| Resolution<br>year | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA     | DCS   | Vocational assistance |
|--------------------|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|---------|-------|-----------------------|
| 1996               | 29,105             | 17                   | 62                 | \$11,610                  | \$4,670             | \$6,940   | \$3,060     | \$2,020 | \$1,210 | \$380 | \$280                 |
| 1997               | 27,867             | 17                   | 58                 | \$11,390                  | \$4,520             | \$6,870   | \$2,960     | \$2,010 | \$1,330 | \$290 | \$270                 |
| 1998               | 27,135             | 18                   | 57                 | \$11,620                  | \$4,750             | \$6,870   | \$3,020     | \$2,020 | \$1,240 | \$340 | \$240                 |
| 1999               | 25,705             | 19                   | 57                 | \$12,450                  | \$5,180             | \$7,270   | \$3,150     | \$2,090 | \$1,390 | \$410 | \$230                 |
| 2000               | 24,925             | 18                   | 56                 | \$13,010                  | \$5,600             | \$7,410   | \$3,220     | \$2,160 | \$1,410 | \$380 | \$240                 |
| 2001               | 24,778             | 18                   | 59                 | \$14,170                  | \$5,940             | \$8,220   | \$3,620     | \$2,340 | \$1,590 | \$420 | \$260                 |
| 2002               | 23,256             | 18                   | 62                 | \$15,390                  | \$6,640             | \$8,750   | \$3,880     | \$2,470 | \$1,650 | \$470 | \$280                 |
| 2003               | 21,957             | 18                   | 61                 | \$15,530                  | \$6,660             | \$8,870   | \$3,770     | \$2,580 | \$1,770 | \$490 | \$260                 |
| 2004               | 21,990             | 19                   | 63                 | \$16,950                  | \$7,570             | \$9,380   | \$4,050     | \$2,720 | \$1,810 | \$510 | \$280                 |
| 2005               | 21,477             | 19                   | 65                 | \$17,990                  | \$8,040             | \$9,940   | \$4,240     | \$2,890 | \$1,990 | \$500 | \$310                 |
| 2006               | 22,636             | 19                   | 63                 | \$17,850                  | \$8,120             | \$9,730   | \$4,230     | \$2,690 | \$2,070 | \$470 | \$280                 |
| 2007               | 23,342             | 19                   | 64                 | \$18,460                  | \$8,310             | \$10,150  | \$4,420     | \$2,660 | \$2,200 | \$560 | \$310                 |
| 2008               | 22,206             | 20                   | 69                 | \$20,270                  | \$9,030             | \$11,230  | \$4,860     | \$2,760 | \$2,680 | \$620 | \$310                 |
| 2009               | 19,946             | 24                   | 77                 | \$23,050                  | \$10,170            | \$12,880  | \$5,520     | \$3,000 | \$3,220 | \$790 | \$360                 |
| 2010               | 18,374             | 23                   | 76                 | \$23,420                  | \$10,480            | \$12,940  | \$5,590     | \$2,920 | \$3,220 | \$850 | \$360                 |
| 2011               | 18,291             | 23                   | 74                 | \$23,260                  | \$10,660            | \$12,600  | \$5,470     | \$2,820 | \$3,180 | \$800 | \$330                 |
| 2012               | 18,515             | 23                   | 70                 | \$22,060                  | \$10,170            | \$11,890  | \$5,210     | \$2,610 | \$3,020 | \$780 | \$280                 |
| 2013               | 18,640             | 24                   | 72                 | \$22,570                  | \$10,450            | \$12,120  | \$5,410     | \$2,580 | \$2,990 | \$860 | \$280                 |
| 2014               | 19,188             | 24                   | 68                 | \$21,290                  | \$9,570             | \$11,730  | \$5,190     | \$2,240 | \$3,210 | \$880 | \$210                 |
| 2015               | 19,017             | 23                   | 67                 | \$20,740                  | \$9,450             | \$11,290  | \$5,120     | \$1,990 | \$3,220 | \$800 | \$160                 |
| 2016               | 19,666             | 23                   | 66                 | \$19,890                  | \$9,030             | \$10,860  | \$5,120     | \$2,010 | \$2,820 | \$770 | \$140                 |
| 2017               | 20,853             | 23                   | 67                 | \$21,160                  | \$9,490             | \$11,680  | \$5,530     | \$2,220 | \$2,840 | \$930 | \$160                 |
| 2018               | 20,534             | 23                   | 65                 | \$20,640                  | \$9,430             | \$11,210  | \$5,420     | \$2,090 | \$2,680 | \$870 | \$150                 |
| 2019               | 21,545             | 24                   | 64                 | \$20,080                  | \$9,030             | \$11,060  | \$5,450     | \$1,900 | \$2,680 | \$910 | \$120                 |
| 2020               | 21,436             | 24                   | 69                 | \$20,970                  | \$9,190             | \$11,790  | \$6,090     | \$1,940 | \$2,920 | \$730 | \$110                 |

Claims are reported by the year of claim resolution, which is the year of the latest notice of claim closure, determination order, or claim disposition agreement for initial claim openings. This may be different than the year of injury or claim acceptance. Death benefit and permanent total disability claims, as well as their indemnity costs, are excluded from this analysis. Worker, employer, and insurer reimbursements from the Workers Benefit Fund are also generally excluded.

Claim cost is the composite of medical and indemnity costs. Indemnity includes temporary disability (TD), permanent partial disability (PPD), claim disposition agreement (CDA), disputed claim settlement (DCS), and vocational assistance. Indemnity incurred after claim closure as of the report date is also included in this table: primarily PPD modified by dispute resolution, CDA, DCS, and vocational assistance.

Cost statistics are means unless otherwise specified. Aside from temporary disability days, costs have been rounded, and components may not sum to composite averages. Some medical and indemnity are estimated, primarily TD days and costs and medical and vocational assistance costs for initial claims resolved by CDA, about which the department does not require regular cost reports.

Conclusions should not be drawn for rows with a small number of claims. Claim counts will change as claims are reopened and resolved in future years, and if past trends continue, then TD days and costs for the most recent year will decline. Post-closure costs will increase over time.

