Industry (NAICS 2007)	Claims resolved	Median TD days	Mean TD days	Average claim costs	Medical services	Indemnity	TD costs	PPD	CDA	DCS	Vocational assistance
TOTAL	19,185	24	67	\$20,480	\$9,520	\$10,960	\$5,220	\$2,070	\$2,870	\$650	\$150
PRIVATE SECTOR TOTAL	16,785	25	69	\$20,710	\$9,610	\$11,100	\$5,300	\$2,080	\$2,890	\$680	\$160
Agriculture, forestry, fishing (NAICS 11)	1,281	29	78	\$22,230	\$10,720	\$11,510	\$5,610	\$1,950	\$3,220	\$630	\$100
111 Crop production	548	22	74	\$19,720	\$10,520	\$9,200	\$4,770	\$1,470	\$2,200	\$670	\$100
1111 Oilseed & grain farming	13	52	90	\$44,700	\$18,590	\$26,110	\$6,320	\$8,810	\$10,560	\$420	\$0
1112 Vegetable and melon farming	64	17	58	\$14,500	\$7,890	\$6,600	\$3,640	\$1,030	\$1,220	\$720	\$0
1113 Fruit and tree nut farming	131	20	78	\$17,720	\$9,260	\$8,460	\$4,750	\$820	\$2,040	\$850	\$0
1114 Greenhouse and nursery production	179	21	53	\$14,670	\$8,760	\$5,910	\$3,460	\$760	\$1,260	\$430	\$0
1119 Other crop farming	161	29	98	\$27,030	\$13,900	\$13,130	\$6,560	\$2,360	\$3,080	\$790	\$340
112 Animal production	124	38	82	\$22,950	\$11,260	\$11,690	\$4,770	\$1,710	\$3,710	\$1,410	\$90
1121 Cattle ranching and farming	101	40	81	\$22,670	\$10,730	\$11,940	\$4,530	\$1,810	\$3,830	\$1,670	\$110
1122 Hog and pig farming	1	3	3	\$330	\$70	\$260	\$260	\$0	\$0	\$0	\$0
1123 Poultry and egg production	8	15	19	\$5,730	\$4,160	\$1,570	\$940	\$0	\$630	\$0	\$0
1124 Sheep and goat farming	5	36	176	\$60,640	\$32,510	\$28,130	\$15,190	\$2,930	\$10,000	\$0	\$0
1125 Aquaculture	1	499	499	\$35,220	\$18,040	\$17,180	\$17,180	\$0	\$0	\$0	\$0
1129 Other animal production	8	41	67	\$21,470	\$12,340	\$9,130	\$4,150	\$1,870	\$2,310	\$800	\$0
113 Forestry and logging	291	41	95	\$32,110	\$13,670	\$18,440	\$8,520	\$3,620	\$5,620	\$460	\$220
1131 Timber tract operations	6	50	75	\$18,720	\$12,160	\$6,570	\$6,370	\$0	\$200	\$0	\$0
1132 Forestry nurseries and gathering	2	31	31	\$3,900	\$1,570	\$2,330	\$2,330	\$0	\$0	\$0	\$0
1133 Logging	283	41	96	\$32,600	\$13,790	\$18,800	\$8,610	\$3,720	\$5,780	\$480	\$230
114 Fishing, hunting and trapping	2	30	30	\$5,870	\$3,230	\$2,640	\$1,640	\$0	\$1,000	\$0	\$0
1141 Fishing	2	30	30	\$5,870	\$3,230	\$2,640	\$1,640	\$0	\$1,000	\$0	\$0
115 Agriculture and forestry support	316	26	70	\$17,300	\$8,180	\$9,120	\$4,740	\$1,350	\$2,610	\$410	\$10
1151 Support for crop production	173	24	77	\$16,860	\$8,250	\$8,610	\$4,950	\$1,040	\$2,390	\$220	\$0
1152 Support for animal production	11	75	126	\$40,900	\$19,520	\$21,370	\$6,780	\$10,710	\$2,470	\$1,410	\$0
1153 Support for forestry	132	29	55	\$15,920	\$7,140	\$8,770	\$4,300	\$970	\$2,910	\$560	\$20
Mining (NAICS 21)	23	16	47	\$13,180	\$7,350	\$5,820	\$3,430	\$2,090	\$40	\$260	\$0
211 Oil and gas extraction	1	87	87	\$24,330	\$14,480	\$9,860	\$8,080	\$1,780	\$0	\$0	\$0
212 Mining, except oil and gas	21	13	40	\$12,120	\$7,000	\$5,120	\$2,910	\$1,880	\$50	\$290	\$0
213 Mining support	1	151	151	\$24,170	\$7,630	\$16,550	\$9,650	\$6,900	\$0	\$0	\$0

