,970	71.7	11.4%	pool premium.	
1992	12,140	50.2	7.7%		
1993	16,056	48.6	8.0%		
1994	18,008	53.1	8.7%		
1995	17,982	49.1	7.9%		
1996	13,627	34.5	5.6%		
1997	12,771	24.7	4.2%		
1998	11,369	21.3	3.8%		
1999	9,739	17.3	3.4%		
2000	7,414	16.5	3.2%		
2001	8,533	25.2	4.9%		
2002	10,981	42.4	7.4%		
2003	12,421	55.6	9.4%		
2004	12,761	57.5	8.4%		
2005	13,054	58.9	8.2%		
2006	12,799	59.4	7.7%		
2007	12,023	55.6	5.8%		
2008	10,617	38.2	5.4%		