Central Services Division, Oregon Department of Consumer and Business Services, August 2021

Table 2. Average temporary disability days and claim costs paid for resolved accepted disabling claims by resolution year and insurer type, Oregon, 1996-2020

| Resolution<br>year | Insurer type           | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA     | DCS     | Vocational assistance |
|--------------------|------------------------|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|---------|---------|-----------------------|
| 1996               | TOTAL                  | 29,105             | 17                   | 62                 | \$11,610                  | \$4,670             | \$6,940   | \$3,060     | \$2,020 | \$1,210 | \$380   | \$280                 |
|                    | SAIF                   | 9,079              | 18                   | 65                 | \$12,490                  | \$5,120             | \$7,370   | \$3,130     | \$2,160 | \$1,360 | \$350   | \$360                 |
|                    | Private insurer        | 14,065             | 18                   | 63                 | \$11,580                  | \$4,580             | \$7,010   | \$3,110     | \$1,990 | \$1,300 | \$350   | \$260                 |
|                    | Self-insured employer  | 5,784              | 16                   | 51                 | \$10,140                  | \$4,140             | \$6,000   | \$2,750     | \$1,820 | \$740   | \$470   | \$220                 |
|                    | Non-complying employer | 177                | 61                   | 118                | \$16,870                  | \$5,840             | \$11,030  | \$5,010     | \$3,110 | \$1,830 | \$790   | \$290                 |
| 1997               | TOTAL                  | 27,867             | 17                   | 58                 | \$11,390                  | \$4,520             | \$6,870   | \$2,960     | \$2,010 | \$1,330 | \$290   | \$270                 |
|                    | SAIF                   | 8,636              | 17                   | 59                 | \$11,600                  | \$4,630             | \$6,960   | \$2,870     | \$2,110 | \$1,480 | \$220   | \$290                 |
|                    | Private insurer        | 13,642             | 17                   | 60                 | \$11,630                  | \$4,490             | \$7,140   | \$3,080     | \$1,970 | \$1,450 | \$350   | \$290                 |
|                    | Self-insured employer  | 5,473              | 15                   | 50                 | \$10,250                  | \$4,350             | \$5,900   | \$2,740     | \$1,900 | \$770   | \$280   | \$190                 |
|                    | Non-complying employer | 116                | 54                   | 135                | \$21,220                  | \$7,830             | \$13,380  | \$5,260     | \$3,680 | \$2,960 | \$500   | \$990                 |
| 1998               | TOTAL                  | 27,135             | 18                   | 57                 | \$11,620                  | \$4,750             | \$6,870   | \$3,020     | \$2,020 | \$1,240 | \$340   | \$240                 |
|                    | SAIF                   | 8,223              | 19                   | 60                 | \$12,530                  | \$5,100             | \$7,430   | \$3,140     | \$2,240 | \$1,460 | \$280   | \$310                 |
|                    | Private insurer        | 13,713             | 18                   | 59                 | \$11,500                  | \$4,620             | \$6,880   | \$3,080     | \$1,920 | \$1,270 | \$380   | \$220                 |
|                    | Self-insured employer  | 5,110              | 17                   | 47                 | \$10,240                  | \$4,440             | \$5,800   | \$2,600     | \$1,920 | \$760   | \$350   | \$170                 |
|                    | Non-complying employer | 89                 | 68                   | 137                | \$24,330                  | \$9,110             | \$15,210  | \$6,810     | \$3,580 | \$3,640 | \$450   | \$730                 |
| 1999               | TOTAL                  | 25,705             | 19                   | 57                 | \$12,450                  | \$5,180             | \$7,270   | \$3,150     | \$2,090 | \$1,390 | \$410   | \$230                 |
|                    | SAIF                   | 7,765              | 19                   | 56                 | \$11,940                  | \$4,920             | \$7,030   | \$2,950     | \$2,120 | \$1,440 | \$290   | \$240                 |
|                    | Private insurer        | 13,044             | 19                   | 60                 | \$12,890                  | \$5,310             | \$7,580   | \$3,330     | \$2,060 | \$1,460 | \$490   | \$240                 |
|                    | Self-insured employer  | 4,816              | 17                   | 50                 | \$11,730                  | \$5,130             | \$6,600   | \$2,970     | \$2,040 | \$1,060 | \$340   | \$190                 |
|                    | Non-complying employer | 80                 | 70                   | 143                | \$34,270                  | \$13,680            | \$20,590  | \$5,140     | \$6,170 | \$5,980 | \$2,690 | \$600                 |
| 2000               | TOTAL                  | 24,925             | 18                   | 56                 | \$13,010                  | \$5,600             | \$7,410   | \$3,220     | \$2,160 | \$1,410 | \$380   | \$240                 |
|                    | SAIF                   | 8,045              | 19                   | 55                 | \$12,700                  | \$5,380             | \$7,320   | \$3,020     | \$2,270 | \$1,510 | \$280   | \$230                 |
|                    | Private insurer        | 12,384             | 18                   | 58                 | \$13,380                  | \$5,710             | \$7,670   | \$3,370     | \$2,060 | \$1,530 | \$450   | \$260                 |
|                    | Self-insured employer  | 4,417              | 16                   | 50                 | \$12,310                  | \$5,660             | \$6,650   | \$3,090     | \$2,160 | \$890   | \$300   | \$220                 |
|                    | Non-complying employer | 79                 | 40                   | 97                 | \$26,930                  | \$8,690             | \$18,250  | \$5,410     | \$7,350 | \$890   | \$4,010 | \$590                 |
| 2001               | TOTAL                  | 24,778             | 18                   | 59                 | \$14,170                  | \$5,940             | \$8,220   | \$3,620     | \$2,340 | \$1,590 | \$420   | \$260                 |
|                    | SAIF                   | 8,752              | 17                   | 57                 | \$13,660                  | \$5,560             | \$8,100   | \$3,400     | \$2,500 | \$1,630 | \$310   | \$260                 |
|                    | Private insurer        | 11,552             | 20                   | 64                 | \$15,070                  | \$6,380             | \$8,690   | \$3,880     | \$2,230 | \$1,770 | \$540   | \$270                 |
|                    | Self-insured employer  | 4,393              | 17                   | 51                 | \$12,650                  | \$5,510             | \$7,150   | \$3,350     | \$2,230 | \$1,010 | \$340   | \$220                 |