Industry (NAICS 2007)	Claims resolved	Median TD days	Mean TD days	Average claim costs	Medical services	Indemnity	TD costs	PPD	CDA	DCS	Vocational assistance
Utilities (NAICS 22)	89	25	57	\$32,960	\$15,640	\$17,320	\$8,660	\$3,130	\$4,390	\$1,120	\$20
2211 Power generation and supply	63	20	46	\$30,010	\$16,280	\$13,730	\$9,270	\$3,900	\$530	\$0	\$30
2212 Natural gas distribution	21	39	92	\$45,050	\$13,820	\$31,220	\$8,230	\$1,240	\$17,010	\$4,740	\$0
2213 Water, sewage, and other systems	5	29	45	\$19,340	\$15,220	\$4,120	\$2,750	\$1,360	\$0	\$0	\$0
Construction (NAICS 23)	1,733	32	84	\$28,130	\$11,750	\$16,380	\$7,450	\$2,830	\$5,210	\$610	\$290
236 Building construction	455	30	82	\$27,430	\$11,980	\$15,450	\$6,540	\$2,990	\$5,340	\$410	\$180
2361 Residential building construction	320	28	75	\$25,260	\$11,290	\$13,970	\$5,450	\$2,550	\$5,280	\$530	\$160
2362 Nonresidential building constr.	135	41	98	\$32,570	\$13,610	\$18,960	\$9,120	\$4,030	\$5,470	\$130	\$220
237 Heavy construction	168	40	95	\$34,550	\$12,800	\$21,750	\$10,710	\$3,220	\$5,520	\$1,830	\$470
2371 Utility system construction	87	40	98	\$33,590	\$11,830	\$21,760	\$11,740	\$3,430	\$4,270	\$1,730	\$580
2373 Highway, street and bridge constr.	70	35	98	\$35,530	\$14,240	\$21,300	\$10,010	\$1,550	\$7,190	\$2,140	\$410
238 Specialty trade	1,110	33	83	\$27,450	\$11,500	\$15,950	\$7,320	\$2,700	\$5,110	\$500	\$310
2381 Bldg. foundation and exterior	342	32	71	\$24,100	\$10,120	\$13,980	\$5,720	\$2,410	\$5,250	\$260	\$350
2382 Building equipment contractors	358	25	69	\$24,510	\$10,220	\$14,290	\$7,170	\$2,790	\$3,640	\$490	\$210
2383 Building finishing contractors	263	44	106	\$32,740	\$14,510	\$18,230	\$8,420	\$2,600	\$6,580	\$370	\$260
2389 Other specialty trades	147	36	104	\$32,930	\$12,480	\$20,450	\$9,470	\$3,360	\$5,740	\$1,340	\$530
Manufacturing (NAICS 31-33)	2,435	24	66	\$22,520	\$10,300	\$12,220	\$5,270	\$2,820	\$3,250	\$720	\$160
311 Food manufacturing	537	21	64	\$19,640	\$8,980	\$10,660	\$4,500	\$2,560	\$3,050	\$470	\$80
3111 Animal food manufacturing	8	103	204	\$55,780	\$26,630	\$29,140	\$11,730	\$9,840	\$7,230	\$0	\$350
3112 Grain and oilseed milling	17	34	59	\$20,070	\$11,260	\$8,810	\$4,440	\$2,800	\$1,570	\$0	\$0
3113 Sugar & confection manufacturing	13	32	83	\$25,750	\$12,540	\$13,210	\$6,160	\$1,570	\$5,480	\$0	\$0
3114 Fruit and vegetable preserving	190	13	43	\$15,280	\$7,610	\$7,670	\$2,570	\$1,640	\$3,110	\$340	\$10
3115 Dairy product manufacturing	49	47	84	\$25,140	\$11,160	\$13,980	\$6,770	\$4,670	\$2,170	\$330	\$50
3116 Animal slaughtering & processing	46	10	48	\$17,730	\$7,750	\$9,980	\$3,110	\$720	\$5,060	\$1,090	\$0
3117 Seafood product preparation	19	35	109	\$19,810	\$10,260	\$9,550	\$6,900	\$1,590	\$1,050	\$0	\$0
3118 Bakeries & tortilla manufacture	114	29	69	\$21,990	\$8,520	\$13,480	\$6,510	\$3,450	\$2,980	\$260	\$280
3119 Other food manufacturing	81	23	76	\$19,610	\$9,140	\$10,480	\$4,100	\$2,830	\$2,360	\$1,150	\$30
312 Beverage and tobacco products	71	27	59	\$17,870	\$9,280	\$8,590	\$4,460	\$1,860	\$1,450	\$810	\$0
3121 Beverage manufacturing	71	27	59	\$17,870	\$9,280	\$8,590	\$4,460	\$1,860	\$1,450	\$810	\$0
313 Textile mills	3	132	97	\$56,710	\$15,210	\$41,500	\$7,630	\$570	\$13,320	\$19,980	\$0

Industry (NAICS 2007)	Claims resolved	Median TD days	Mean TD days	Average claim costs	Medical services	Indemnity	TD costs	PPD	CDA	DCS	Vocational assistance
3132 Fabric mills	2	77	77	\$52,740	\$15,050	\$37,690	\$6,880	\$860	\$14,980	\$14,980	\$0
3133 Textile & fabric finishing mills	1	137	137	\$64,650	\$15,530	\$49,120	\$9,120	\$0	\$10,000	\$30,000	\$0
314 Textile product mills	10	18	50	\$13,770	\$7,260	\$6,510	\$3,960	\$980	\$440	\$1,140	\$0
315 Apparel manufacturing	4	13	14	\$2,890	\$2,060	\$830	\$830	\$0	\$0	\$0	\$0
316 Leather and allied products	13	21	56	\$26,130	\$10,630	\$15,500	\$4,230	\$6,540	\$2,350	\$2,380	\$0
321 Wood product manufacturing	486	25	66	\$25,360	\$11,330	\$14,030	\$4,770	\$3,350	\$4,270	\$1,440	\$200
3211 Sawmills and wood preservation	159	25	66	\$27,190	\$11,580	\$15,610	\$5,630	\$3,510	\$3,610	\$2,530	\$340
3212 Plywood & engineered wood product	134	27	68	\$27,800	\$11,800	\$16,000	\$4,850	\$4,170	\$5,290	\$1,630	\$70
3219 Other wood product manufacturing	193	22	64	\$22,140	\$10,790	\$11,360	\$4,010	\$2,650	\$4,120	\$410	\$180
322 Paper manufacturing	60	44	91	\$38,250	\$16,300	\$21,950	\$11,880	\$4,360	\$4,970	\$440	\$310
3221 Pulp, paper and paperboard mills	28	60	122	\$54,950	\$25,100	\$29,850	\$17,800	\$6,550	\$4,220	\$630	\$660
3222 Converted paper products	32	29	63	\$23,630	\$8,600	\$15,030	\$6,700	\$2,440	\$5,620	\$270	\$0
323 Printing	36	30	59	\$16,780	\$7,390	\$9,390	\$4,490	\$3,120	\$1,270	\$510	\$0
324 Petroleum and coal products	2	12	12	\$2,010	\$820	\$1,190	\$1,190	\$0	\$0	\$0	\$0
325 Chemical manufacturing	48	22	50	\$19,510	\$10,560	\$8,950	\$4,260	\$1,140	\$2,270	\$1,280	\$0
326 Plastics and rubber	81	23	62	\$16,640	\$8,190	\$8,450	\$4,470	\$1,510	\$1,560	\$910	\$0
3261 Plastics product manufacturing	59	23	56	\$16,410	\$7,890	\$8,520	\$3,840	\$1,290	\$2,140	\$1,260	\$0
3262 Rubber product manufacturing	22	28	80	\$17,250	\$8,990	\$8,250	\$6,180	\$2,080	\$0	\$0	\$0
327 Nonmetallic mineral products	71	30	77	\$23,570	\$10,550	\$13,030	\$6,260	\$4,070	\$2,640	\$60	\$0
3271 Clay product and refractory mfg	8	20	64	\$15,430	\$9,670	\$5,760	\$4,770	\$990	\$0	\$0	\$0
3272 Glass and glass products	18	22	23	\$8,010	\$5,480	\$2,520	\$1,590	\$930	\$0	\$0	\$0
3273 Cement and concrete products	31	55	110	\$31,300	\$12,040	\$19,250	\$8,900	\$7,490	\$2,870	\$0	\$0
3274 Lime and gypsum products	2	78	78	\$16,610	\$5,880	\$10,720	\$6,520	\$4,210	\$0	\$0	\$0
3279 Other nonmetallic mineral product	12	26	84	\$33,570	\$15,630	\$17,940	\$7,380	\$1,980	\$8,240	\$330	\$0
331 Primary metal manufacturing	177	28	89	\$30,720	\$12,370	\$18,350	\$8,870	\$4,180	\$4,740	\$530	\$30
3311 Iron/steel mills, ferroalloy mfg	13	49	79	\$28,980	\$12,070	\$16,910	\$8,110	\$6,440	\$2,050	\$310	\$0
3312 Steel product manufacturing	9	35	103	\$34,300	\$18,080	\$16,220	\$9,200	\$1,170	\$5,850	\$0	\$0
3313 Alumina and aluminum production	13	46	107	\$40,320	\$15,580	\$24,740	\$9,050	\$7,230	\$6,150	\$2,310	\$0
3314 Other nonferrous metal prodctn.	11	109	161	\$57,670	\$23,500	\$34,170	\$23,130	\$10,880	\$0	\$0	\$160
3315 Foundries	131	25	82	\$27,430	\$10,750	\$16,680	\$7,710	\$3,300	\$5,190	\$450	\$20

Industry (NAICS 2007)	Claims resolved	Median TD days	Mean TD days	Average claim costs	Medical services	Indemnity	TD costs	PPD	CDA	DCS	Vocational assistance
332 Fabricated metal product mfg.	256	20	62	\$19,840	\$9,290	\$10,550	\$4,930	\$2,570	\$2,640	\$320	\$90
3321 Forging and stamping	6	10	11	\$6,050	\$3,760	\$2,300	\$830	\$1,470	\$0	\$0	\$0
3322 Cutlery and handtool mfg.	29	7	64	\$15,030	\$8,440	\$6,590	\$4,080	\$1,780	\$600	\$140	\$0
3323 Architectural & structural metals	106	25	72	\$23,280	\$10,640	\$12,640	\$6,260	\$3,520	\$2,560	\$90	\$220
3324 Boiler, tank, shipping container	27	18	62	\$32,560	\$11,880	\$20,680	\$5,440	\$5,190	\$9,590	\$460	\$0
3325 Hardware manufacturing	1	52	52	\$18,710	\$5,710	\$13,000	\$3,000	\$0	\$10,000	\$0	\$0
3326 Spring and wire product mfg.	7	35	47	\$13,740	\$6,740	\$6,990	\$4,310	\$2,690	\$0	\$0	\$0
3327 Machine shops & threaded products	28	24	67	\$18,740	\$10,190	\$8,550	\$5,120	\$890	\$2,180	\$360	\$0
3328 Coating, engraving, heat treating	16	14	37	\$7,700	\$3,600	\$4,100	\$2,190	\$440	\$130	\$1,340	\$0
3329 Other fabricated metal prod, mfg	36	27	49	\$13,840	\$7,440	\$6,400	\$3,270	\$900	\$1,570	\$650	\$0
333 Machinery manufacturing	118	17	60	\$20,510	\$9,530	\$10,970	\$4,640	\$2,050	\$4,000	\$280	\$0
3331 Ag., construction, mining mach.	37	28	66	\$22,560	\$10,460	\$12,100	\$5,260	\$4,350	\$2,030	\$460	\$0
3332 Industrial machinery	19	8	32	\$12,310	\$5,000	\$7,300	\$2,330	\$370	\$4,470	\$130	\$0
3333 Commercial & service machinery	8	8	54	\$7,000	\$3,560	\$3,440	\$2,660	\$780	\$0	\$0	\$0
334 Computer and electronic products	100	25	79	\$30,760	\$13,190	\$17,570	\$8,250	\$4,360	\$3,950	\$430	\$590
3344 Semiconductor/electronic component	63	28	78	\$30,850	\$12,730	\$18,120	\$9,420	\$4,380	\$3,450	\$280	\$580
3345 Electronic instruments	23	25	67	\$30,970	\$12,330	\$18,630	\$5,180	\$5,840	\$6,630	\$0	\$990
335 Electrical equipment and appliances	18	25	53	\$17,030	\$8,340	\$8,690	\$4,070	\$2,100	\$1,240	\$1,280	\$0
336 Transportation equipment	184	25	58	\$20,930	\$10,420	\$10,520	\$4,390	\$2,450	\$2,880	\$550	\$240
3361 Motor vehicle manufacturing	12	65	84	\$37,990	\$16,310	\$21,680	\$5,990	\$2,960	\$12,500	\$0	\$230
3362 Motor vehicle bodies and trailers	103	28	61	\$21,420	\$10,850	\$10,570	\$4,470	\$2,270	\$2,690	\$870	\$270
3363 Motor vehicle parts manufacturing	25	17	39	\$15,200	\$5,470	\$9,730	\$3,260	\$3,410	\$2,920	\$0	\$140
3364 Aerospace products and parts	24	25	65	\$18,550	\$10,180	\$8,370	\$6,300	\$1,760	\$210	\$100	\$0
3365 Railroad rolling stock mfg.	11	20	57	\$24,090	\$13,010	\$11,080	\$3,040	\$3,950	\$2,270	\$910	\$910
3366 Ship and boat building	7	7	18	\$8,970	\$6,340	\$2,630	\$1,360	\$1,270	\$0	\$0	\$0
3369 Other transportation equip. mfg.	2	3	3	\$18,300	\$17,500	\$800	\$360	\$440	\$0	\$0	\$0
337 Furniture and related products	89	18	62	\$19,990	\$10,470	\$9,520	\$4,350	\$1,310	\$2,590	\$590	\$690
3371 Household, institutional furniture	75	17	58	\$18,480	\$9,830	\$8,650	\$4,050	\$1,160	\$2,390	\$630	\$420
3372 Office furniture and fixtures mfg.	12	26	58	\$22,200	\$12,950	\$9,250	\$3,320	\$1,250	\$4,270	\$420	\$0
3379 Other furniture/related prod. mfg.	2	230	230	\$63,320	\$19,690	\$43,630	\$21,620	\$7,170	\$0	\$0	\$14,840