Table 2. Average temporary disability days and claim costs paid for resolved accepted disabling claims by resolution year and insurer type, Oregon, 1996-2020

| Resolution<br>year | Insurer type           | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA     | DCS     | Vocational assistance |
|--------------------|------------------------|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|---------|---------|-----------------------|
|                    | Non-complying employer | 81                 | 45                   | 98                 | \$21,900                  | \$8,220             | \$13,690  | \$5,130     | \$6,310 | \$1,160 | \$450   | \$630                 |
| 2002               | TOTAL                  | 23,256             | 18                   | 62                 | \$15,390                  | \$6,640             | \$8,750   | \$3,880     | \$2,470 | \$1,650 | \$470   | \$280                 |
|                    | SAIF                   | 8,721              | 17                   | 58                 | \$14,280                  | \$6,000             | \$8,280   | \$3,530     | \$2,540 | \$1,680 | \$280   | \$260                 |
|                    | Private insurer        | 10,090             | 19                   | 70                 | \$17,320                  | \$7,440             | \$9,870   | \$4,430     | \$2,550 | \$1,890 | \$670   | \$330                 |
|                    | Self-insured employer  | 4,355              | 16                   | 51                 | \$13,090                  | \$6,090             | \$7,000   | \$3,290     | \$2,150 | \$1,010 | \$350   | \$200                 |
|                    | Non-complying employer | 90                 | 20                   | 74                 | \$18,590                  | \$6,420             | \$12,160  | \$4,220     | \$3,070 | \$3,040 | \$1,350 | \$490                 |
| 2003               | TOTAL                  | 21,957             | 18                   | 61                 | \$15,530                  | \$6,660             | \$8,870   | \$3,770     | \$2,580 | \$1,770 | \$490   | \$260                 |
|                    | SAIF                   | 9,113              | 18                   | 55                 | \$14,350                  | \$6,120             | \$8,220   | \$3,370     | \$2,570 | \$1,760 | \$330   | \$190                 |
|                    | Private insurer        | 8,591              | 19                   | 71                 | \$17,640                  | \$7,530             | \$10,110  | \$4,410     | \$2,730 | \$1,910 | \$690   | \$380                 |
|                    | Self-insured employer  | 4,153              | 17                   | 52                 | \$13,650                  | \$5,970             | \$7,690   | \$3,300     | \$2,290 | \$1,480 | \$430   | \$180                 |
|                    | Non-complying employer | 100                | 26                   | 85                 | \$20,490                  | \$9,430             | \$11,070  | \$4,620     | \$3,450 | \$2,050 | \$770   | \$180                 |
| 2004               | TOTAL                  | 21,990             | 19                   | 63                 | \$16,950                  | \$7,570             | \$9,380   | \$4,050     | \$2,720 | \$1,810 | \$510   | \$280                 |
|                    | SAIF                   | 9,644              | 17                   | 59                 | \$16,040                  | \$7,050             | \$8,990   | \$3,750     | \$2,760 | \$1,860 | \$380   | \$240                 |
|                    | Private insurer        | 8,334              | 20                   | 69                 | \$18,980                  | \$8,550             | \$10,430  | \$4,510     | \$2,860 | \$2,030 | \$700   | \$330                 |
|                    | Self-insured employer  | 3,918              | 18                   | 58                 | \$14,810                  | \$6,760             | \$8,050   | \$3,840     | \$2,290 | \$1,230 | \$410   | \$270                 |
|                    | Non-complying employer | 94                 | 37                   | 69                 | \$19,330                  | \$7,640             | \$11,690  | \$3,830     | \$4,790 | \$1,630 | \$950   | \$480                 |
| 2005               | TOTAL                  | 21,477             | 19                   | 65                 | \$17,990                  | \$8,040             | \$9,940   | \$4,240     | \$2,890 | \$1,990 | \$500   | \$310                 |
|                    | SAIF                   | 10,100             | 18                   | 59                 | \$16,400                  | \$7,260             | \$9,140   | \$3,790     | \$2,870 | \$1,860 | \$370   | \$260                 |
|                    | Private insurer        | 7,585              | 20                   | 78                 | \$21,110                  | \$9,500             | \$11,620  | \$5,070     | \$3,020 | \$2,480 | \$650   | \$400                 |
|                    | Self-insured employer  | 3,718              | 19                   | 57                 | \$15,700                  | \$7,160             | \$8,540   | \$3,740     | \$2,630 | \$1,350 | \$550   | \$280                 |
|                    | Non-complying employer | 74                 | 54                   | 117                | \$28,810                  | \$10,610            | \$18,200  | \$5,980     | \$6,460 | \$2,920 | \$2,020 | \$820                 |
| 2006               | TOTAL                  | 22,636             | 19                   | 63                 | \$17,850                  | \$8,120             | \$9,730   | \$4,230     | \$2,690 | \$2,070 | \$470   | \$280                 |
|                    | SAIF                   | 10,597             | 17                   | 60                 | \$17,000                  | \$7,640             | \$9,360   | \$3,890     | \$2,740 | \$2,060 | \$390   | \$270                 |
|                    | Private insurer        | 7,919              | 21                   | 71                 | \$20,090                  | \$9,290             | \$10,790  | \$4,810     | \$2,680 | \$2,370 | \$600   | \$330                 |
|                    | Self-insured employer  | 4,057              | 19                   | 57                 | \$15,510                  | \$7,020             | \$8,490   | \$3,950     | \$2,470 | \$1,480 | \$390   | \$200                 |
|                    | Non-complying employer | 63                 | 65                   | 126                | \$31,870                  | \$12,110            | \$19,770  | \$7,040     | \$8,110 | \$3,040 | \$590   | \$990                 |
| 2007               | TOTAL                  | 23,342             | 19                   | 64                 | \$18,460                  | \$8,310             | \$10,150  | \$4,420     | \$2,660 | \$2,200 | \$560   | \$310                 |
|                    | SAIF                   | 11,045             | 17                   | 61                 | \$17,270                  | \$7,800             | \$9,470   | \$3,990     | \$2,540 | \$2,200 | \$450   | \$300                 |
|                    | Private insurer        | 8,024              | 21                   | 72                 | \$20,810                  | \$9,520             | \$11,290  | \$4,910     | \$2,930 | \$2,400 | \$700   | \$350                 |