Industry (NAICS 2007)	Claims resolved	Median TD days	Mean TD days	Average claim costs	Medical services	Indemnity	TD costs	PPD	CDA	DCS	Vocational assistance
339 Miscellaneous manufacturing	71	20	65	\$17,490	\$9,240	\$8,250	\$4,310	\$1,710	\$1,370	\$490	\$370
3391 Medical equipment and supplies	26	14	39	\$10,400	\$5,240	\$5,160	\$2,840	\$500	\$1,440	\$380	\$0
3399 Other miscellaneous mfg.	45	26	80	\$21,580	\$11,550	\$10,030	\$5,160	\$2,400	\$1,340	\$540	\$580
Wholesale trade (NAICS 42)	921	26	74	\$23,360	\$10,760	\$12,600	\$6,340	\$2,820	\$2,470	\$580	\$390
423 Merchant wholesale, durable	386	32	82	\$27,300	\$11,950	\$15,350	\$7,160	\$3,280	\$3,500	\$910	\$500
4231 Motor vehicles and parts	80	53	81	\$23,390	\$10,000	\$13,390	\$6,690	\$1,230	\$3,240	\$2,200	\$30
4232 Furniture wholesalers	3	69	81	\$28,000	\$11,890	\$16,110	\$5,510	\$590	\$10,000	\$0	\$0
4233 Lumber and construction supplies	68	25	73	\$22,890	\$11,830	\$11,060	\$5,840	\$1,660	\$2,260	\$1,300	\$0
4234 Commercial equipment wholesalers	31	26	85	\$34,610	\$14,020	\$20,590	\$7,730	\$3,700	\$8,240	\$560	\$350
4235 Metal and mineral wholesalers	40	22	55	\$17,440	\$6,940	\$10,500	\$5,100	\$2,820	\$2,410	\$130	\$40
4236 Electric goods wholesalers	13	26	89	\$26,650	\$15,940	\$10,700	\$6,070	\$3,170	\$1,000	\$460	\$0
4237 Hardware and plumbing wholesalers	12	33	78	\$18,750	\$10,910	\$7,840	\$5,260	\$1,020	\$1,570	\$0	\$0
4238 Machinery and supply wholesalers	73	31	96	\$32,200	\$13,390	\$18,820	\$9,070	\$4,510	\$3,570	\$0	\$1,660
4239 Misc. durable goods wholesalers	66	29	91	\$35,360	\$14,320	\$21,040	\$8,600	\$6,690	\$4,000	\$880	\$870
424 Merchant wholesale, nondurable	477	21	65	\$18,390	\$8,840	\$9,550	\$5,310	\$2,190	\$1,480	\$280	\$300
4244 Grocery and related products	306	21	62	\$15,860	\$7,450	\$8,410	\$5,100	\$1,710	\$1,120	\$310	\$160
4248 Alcoholic beverage wholesalers	43	12	75	\$22,040	\$10,240	\$11,800	\$6,570	\$2,860	\$1,600	\$210	\$550
425 Electronic markets	58	39	98	\$37,940	\$18,620	\$19,320	\$9,400	\$4,960	\$3,650	\$920	\$390
Retail trade (NAICS 44-45)	2,019	25	68	\$17,610	\$9,050	\$8,560	\$3,960	\$1,920	\$2,000	\$580	\$100
441 Motor vehicles and parts	311	29	83	\$25,290	\$12,550	\$12,750	\$5,690	\$3,420	\$2,560	\$760	\$310
4411 Automobile dealers	125	20	80	\$22,960	\$10,900	\$12,060	\$5,850	\$2,580	\$2,020	\$1,240	\$360
4412 Other motor vehicle dealers	35	11	44	\$12,640	\$7,380	\$5,260	\$2,700	\$1,530	\$750	\$290	\$0
4413 Auto parts, accessories, tires	151	37	94	\$30,150	\$15,100	\$15,050	\$6,260	\$4,550	\$3,430	\$470	\$330
442 Furniture and home furnishings	66	20	73	\$23,980	\$11,170	\$12,810	\$5,870	\$660	\$5,710	\$470	\$100
4421 Furniture stores	32	31	86	\$25,910	\$12,700	\$13,210	\$6,420	\$850	\$5,520	\$420	\$0
4422 Home furnishings stores	34	14	60	\$22,170	\$9,740	\$12,420	\$5,340	\$490	\$5,880	\$510	\$190
443 Electronics and appliances	47	29	65	\$22,400	\$11,600	\$10,800	\$4,400	\$3,210	\$2,240	\$890	\$60
444 Building material & garden supply	202	28	71	\$17,440	\$8,610	\$8,830	\$3,610	\$2,140	\$2,390	\$680	\$10
4441 Building materials and supplies	171	29	74	\$17,940	\$8,610	\$9,330	\$3,830	\$2,240	\$2,520	\$740	\$10
4442 Lawn and garden equipment	31	24	50	\$14,690	\$8,630	\$6,060	\$2,440	\$1,620	\$1,680	\$320	\$0

Industry (NAICS 2007)	Claims resolved	Median TD days	Mean TD days	Average claim costs	Medical services	Indemnity	TD costs	PPD	CDA	DCS	Vocational assistance
445 Food and beverage stores	573	21	57	\$13,070	\$7,070	\$6,000	\$3,110	\$1,160	\$1,010	\$610	\$100
4451 Grocery stores	532	23	59	\$13,530	\$7,280	\$6,240	\$3,230	\$1,180	\$1,080	\$650	\$110
4452 Specialty food stores	36	10	36	\$6,750	\$3,780	\$2,970	\$1,620	\$1,060	\$120	\$170	\$0
446 Health and personal care	35	57	116	\$35,010	\$16,010	\$18,990	\$10,590	\$3,720	\$3,680	\$170	\$830
447 Gasoline stations	73	15	46	\$12,570	\$6,060	\$6,510	\$2,580	\$1,310	\$2,160	\$460	\$0
448 Clothing and accessories	86	22	83	\$18,280	\$10,310	\$7,970	\$4,670	\$1,830	\$940	\$530	\$0
4481 Clothing stores	78	24	86	\$19,600	\$11,110	\$8,490	\$4,850	\$2,020	\$1,040	\$580	\$0
451 Sports, hobby, books, and music	53	22	55	\$16,050	\$10,040	\$6,010	\$2,870	\$1,030	\$1,150	\$960	\$0
452 General merchandise	436	25	65	\$15,040	\$8,150	\$6,880	\$3,150	\$1,720	\$1,660	\$330	\$20
4521 Department stores	323	24	62	\$12,410	\$7,310	\$5,100	\$2,350	\$1,410	\$1,040	\$280	\$20
4529 Other general merchandise stores	113	31	74	\$22,540	\$10,550	\$11,990	\$5,430	\$2,600	\$3,450	\$490	\$20
453 Miscellaneous stores	95	31	66	\$17,170	\$9,030	\$8,140	\$3,370	\$1,510	\$2,650	\$620	\$0
4531 Florists	13	47	69	\$11,090	\$6,180	\$4,920	\$2,860	\$400	\$1,650	\$0	\$0
4532 Office supplies and gift stores	22	45	61	\$25,730	\$14,220	\$11,510	\$3,040	\$4,150	\$2,800	\$1,530	\$0
4533 Used merchandise stores	30	18	51	\$11,320	\$6,520	\$4,800	\$2,440	\$590	\$1,770	\$0	\$0
4539 Other miscellaneous retail stores	30	21	85	\$19,390	\$8,970	\$10,420	\$4,760	\$980	\$3,850	\$830	\$0
454 Nonstore retailers	42	50	90	\$30,540	\$11,040	\$19,500	\$7,350	\$4,470	\$6,990	\$700	\$0
4541 Electronic shopping and mail-order	18	35	77	\$21,620	\$9,170	\$12,450	\$4,330	\$1,100	\$6,020	\$1,000	\$0
4542 Vending machine operators	7	17	36	\$26,510	\$12,330	\$14,180	\$3,510	\$10,670	\$0	\$0	\$0
4543 Direct selling establishments	17	97	127	\$41,640	\$12,470	\$29,170	\$12,130	\$5,480	\$10,880	\$680	\$0
Transportation & warehousing (NAICS 48)	1,547	35	83	\$25,320	\$10,390	\$14,930	\$7,570	\$2,050	\$4,150	\$1,010	\$160
481 Air transportation	150	26	71	\$21,290	\$9,310	\$11,990	\$7,160	\$1,180	\$3,060	\$560	\$20
4811 Scheduled air transportation	143	26	71	\$20,810	\$9,260	\$11,550	\$7,180	\$1,240	\$2,550	\$560	\$20
4812 Nonscheduled air transportation	7	15	88	\$31,080	\$10,280	\$20,800	\$6,600	\$0	\$13,640	\$560	\$0
484 Truck transportation	774	42	87	\$27,510	\$10,830	\$16,680	\$7,720	\$2,010	\$5,560	\$1,210	\$180
4841 General freight trucking	526	42	86	\$27,920	\$10,930	\$16,990	\$7,710	\$2,340	\$5,500	\$1,200	\$240
4842 Specialized freight trucking	248	43	88	\$26,630	\$10,610	\$16,030	\$7,740	\$1,310	\$5,680	\$1,240	\$60
485 Transit transportation	93	44	111	\$28,610	\$11,870	\$16,740	\$7,790	\$3,620	\$3,440	\$1,470	\$420
4851 Urban transit systems	23	44	117	\$29,520	\$13,650	\$15,870	\$8,630	\$4,530	\$1,090	\$1,520	\$100
4853 Taxi and limousine service	5	6	12	\$3,070	\$2,410	\$660	\$660	\$0	\$0	\$0	\$0