Table 2. Average temporary disability days and claim costs paid for resolved accepted disabling claims by resolution year and insurer type, Oregon, 1996-2020

| Resolution<br>year | Insurer type           | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA     | DCS     | Vocational assistance |
|--------------------|------------------------|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|---------|---------|-----------------------|
|                    | Self-insured employer  | 4,202              | 19                   | 61                 | \$16,880                  | \$7,250             | \$9,630   | \$4,570     | \$2,440 | \$1,810 | \$540   | \$270                 |
|                    | Non-complying employer | 71                 | 43                   | 120                | \$29,350                  | \$12,240            | \$17,110  | \$5,970     | \$4,700 | \$3,100 | \$2,800 | \$550                 |
| 2008               | TOTAL                  | 22,206             | 20                   | 69                 | \$20,270                  | \$9,030             | \$11,230  | \$4,860     | \$2,760 | \$2,680 | \$620   | \$310                 |
|                    | SAIF                   | 10,205             | 19                   | 66                 | \$20,130                  | \$8,980             | \$11,150  | \$4,630     | \$2,850 | \$2,780 | \$520   | \$360                 |
|                    | Private insurer        | 7,639              | 22                   | 77                 | \$22,660                  | \$10,060            | \$12,600  | \$5,390     | \$2,970 | \$3,140 | \$780   | \$320                 |
|                    | Self-insured employer  | 4,285              | 21                   | 60                 | \$16,160                  | \$7,280             | \$8,880   | \$4,400     | \$2,140 | \$1,640 | \$510   | \$200                 |
|                    | Non-complying employer | 77                 | 105                  | 166                | \$30,800                  | \$13,260            | \$17,540  | \$8,700     | \$3,070 | \$2,020 | \$3,450 | \$300                 |
| 2009               | TOTAL                  | 19,946             | 24                   | 77                 | \$23,050                  | \$10,170            | \$12,880  | \$5,520     | \$3,000 | \$3,220 | \$790   | \$360                 |
|                    | SAIF                   | 8,925              | 24                   | 75                 | \$23,070                  | \$10,290            | \$12,780  | \$5,210     | \$3,110 | \$3,430 | \$650   | \$390                 |
|                    | Private insurer        | 6,772              | 26                   | 85                 | \$25,400                  | \$11,110            | \$14,290  | \$6,280     | \$3,100 | \$3,540 | \$960   | \$410                 |
|                    | Self-insured employer  | 4,188              | 21                   | 67                 | \$18,850                  | \$8,240             | \$10,610  | \$4,870     | \$2,590 | \$2,160 | \$760   | \$240                 |
|                    | Non-complying employer | 61                 | 133                  | 181                | \$50,050                  | \$22,590            | \$27,460  | \$10,350    | \$4,330 | \$9,080 | \$3,210 | \$490                 |
| 2010               | TOTAL                  | 18,374             | 23                   | 76                 | \$23,420                  | \$10,480            | \$12,940  | \$5,590     | \$2,920 | \$3,220 | \$850   | \$360                 |
|                    | SAIF                   | 8,105              | 22                   | 74                 | \$23,370                  | \$10,360            | \$13,000  | \$5,320     | \$3,000 | \$3,540 | \$750   | \$410                 |
|                    | Private insurer        | 6,298              | 25                   | 83                 | \$25,820                  | \$11,490            | \$14,330  | \$6,260     | \$3,070 | \$3,530 | \$1,070 | \$390                 |
|                    | Self-insured employer  | 3,918              | 21                   | 65                 | \$19,320                  | \$8,930             | \$10,390  | \$4,980     | \$2,490 | \$2,040 | \$690   | \$190                 |
|                    | Non-complying employer | 53                 | 96                   | 170                | \$48,010                  | \$20,780            | \$27,230  | \$11,580    | \$5,770 | \$4,910 | \$3,960 | \$1,010               |
| 2011               | TOTAL                  | 18,291             | 23                   | 74                 | \$23,260                  | \$10,660            | \$12,600  | \$5,470     | \$2,820 | \$3,180 | \$800   | \$330                 |
|                    | SAIF                   | 8,258              | 22                   | 73                 | \$22,550                  | \$10,500            | \$12,050  | \$5,050     | \$2,700 | \$3,270 | \$690   | \$330                 |
|                    | Private insurer        | 5,969              | 25                   | 82                 | \$26,340                  | \$11,780            | \$14,550  | \$6,290     | \$3,050 | \$3,840 | \$970   | \$400                 |
|                    | Self-insured employer  | 4,008              | 22                   | 66                 | \$19,830                  | \$9,200             | \$10,630  | \$5,060     | \$2,710 | \$1,950 | \$690   | \$230                 |
|                    | Non-complying employer | 56                 | 67                   | 155                | \$45,790                  | \$18,590            | \$27,200  | \$10,100    | \$3,560 | \$6,380 | \$6,380 | \$780                 |
| 2012               | TOTAL                  | 18,515             | 23                   | 70                 | \$22,060                  | \$10,170            | \$11,890  | \$5,210     | \$2,610 | \$3,020 | \$780   | \$280                 |
|                    | SAIF                   | 8,837              | 22                   | 68                 | \$21,030                  | \$9,930             | \$11,100  | \$4,710     | \$2,370 | \$3,040 | \$660   | \$310                 |
|                    | Private insurer        | 5,577              | 26                   | 77                 | \$25,490                  | \$11,380            | \$14,110  | \$6,120     | \$3,000 | \$3,650 | \$1,030 | \$320                 |
|                    | Self-insured employer  | 4,043              | 21                   | 63                 | \$19,310                  | \$8,950             | \$10,360  | \$4,960     | \$2,540 | \$2,000 | \$670   | \$180                 |
|                    | Non-complying employer | 58                 | 63                   | 140                | \$41,830                  | \$16,570            | \$25,260  | \$9,060     | \$4,870 | \$8,670 | \$2,310 | \$350                 |
| 2013               | TOTAL                  | 18,640             | 24                   | 72                 | \$22,570                  | \$10,450            | \$12,120  | \$5,410     | \$2,580 | \$2,990 | \$860   | \$280                 |
|                    | SAIF                   | 9,324              | 22                   | 69                 | \$21,400                  | \$10,180            | \$11,230  | \$4,750     | \$2,350 | \$2,970 | \$830   | \$320                 |

Table 2. Average temporary disability days and claim costs paid for resolved accepted disabling claims by resolution year and insurer type, Oregon, 1996-2020

| Resolution<br>year | Insurer type           | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA      | DCS     | Vocational assistance |
|--------------------|------------------------|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|----------|---------|-----------------------|
|                    | Private insurer        | 5,364              | 29                   | 79                 | \$27,020                  | \$11,960            | \$15,060  | \$6,720     | \$3,260 | \$3,730  | \$1,050 | \$320                 |
|                    | Self-insured employer  | 3,903              | 24                   | 67                 | \$19,090                  | \$8,970             | \$10,110  | \$5,120     | \$2,170 | \$2,020  | \$670   | \$140                 |
|                    | Non-complying employer | 49                 | 65                   | 135                | \$35,060                  | \$15,510            | \$19,550  | \$10,010    | \$3,310 | \$4,040  | \$2,200 | \$0                   |
| 2014               | TOTAL                  | 19,188             | 24                   | 68                 | \$21,290                  | \$9,570             | \$11,730  | \$5,190     | \$2,240 | \$3,210  | \$880   | \$210                 |
|                    | SAIF                   | 9,864              | 21                   | 61                 | \$18,860                  | \$8,680             | \$10,180  | \$4,150     | \$1,870 | \$3,120  | \$860   | \$170                 |
|                    | Private insurer        | 5,330              | 29                   | 81                 | \$26,240                  | \$11,480            | \$14,760  | \$6,740     | \$2,850 | \$3,890  | \$1,000 | \$270                 |
|                    | Self-insured employer  | 3,956              | 25                   | 66                 | \$20,380                  | \$9,130             | \$11,250  | \$5,570     | \$2,310 | \$2,430  | \$730   | \$210                 |
|                    | Non-complying employer | 38                 | 61                   | 211                | \$55,660                  | \$16,700            | \$38,970  | \$16,240    | \$6,610 | \$11,660 | \$3,110 | \$1,340               |
| 2015               | TOTAL                  | 19,017             | 23                   | 67                 | \$20,740                  | \$9,450             | \$11,290  | \$5,120     | \$1,990 | \$3,220  | \$800   | \$160                 |
|                    | SAIF                   | 10,409             | 21                   | 64                 | \$19,090                  | \$8,840             | \$10,260  | \$4,480     | \$1,650 | \$3,260  | \$720   | \$140                 |
|                    | Private insurer        | 4,986              | 29                   | 79                 | \$25,580                  | \$11,220            | \$14,360  | \$6,630     | \$2,770 | \$3,710  | \$1,020 | \$220                 |
|                    | Self-insured employer  | 3,586              | 24                   | 59                 | \$18,740                  | \$8,730             | \$10,010  | \$4,830     | \$1,900 | \$2,420  | \$720   | \$140                 |
|                    | Non-complying employer | 36                 | 39                   | 96                 | \$28,480                  | \$14,280            | \$14,200  | \$5,430     | \$1,720 | \$2,910  | \$4,130 | \$0                   |
| 2016               | TOTAL                  | 19,666             | 23                   | 66                 | \$19,890                  | \$9,030             | \$10,860  | \$5,120     | \$2,010 | \$2,820  | \$770   | \$140                 |
|                    | SAIF                   | 10,796             | 21                   | 61                 | \$18,400                  | \$8,620             | \$9,770   | \$4,420     | \$1,740 | \$2,780  | \$710   | \$120                 |
|                    | Private insurer        | 4,985              | 26                   | 78                 | \$24,600                  | \$10,660            | \$13,940  | \$6,470     | \$2,610 | \$3,570  | \$1,090 | \$200                 |
|                    | Self-insured employer  | 3,846              | 24                   | 60                 | \$17,640                  | \$7,950             | \$9,690   | \$5,240     | \$1,930 | \$1,840  | \$540   | \$140                 |
|                    | Non-complying employer | 39                 | 110                  | 183                | \$53,560                  | \$20,130            | \$33,430  | \$13,640    | \$6,540 | \$11,200 | \$1,030 | \$1,020               |
| 2017               | TOTAL                  | 20,853             | 23                   | 67                 | \$21,160                  | \$9,490             | \$11,680  | \$5,530     | \$2,220 | \$2,840  | \$930   | \$160                 |
|                    | SAIF                   | 11,346             | 21                   | 62                 | \$19,290                  | \$8,920             | \$10,370  | \$4,660     | \$1,930 | \$2,870  | \$780   | \$120                 |
|                    | Private insurer        | 5,409              | 28                   | 79                 | \$26,210                  | \$11,500            | \$14,710  | \$7,220     | \$2,870 | \$3,260  | \$1,130 | \$220                 |
|                    | Self-insured employer  | 4,058              | 24                   | 65                 | \$19,520                  | \$8,310             | \$11,220  | \$5,700     | \$2,120 | \$2,150  | \$1,090 | \$160                 |
|                    | Non-complying employer | 40                 | 66                   | 102                | \$36,940                  | \$16,560            | \$20,380  | \$7,060     | \$2,990 | \$8,480  | \$1,850 | \$0                   |
| 2018               | TOTAL                  | 20,534             | 23                   | 65                 | \$20,640                  | \$9,430             | \$11,210  | \$5,420     | \$2,090 | \$2,680  | \$870   | \$150                 |
|                    | SAIF                   | 11,128             | 21                   | 60                 | \$19,450                  | \$9,300             | \$10,150  | \$4,670     | \$1,860 | \$2,680  | \$820   | \$120                 |
|                    | Private insurer        | 5,416              | 28                   | 76                 | \$24,580                  | \$10,550            | \$14,030  | \$6,850     | \$2,630 | \$3,240  | \$1,120 | \$190                 |
|                    | Self-insured employer  | 3,948              | 24                   | 63                 | \$18,550                  | \$8,240             | \$10,310  | \$5,600     | \$1,990 | \$1,930  | \$640   | \$150                 |
|                    | Non-complying employer | 42                 | 49                   | 74                 | \$24,500                  | \$12,190            | \$12,310  | \$5,270     | \$1,890 | \$3,010  | \$1,660 | \$480                 |
| 2019               | TOTAL                  | 21,545             | 24                   | 64                 | \$20,080                  | \$9,030             | \$11,060  | \$5,450     | \$1,900 | \$2,680  | \$910   | \$120                 |