Industry (NAICS 2007)	Claims resolved	Median TD days	Mean TD days	Average claim costs	Medical services	Indemnity	TD costs	PPD	CDA	DCS	Vocational assistance
4854 School and employee bus transp.	16	97	176	\$39,380	\$17,830	\$21,550	\$10,490	\$8,000	\$220	\$880	\$1,970
4855 Charter bus industry	3	15	144	\$51,330	\$15,850	\$35,480	\$10,480	\$0	\$23,330	\$1,670	\$0
4859 Other transit & ground passenger	46	45	94	\$25,700	\$9,670	\$16,030	\$7,040	\$2,270	\$4,820	\$1,790	\$110
486 Pipeline transportation	2	205	205	\$74,630	\$31,450	\$43,180	\$6,760	\$36,410	\$0	\$0	\$0
487 Sightseeing transportation	1	26	26	\$2,400	\$1,260	\$1,140	\$1,140	\$0	\$0	\$0	\$0
488 Transportation support	111	25	73	\$21,790	\$9,590	\$12,200	\$6,200	\$2,210	\$2,970	\$800	\$20
4881 Support for air transportation	48	23	56	\$12,570	\$6,370	\$6,200	\$3,660	\$1,610	\$580	\$350	\$0
4882 Support for rail transportation	7	42	230	\$88,100	\$28,610	\$59,490	\$28,050	\$17,520	\$11,430	\$2,130	\$360
4883 Support for water transportation	2	12	12	\$7,630	\$7,110	\$520	\$520	\$0	\$0	\$0	\$0
4884 Support for road transportation	40	34	70	\$21,210	\$9,150	\$12,060	\$5,420	\$350	\$5,230	\$1,050	\$0
492 Couriers and messengers	222	47	86	\$26,870	\$11,110	\$15,760	\$9,880	\$2,290	\$2,370	\$990	\$230
4921 Couriers and messengers	206	45	84	\$26,650	\$11,050	\$15,590	\$9,930	\$2,350	\$2,240	\$830	\$250
4922 Local messengers and delivery	16	74	111	\$29,740	\$11,800	\$17,940	\$9,240	\$1,640	\$4,000	\$3,060	\$0
493 Warehousing and storage	194	24	68	\$17,950	\$8,210	\$9,740	\$5,340	\$1,390	\$2,490	\$490	\$30
Information (NAICS 51)	168	39	74	\$24,710	\$11,000	\$13,710	\$7,260	\$3,670	\$2,140	\$510	\$130
511 Publishing, exc. internet	20	18	89	\$21,110	\$9,940	\$11,170	\$6,460	\$2,960	\$880	\$880	\$0
512 Motion picture and sound recording	23	22	65	\$17,780	\$8,560	\$9,210	\$5,420	\$2,490	\$220	\$1,090	\$0
515 Broadcasting, exc. internet	21	56	61	\$28,150	\$12,330	\$15,820	\$6,300	\$3,210	\$4,080	\$1,570	\$660
517 Telecommunications	98	41	78	\$26,950	\$11,670	\$15,280	\$8,270	\$4,410	\$2,460	\$50	\$80
518 ISPs, search portals	4	9	27	\$7,510	\$3,110	\$4,400	\$3,150	\$0	\$1,250	\$0	\$0
519 Other information services	2	70	70	\$28,780	\$18,500	\$10,280	\$5,330	\$0	\$2,450	\$2,500	\$0
Finance and insurance (NAICS 52)	97	22	97	\$38,750	\$17,310	\$21,440	\$10,110	\$2,600	\$7,620	\$700	\$420
521 Monetary authorities	1	33	33	\$9,470	\$8,630	\$840	\$840	\$0	\$0	\$0	\$0
522 Credit intermediation	61	26	119	\$49,850	\$21,290	\$28,550	\$11,470	\$3,550	\$11,980	\$880	\$670
523 Securities, commodities	4	91	94	\$19,800	\$9,110	\$10,690	\$8,330	\$2,370	\$0	\$0	\$0
524 Insurance carriers	25	22	66	\$23,300	\$11,690	\$11,600	\$9,700	\$1,030	\$300	\$570	\$0
525 Funds, trusts	6	12	16	\$7,900	\$7,150	\$750	\$750	\$0	\$0	\$0	\$0
Real estate, rental, leasing (NAICS 53)	228	31	66	\$20,300	\$10,480	\$9,820	\$4,410	\$1,780	\$2,550	\$1,070	\$0
531 Real estate	159	27	65	\$20,070	\$10,190	\$9,880	\$4,200	\$2,000	\$2,740	\$940	\$0
5311 Lessors of real estate	57	35	66	\$18,520	\$9,220	\$9,300	\$4,090	\$2,120	\$2,440	\$650	\$0

Industry (NAICS 2007)	Claims resolved	Median TD days	Mean TD days	Average claim costs	Medical services	Indemnity	TD costs	PPD	CDA	DCS	Vocational assistance
5312 Real estate agents and brokers	12	18	65	\$31,180	\$10,710	\$20,470	\$3,650	\$3,300	\$9,960	\$3,560	\$0
5313 Activities related to real estate	90	26	64	\$19,570	\$10,740	\$8,830	\$4,340	\$1,750	\$1,970	\$770	\$0
532 Rental and leasing services	67	32	69	\$21,350	\$11,430	\$9,920	\$4,990	\$1,320	\$2,180	\$1,420	\$0
5321 Automotive rental and leasing	38	25	58	\$18,440	\$10,510	\$7,930	\$3,320	\$820	\$2,290	\$1,500	\$0
5322 Consumer goods rental	13	100	116	\$29,950	\$15,230	\$14,710	\$9,900	\$3,200	\$1,270	\$350	\$0
5323 General rental centers	12	7	54	\$20,230	\$9,310	\$10,910	\$4,250	\$290	\$3,550	\$2,820	\$0
5324 Machinery and equipment rental	4	76	70	\$24,370	\$14,150	\$10,220	\$7,110	\$3,110	\$0	\$0	\$0
533 Lessors of nonfinancial assets	2	37	37	\$3,660	\$1,410	\$2,250	\$2,250	\$0	\$0	\$0	\$0
Professional & tech. services (NAICS 54)	220	29	79	\$27,550	\$12,900	\$14,660	\$6,370	\$2,210	\$5,050	\$950	\$90
5411 Legal services	9	76	146	\$51,320	\$15,960	\$35,360	\$10,030	\$2,080	\$11,780	\$11,470	\$0
5412 Account/tax prep./bookkeep/payroll	8	49	234	\$79,240	\$38,870	\$40,370	\$19,190	\$0	\$18,060	\$3,130	\$0
5413 Architectural & engineering serv.	48	26	78	\$29,760	\$15,520	\$14,240	\$7,910	\$2,520	\$3,490	\$0	\$310
5415 Computer systems design	21	35	72	\$28,780	\$15,770	\$13,000	\$5,910	\$4,870	\$2,230	\$0	\$0
5418 Advertising and related services	21	31	57	\$21,650	\$6,910	\$14,740	\$4,590	\$300	\$8,140	\$1,710	\$0
Management of companies (NAICS 55)	37	27	65	\$15,240	\$7,980	\$7,260	\$3,130	\$300	\$3,300	\$540	\$0
Administrative & waste services (NAICS 56)	1,381	21	60	\$17,240	\$8,280	\$8,960	\$4,270	\$1,470	\$2,230	\$870	\$120
561 Administrative & support services	1,273	20	59	\$16,660	\$8,060	\$8,590	\$4,090	\$1,310	\$2,230	\$880	\$90
5611 Office administrative services	28	33	48	\$29,810	\$16,360	\$13,450	\$7,510	\$3,590	\$1,540	\$620	\$190
5613 Employment services	633	15	51	\$14,910	\$7,180	\$7,730	\$3,610	\$1,170	\$1,970	\$950	\$30
5614 Business support services	31	22	66	\$16,570	\$8,300	\$8,260	\$4,290	\$840	\$2,750	\$380	\$0
5616 Investigation & security services	62	49	91	\$29,090	\$13,730	\$15,360	\$6,940	\$1,700	\$5,990	\$680	\$40
5617 Services to buildings & dwellings	462	22	63	\$16,470	\$7,920	\$8,540	\$3,910	\$1,300	\$2,240	\$920	\$170
562 Waste management & remediation serv.	108	25	64	\$24,090	\$10,870	\$13,220	\$6,340	\$3,370	\$2,280	\$740	\$480
5621 Waste collection	37	25	57	\$16,930	\$8,500	\$8,440	\$4,940	\$2,950	\$60	\$490	\$0
5622 Waste treatment and disposal	46	22	60	\$29,190	\$13,510	\$15,680	\$7,200	\$5,170	\$1,650	\$530	\$1,130
5629 Remediation & other waste services	25	64	83	\$25,290	\$9,530	\$15,760	\$6,840	\$680	\$6,720	\$1,520	\$0
Educational services (NAICS 61)	115	16	46	\$15,840	\$9,410	\$6,430	\$3,060	\$1,490	\$1,320	\$550	\$10
6111 Elementary and secondary schools	23	20	49	\$22,800	\$12,720	\$10,080	\$4,010	\$3,740	\$2,280	\$0	\$50
6113 Colleges and universities	58	11	41	\$13,020	\$7,840	\$5,180	\$2,420	\$690	\$1,320	\$750	\$0
Health care & social assistance (NAICS 62)	2,595	21	60	\$15,640	\$7,580	\$8,060	\$4,290	\$1,400	\$1,650	\$580	\$130