Table 2. Average temporary disability days and claim costs paid for resolved accepted disabling claims by resolution year and insurer type, Oregon, 1996-2020

| Resolution year | Insurer type           | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA      | DCS     | Vocational assistance |
|-----------------|------------------------|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|----------|---------|-----------------------|
|                 | SAIF                   | 11,362             | 21                   | 58                 | \$19,050                  | \$8,970             | \$10,080  | \$4,700     | \$1,770 | \$2,720  | \$780   | \$110                 |
|                 | Private insurer        | 6,010              | 29                   | 74                 | \$23,540                  | \$9,970             | \$13,560  | \$6,690     | \$2,290 | \$3,120  | \$1,320 | \$140                 |
|                 | Self-insured employer  | 4,129              | 27                   | 66                 | \$17,630                  | \$7,740             | \$9,890   | \$5,590     | \$1,670 | \$1,860  | \$680   | \$90                  |
|                 | Non-complying employer | 44                 | 107                  | 141                | \$46,120                  | \$14,850            | \$31,270  | \$13,710    | \$4,490 | \$11,200 | \$1,850 | \$10                  |
| 2020            | TOTAL                  | 21,436             | 24                   | 69                 | \$20,970                  | \$9,190             | \$11,790  | \$6,090     | \$1,940 | \$2,920  | \$730   | \$110                 |
|                 | SAIF                   | 11,745             | 20                   | 63                 | \$20,390                  | \$9,210             | \$11,180  | \$5,470     | \$1,830 | \$3,140  | \$610   | \$120                 |
|                 | Private insurer        | 5,853              | 30                   | 79                 | \$23,360                  | \$9,770             | \$13,590  | \$7,310     | \$2,090 | \$3,080  | \$1,020 | \$80                  |
|                 | Self-insured employer  | 3,803              | 27                   | 72                 | \$18,740                  | \$8,130             | \$10,610  | \$6,090     | \$2,000 | \$1,790  | \$640   | \$90                  |
|                 | Non-complying employer | 35                 | 127                  | 183                | \$62,360                  | \$18,560            | \$43,800  | \$12,880    | \$3,430 | \$23,590 | \$3,040 | \$860                 |

Table 2. Average temporary disability days and claim costs paid for resolved accepted disabling claims by resolution year and insurer type, Oregon, 1996-2020

Accepted disabling claims are occupational injury or disease claims accepted by insurers that entitle workers to compensation for disability or death.

Claims are reported by the year of claim resolution, which is the year of the latest notice of claim closure, determination order, or claim disposition agreement for initial claim openings. This may be different than the year of injury or claim acceptance. Death benefit and permanent total disability claims, as well as their indemnity costs, are excluded from this analysis. Worker, employer, and insurer reimbursements from the Workers Benefit Fund are also generally excluded.

Claim cost is the composite of medical and indemnity costs. Indemnity includes temporary disability (TD), permanent partial disability (PPD), claim disposition agreement (CDA), disputed claim settlement (DCS), and vocational assistance. Indemnity incurred after claim closure as of the report date is also included in this table: primarily PPD modified by dispute resolution, CDA, DCS, and vocational assistance.

Cost statistics are means unless otherwise specified. Aside from temporary disability days, costs have been rounded, and components may not sum to composite averages. Some medical and indemnity are estimated, primarily TD days and costs and medical and vocational assistance costs for initial claims resolved by CDA, about which the department does not require regular cost reports.

Conclusions should not be drawn for rows with a small number of claims. Claim counts will change as claims are reopened and resolved in future years, and if past trends continue, then TD days and costs for the most recent year will decline. Post-closure costs will increase over time.

Central Services Division, Oregon Department of Consumer and Business Services, August 2021

Table 3. Average temporary disability days and claim costs paid for resolved accepted disabling claims by accident event or exposure, Oregon, 2020

| Accident or exposure event                            | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA      | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|----------|---------|-----------------------|
| TOTAL   | 21,436             | 24                   | 69                 | \$20,970                  | \$9,190             | \$11,790  | \$6,090     | \$1,940  | \$2,920  | \$730   | \$110                 |
| 1* VIOLENCE, OTHER INJURIES BY PEOPLE, ANIMALS        | 1,133              | 17                   | 50                 | \$15,440                  | \$6,980             | \$8,460   | \$4,740     | \$740    | \$2,290  | \$660   | \$40                  |
| 11 Violence, intentional injury by person             | 603                | 15                   | 55                 | \$18,280                  | \$7,940             | \$10,340  | \$5,520     | \$680    | \$3,350  | \$780   | \$10                  |
| 12 Injury by person, unintentional or intent unknown  | 401                | 19                   | 40                 | \$10,340                  | \$5,130             | \$5,210   | \$3,530     | \$810    | \$530    | \$260   | \$70                  |
| 13 Animal, insect related incidents                   | 129                | 12                   | 59                 | \$18,050                  | \$8,280             | \$9,760   | \$4,820     | \$800    | \$2,770  | \$1,340 | \$30                  |
| 130 Animal, insect related incidents, uns             | 4                  | 86                   | 84                 | \$13,640                  | \$6,280             | \$7,360   | \$7,100     | \$260    | \$0      | \$0     | \$0                   |
| 131 Bites, stings                                     | 60                 | 5                    | 15                 | \$5,160                   | \$3,630             | \$1,530   | \$1,360     | \$170    | \$0      | \$0     | \$0                   |
| 132 Struck by animal                                  | 52                 | 27                   | 100                | \$31,070                  | \$13,910            | \$17,160  | \$7,930     | \$1,530  | \$5,340  | \$2,300 | \$70                  |
| 138 Multiple animal, insect incidents                 | 8                  | 74                   | 106                | \$25,550                  | \$9,390             | \$16,160  | \$9,600     | \$1,580  | \$4,130  | \$860   | \$0                   |
| 139 Animal, insect related incidents, nec             | 5                  | 10                   | 65                 | \$28,840                  | \$5,470             | \$23,370  | \$4,640     | \$0      | \$9,370  | \$9,370 | \$0                   |
| 2* TRANSPORTATION INCIDENTS                           | 855                | 34                   | 91                 | \$36,240                  | \$15,460            | \$20,780  | \$9,100     | \$3,110  | \$7,290  | \$1,180 | \$90                  |
| 20 Transportation incident, uns                       | 3                  | 5                    | 46                 | \$14,830                  | \$6,520             | \$8,310   | \$3,340     | \$0      | \$4,000  | \$970   | \$0                   |
| 21 Aircraft incident, uns                             | 5                  | 92                   | 145                | \$57,100                  | \$31,330            | \$25,770  | \$13,810    | \$5,180  | \$5,000  | \$1,780 | \$0                   |
| 22 Rail vehicle accidents                             | 8                  | 15                   | 230                | \$96,520                  | \$22,200            | \$74,320  | \$40,840    | \$21,160 | \$8,750  | \$610   | \$2,960               |
| 23 Animal, non-motorized vehicle accidents            | 18                 | 88                   | 99                 | \$50,160                  | \$14,930            | \$35,230  | \$9,920     | \$5,310  | \$20,000 | \$0     | \$0                   |
| 24 Pedestrian vehicular accidents                     | 117                | 34                   | 81                 | \$31,890                  | \$17,030            | \$14,860  | \$7,190     | \$2,710  | \$4,040  | \$690   | \$220                 |
| 240 Pedestrian incident, uns                          | 5                  | 50                   | 42                 | \$22,270                  | \$15,210            | \$7,060   | \$3,840     | \$3,220  | \$0      | \$0     | \$0                   |
| 241 Struck by vehicle in work zone                    | 48                 | 44                   | 94                 | \$27,490                  | \$14,100            | \$13,390  | \$8,710     | \$1,040  | \$3,600  | \$40    | \$0                   |
| 242 Struck by vehicle in roadway                      | 15                 | 42                   | 80                 | \$31,780                  | \$12,970            | \$18,810  | \$6,810     | \$200    | \$10,070 | \$0     | \$1,730               |
| 243 Struck by vehicle on side of road                 | 2                  | 81                   | 81                 | \$54,340                  | \$11,410            | \$42,930  | \$5,430     | \$0      | \$37,500 | \$0     | \$0                   |
| 244 Struck by vehicle in nonroadway area              | 42                 | 28                   | 67                 | \$36,740                  | \$22,180            | \$14,560  | \$5,510     | \$5,900  | \$1,280  | \$1,870 | \$0                   |
| 249 Pedestrian vehicular incident, nec                | 5                  | 73                   | 117                | \$34,360                  | \$18,240            | \$16,120  | \$12,020    | \$200    | \$3,900  | \$0     | \$0                   |
| 25 Water vehicle accidents                            | 4                  | 129                  | 138                | \$29,920                  | \$16,400            | \$13,520  | \$12,550    | \$970    | \$0      | \$0     | \$0                   |
| 26 Roadway motor vehicle accidents                    | 576                | 33                   | 90                 | \$35,930                  | \$15,440            | \$20,490  | \$9,150     | \$2,850  | \$7,140  | \$1,320 | \$40                  |
| 260 Roadway motor vehicle accident, uns               | 113                | 29                   | 88                 | \$39,140                  | \$17,700            | \$21,440  | \$7,760     | \$1,670  | \$11,320 | \$670   | \$20                  |
| 261 Roadway collision with another vehicle            | 366                | 33                   | 79                 | \$27,460                  | \$12,650            | \$14,810  | \$7,470     | \$1,740  | \$4,360  | \$1,250 | \$0                   |
| 262 Roadway collision with object other than vehicle  | 8                  | 27                   | 148                | \$75,310                  | \$12,640            | \$62,660  | \$16,860    | \$7,060  | \$36,130 | \$2,620 | \$0                   |
| 263 Roadway noncollision accident                     | 86                 | 36                   | 131                | \$64,650                  | \$24,700            | \$39,950  | \$17,460    | \$8,840  | \$11,030 | \$2,400 | \$220                 |
| 269 Roadway incident with motorized land vehicle, nec | 3                  | 56                   | 92                 | \$20,420                  | \$12,490            | \$7,930   | \$7,930     | \$0      | \$0      | \$0     | \$0                   |

Table 3. Average temporary disability days and claim costs paid for resolved accepted disabling claims by accident event or exposure, Oregon, 2020