Industry (NAICS 2007)	Claims resolved	Median TD days	Mean TD days	Average claim costs	Medical services	Indemnity	TD costs	PPD	CDA	DCS	Vocational assistance
621 Ambulatory health care services	373	25	73	\$20,410	\$9,240	\$11,170	\$5,700	\$2,000	\$2,470	\$800	\$200
6211 Offices of physicians	66	25	82	\$30,830	\$13,000	\$17,840	\$7,820	\$4,570	\$3,110	\$2,050	\$290
6212 Offices of dentists	25	40	97	\$26,130	\$6,740	\$19,390	\$8,120	\$2,440	\$6,720	\$200	\$1,910
6213 Offices other health practitioner	25	62	88	\$28,460	\$12,220	\$16,240	\$5,710	\$4,170	\$4,890	\$1,470	\$0
6214 Outpatient care centers	70	44	76	\$19,260	\$8,640	\$10,620	\$5,920	\$1,380	\$2,930	\$320	\$60
6215 Medical & diagnostic laboratories	14	20	71	\$15,500	\$5,870	\$9,630	\$4,850	\$1,650	\$1,790	\$1,150	\$200
6216 Home health care services	112	24	52	\$12,090	\$6,300	\$5,790	\$3,250	\$990	\$990	\$550	\$0
6219 Other ambulatory services	61	18	81	\$21,200	\$11,810	\$9,390	\$6,860	\$780	\$1,390	\$350	\$0
622 Hospitals	1,001	24	58	\$14,550	\$6,720	\$7,820	\$4,960	\$1,240	\$1,210	\$350	\$60
6221 General medical & surgical hosp.	996	24	58	\$14,510	\$6,690	\$7,820	\$4,950	\$1,240	\$1,210	\$350	\$60
6222 Psychiatric/substance abuse hosp.	5	57	141	\$21,430	\$12,790	\$8,640	\$6,790	\$1,850	\$0	\$0	\$0
623 Nursing and residential care	926	20	59	\$14,600	\$7,330	\$7,270	\$3,370	\$1,200	\$1,790	\$730	\$190
6231 Nursing care facilities	310	21	67	\$17,450	\$8,220	\$9,230	\$4,200	\$1,080	\$3,140	\$600	\$210
6232 Residential mental health facility	202	14	45	\$10,960	\$6,200	\$4,750	\$2,340	\$1,330	\$520	\$470	\$100
6233 Community care for the elderly	368	21	59	\$13,750	\$7,220	\$6,540	\$3,230	\$1,320	\$1,000	\$820	\$170
6239 Other residential care facility	46	21	56	\$18,130	\$7,060	\$11,060	\$3,440	\$640	\$4,470	\$1,990	\$520
624 Social assistance	295	15	54	\$16,590	\$9,230	\$7,360	\$3,110	\$1,810	\$1,700	\$640	\$110
6241 Individual and family services	103	21	66	\$23,520	\$13,680	\$9,840	\$4,230	\$3,140	\$2,150	\$270	\$50
6242 Emergency & other relief services	9	31	43	\$26,320	\$16,260	\$10,060	\$3,980	\$3,860	\$560	\$1,670	\$0
6243 Vocational rehabilitation services	118	11	52	\$14,320	\$7,100	\$7,220	\$2,700	\$1,250	\$2,070	\$970	\$230
6244 Child day care services	65	17	42	\$8,390	\$5,060	\$3,330	\$1,940	\$420	\$480	\$490	\$0
Arts, entertainment, recreation (NAICS 71)	139	25	64	\$20,080	\$9,400	\$10,690	\$4,450	\$2,860	\$2,930	\$220	\$220
711 Performing arts and sports	28	47	62	\$23,990	\$8,370	\$15,620	\$4,690	\$5,520	\$5,270	\$90	\$50
712 Museums, zoos, parks	7	12	17	\$9,180	\$8,320	\$870	\$870	\$0	\$0	\$0	\$0
713 Amusements, gambling, and recreation	104	25	68	\$19,770	\$9,750	\$10,020	\$4,630	\$2,340	\$2,500	\$270	\$280
7132 Gambling industries	1	14	14	\$1,450	\$1,170	\$270	\$270	\$0	\$0	\$0	\$0
Accommodation and food services (NAICS 72)	1,276	15	52	\$12,060	\$6,260	\$5,800	\$2,950	\$850	\$1,470	\$500	\$40
721 Accommodation	318	25	63	\$13,960	\$7,210	\$6,760	\$3,100	\$740	\$2,180	\$740	\$0
7211 Traveler accommodation	302	25	63	\$13,070	\$7,020	\$6,050	\$3,050	\$690	\$1,530	\$780	\$0
7212 RV Parks and recreational camps	14	26	74	\$34,970	\$11,950	\$23,020	\$4,460	\$2,030	\$16,530	\$0	\$0

Industry (NAICS 2007)	Claims resolved	Median TD days	Mean TD days	Average claim costs	Medical services	Indemnity	TD costs	PPD	CDA	DCS	Vocational assistance
722 Food and drinking places	958	13	49	\$11,430	\$5,950	\$5,480	\$2,900	\$890	\$1,230	\$420	\$50
7221 Full-service restaurants	496	14	52	\$12,800	\$6,530	\$6,270	\$3,580	\$1,070	\$1,280	\$290	\$50
7222 Limited-service eating places	373	13	43	\$9,160	\$5,150	\$4,010	\$1,970	\$710	\$900	\$370	\$60
7223 Special food services	44	10	56	\$12,510	\$6,370	\$6,140	\$3,310	\$710	\$1,570	\$550	\$0
7224 Drinking places, alcoholic bev.	45	14	49	\$14,140	\$5,820	\$8,320	\$2,580	\$510	\$3,130	\$2,110	\$0
Other services (NAICS 81)	472	26	81	\$26,210	\$12,050	\$14,150	\$6,520	\$3,290	\$3,430	\$640	\$270
811 Repair and maintenance	229	28	91	\$27,300	\$11,820	\$15,470	\$7,650	\$3,720	\$3,020	\$670	\$400
8111 Automotive repair & maintenance	173	23	85	\$25,070	\$11,540	\$13,530	\$6,110	\$3,450	\$3,350	\$450	\$170
8113 Commerical machinery repair	35	40	111	\$36,230	\$11,820	\$24,400	\$11,820	\$6,670	\$2,650	\$1,460	\$1,820
812 Personal and laundry services	124	34	80	\$23,040	\$11,030	\$12,010	\$5,300	\$2,430	\$3,670	\$600	\$10
8121 Personal care services	32	56	91	\$21,520	\$11,250	\$10,270	\$5,330	\$3,410	\$1,060	\$480	\$0
8123 Drycleaning and laundry services	42	28	71	\$23,470	\$10,810	\$12,660	\$5,130	\$1,560	\$4,780	\$1,170	\$20
813 Membership organizations	108	22	65	\$26,520	\$13,910	\$12,610	\$5,670	\$2,950	\$3,200	\$480	\$300
8131 Religious organizations	55	23	61	\$26,930	\$16,860	\$10,070	\$4,560	\$4,070	\$590	\$250	\$590
8133 Social advocacy organizations	15	16	25	\$8,770	\$6,320	\$2,450	\$1,410	\$870	\$130	\$30	\$0
8134 Civic and social organizations	17	26	116	\$32,880	\$14,900	\$17,980	\$8,690	\$400	\$8,890	\$0	\$0
8139 Professional and similar org.	15	12	77	\$43,700	\$13,040	\$30,670	\$12,470	\$5,030	\$10,670	\$2,500	\$0
814 Private households	11	38	56	\$36,140	\$10,090	\$26,050	\$5,120	\$7,170	\$11,360	\$2,170	\$230
9999 Industry unknown	9	21	38	\$11,570	\$6,890	\$4,680	\$3,300	\$490	\$560	\$330	\$0
PUBLIC SECTOR TOTAL	2,400	17	52	\$18,870	\$8,890	\$9,980	\$4,670	\$1,990	\$2,750	\$490	\$80
State government (OWN 20)	638	19	66	\$20,250	\$8,730	\$11,520	\$5,430	\$1,670	\$3,770	\$590	\$60
23 Construction - State Govt	21	8	60	\$21,980	\$8,050	\$13,930	\$6,090	\$2,820	\$5,020	\$0	\$0
61 Educational services - State Govt	31	22	120	\$37,800	\$14,740	\$23,060	\$8,830	\$3,120	\$10,080	\$120	\$910
62 Health care, social serv State Govt	238	20	75	\$18,950	\$7,760	\$11,190	\$5,030	\$990	\$4,630	\$530	\$10
92 Public administration - State Govt	327	16	52	\$18,910	\$8,510	\$10,410	\$5,220	\$1,760	\$2,650	\$760	\$10
Local government (OWN 30)	1,762	17	47	\$18,370	\$8,950	\$9,420	\$4,400	\$2,100	\$2,380	\$450	\$90
22 Utilities - Local Govt	42	14	38	\$18,540	\$8,760	\$9,780	\$3,530	\$4,500	\$1,320	\$430	\$0
23 Construction - Local Govt	50	17	60	\$24,460	\$9,940	\$14,520	\$7,240	\$3,980	\$3,300	\$0	\$0
48-49 Transport., warehousing - Local Gov	155	24	47	\$15,310	\$7,290	\$8,030	\$4,530	\$1,460	\$1,480	\$450	\$100
61 Educational services - Local Govt	624	15	44	\$14,750	\$8,350	\$6,390	\$3,420	\$1,460	\$1,310	\$180	\$10

Industry (NAICS 2007)	Claims resolved	TD	Mean TD days	Average claim costs	Medical	Indemnity	TD costs	PPD	CDA	DCS	Vocational assistance
62 Health care, social serv Local Govt	91	35	73	\$22,490	\$10,010	\$12,480	\$5,560	\$1,070	\$4,150	\$1,700	\$0
92 Public administration - Local Govt	727	15	46	\$21,160	\$9,510	\$11,650	\$4,960	\$2,600	\$3,330	\$580	\$170

Accepted disabling claims are occupational injury or disease claims accepted by insurers that entitle workers to compensation for disability or death. Claims are reported by the year of claim resolution, which is the year of the latest notice of claim closure, determination order, or claim disposition agreement for initial claim openings. This may be different than the year of injury or claim acceptance. Death benefit and permanent total disability claims, as well as their indemnity costs, are excluded from this analysis. Worker, employer, and insurer reimbursements from the Workers' Benefit Fund are also generally excluded.

Claim cost is the composite of medical and indemnity costs. Indemnity includes temporary disability (TD), permanent partial disability (PPD), claim disposition agreement (CDA), disputed claim settlement (DCS), and vocational assistance. Indemnity incurred after claim closure through August 2016 is also included in this table: primarily PPD modified by dispute resolution, CDA, DCS, and vocational assistance.

Cost statistics are means unless otherwise specified. Aside from temporary disability days, costs have been rounded, and components may not sum to composite averages. Some medical and indemnity are estimated, primarily TD days and costs and medical and vocational assistance costs for initial claims resolved by CDA, about which the department doesn't require regular cost reports.

Conclusions should not be drawn for rows with a small number of claims. Claim counts will change as claims are reopened and resolved in future years, and if past trends continue, then TD days and costs for the most recent year will decline. Post-closure costs will increase over time.

Claims are listed according to the North American Industry Classification System (NAICS), 2007 edition.

Central Services Division, Oregon Department of Consumer & Business Services, August 2016

(CCRA074 / 440-4863)