| Accident or exposure event                             | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA      | DCS     | Vocational assistance |
|--|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|----------|---------|-----------------------|
| 27 Nonroadway motor vehicle accidents                  | 122                | 43                   | 92                 | \$36,260                  | \$13,460            | \$22,800  | \$8,440     | \$3,350  | \$9,720  | \$1,260 | \$30                  |
| 29 Transportation incident, nec                        | 2                  | 53                   | 53                 | \$5,200                   | \$2,670             | \$2,530   | \$2,530     | \$0      | \$0      | \$0     | \$0                   |
| 3* FIRES, EXPLOSIONS                                   | 31                 | 30                   | 83                 | \$55,900                  | \$34,670            | \$21,230  | \$8,070     | \$3,320  | \$8,970  | \$870   | \$0                   |
| 31 Fires   | 10                 | 31                   | 56                 | \$87,140                  | \$77,370            | \$9,770   | \$4,590     | \$5,180  | \$0      | \$0     | \$0                   |
| 32 Explosion   | 21                 | 22                   | 96                 | \$41,020                  | \$14,340            | \$26,680  | \$9,730     | \$2,430  | \$13,240 | \$1,290 | \$0                   |
| 4* FALLS, SLIPS, TRIPS                                 | 4,918              | 38                   | 84                 | \$26,270                  | \$11,630            | \$14,630  | \$7,250     | \$2,420  | \$3,920  | \$880   | \$160                 |
| 40 Fall, slip, trip, uns                               | 35                 | 25                   | 69                 | \$22,520                  | \$10,160            | \$12,360  | \$5,440     | \$1,540  | \$3,860  | \$1,520 | \$0                   |
| 41 Slip, trip without fall                             | 897                | 28                   | 74                 | \$20,890                  | \$8,930             | \$11,960  | \$6,830     | \$1,780  | \$2,370  | \$850   | \$140                 |
| 42 Fall on same level                                  | 2,787              | 36                   | 77                 | \$22,830                  | \$10,310            | \$12,510  | \$6,310     | \$2,030  | \$3,190  | \$850   | \$130                 |
| 43 Fall to lower level                                 | 1,125              | 51                   | 108                | \$39,280                  | \$17,040            | \$22,240  | \$9,940     | \$3,960  | \$7,080  | \$1,010 | \$250                 |
| 44 Jump to lower level                                 | 69                 | 51                   | 89                 | \$25,400                  | \$12,680            | \$12,720  | \$7,710     | \$2,270  | \$2,490  | \$220   | \$30                  |
| 45 Fall, jump curtailed by fall arrest system          | 1                  | 35                   | 35                 | \$8,030                   | \$1,610             | \$6,420   | \$6,420     | \$0      | \$0      | \$0     | \$0                   |
| 49 Fall, slip, trip, nec                               | 4                  | 97                   | 96                 | \$20,110                  | \$14,130            | \$5,980   | \$4,840     | \$510    | \$630    | \$0     | \$0                   |
| 5* EXPOSURE TO HARMFUL SUBSTANCE, ENVIRONMENT          | 1,535              | 7                    | 18                 | \$8,510                   | \$3,750             | \$4,760   | \$2,090     | \$1,400  | \$1,160  | \$100   | \$10                  |
| 50 Exposure to harmful substances or environments, uns | 6                  | 10                   | 45                 | \$23,020                  | \$14,480            | \$8,530   | \$5,120     | \$3,410  | \$0      | \$0     | \$0                   |
| 51 Exposure to electricity                             | 12                 | 9                    | 40                 | \$22,220                  | \$14,630            | \$7,590   | \$5,970     | \$590    | \$700    | \$330   | \$0                   |
| 52 Exposure to radiation, noise                        | 116                | 0                    | 22                 | \$24,240                  | \$5,720             | \$18,520  | \$1,850     | \$14,870 | \$1,810  | \$0     | \$0                   |
| 53 Exposure to temperature extremes                    | 177                | 6                    | 20                 | \$6,440                   | \$3,620             | \$2,820   | \$1,510     | \$1,070  | \$230    | \$0     | \$0                   |
| 54 Exposure to air, water pressure change              | 3                  | 6                    | 51                 | \$40,190                  | \$6,330             | \$33,860  | \$3,860     | \$0      | \$30,000 | \$0     | \$0                   |
| 55 Exposure to other harmful substances                | 1,160              | 8                    | 14                 | \$5,150                   | \$2,990             | \$2,170   | \$1,730     | \$40     | \$380    | \$0     | \$10                  |
| 57 Exposure to traumatic or stressful event, nec       | 38                 | 91                   | 131                | \$60,070                  | \$12,750            | \$47,320  | \$14,190    | \$4,180  | \$25,350 | \$3,510 | \$90                  |
| 59 Exposure to harmful substances or environments, nec | 23                 | 9                    | 23                 | \$14,050                  | \$9,620             | \$4,430   | \$2,560     | \$440    | \$830    | \$600   | \$0                   |
| 6* CONTACT WITH OBJECTS, EQUIPMENT                     | 4,173              | 16                   | 51                 | \$16,440                  | \$7,640             | \$8,800   | \$4,390     | \$1,570  | \$2,310  | \$480   | \$50                  |
| 60 Contact with objects, equipment, uns                | 85                 | 17                   | 41                 | \$9,380                   | \$5,020             | \$4,350   | \$3,070     | \$570    | \$580    | \$130   | \$0                   |
| 61 Needlestick without exposure to harmful substance   | 10                 | 10                   | 37                 | \$8,950                   | \$5,030             | \$3,910   | \$3,810     | \$100    | \$0      | \$0     | \$0                   |
| 62 Struck by object or equipment                       | 2,422              | 14                   | 51                 | \$17,020                  | \$7,870             | \$9,150   | \$4,540     | \$1,520  | \$2,450  | \$580   | \$60                  |
| 63 Struck against object or equipment                  | 685                | 15                   | 47                 | \$12,650                  | \$6,130             | \$6,520   | \$3,860     | \$710    | \$1,640  | \$310   | \$0                   |
| 64 Caught in, compressed by objects, equipment         | 803                | 27                   | 56                 | \$19,090                  | \$8,760             | \$10,330  | \$4,540     | \$2,550  | \$2,870  | \$340   | \$20                  |
| 65 Struck, caught, or crushed in collapsing objects    | 13                 | 18                   | 45                 | \$19,460                  | \$5,650             | \$13,810  | \$3,650     | \$230    | \$6,350  | \$3,580 | \$0                   |

Table 3. Average temporary disability days and claim costs paid for resolved accepted disabling claims by accident event or exposure, Oregon, 2020

| Accident or exposure event                           | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA     | DCS     | Vocational assistance |
|--|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|---------|---------|-----------------------|
| 66 Rubbed, abraded by friction or pressure           | 83                 | 3                    | 25                 | \$8,390                   | \$4,590             | \$3,800   | \$2,230     | \$1,050 | \$520   | \$0     | \$0                   |
| 67 Rubbed, abraded, or jarred by vibration           | 33                 | 37                   | 122                | \$36,480                  | \$14,290            | \$22,190  | \$13,360    | \$5,250 | \$1,830 | \$1,120 | \$630                 |
| 69 Contact with objects, equipment, nec              | 39                 | 14                   | 26                 | \$8,970                   | \$4,710             | \$4,260   | \$1,840     | \$1,130 | \$1,150 | \$130   | \$0                   |
| 7* OVEREXERTION, BODILY MOTION                       | 8,211              | 31                   | 79                 | \$21,190                  | \$8,940             | \$12,260  | \$6,840     | \$1,930 | \$2,530 | \$820   | \$130                 |
| 70 Overexertion, bodily reaction, uns                | 326                | 22                   | 53                 | \$12,960                  | \$5,650             | \$7,310   | \$4,730     | \$440   | \$1,740 | \$370   | \$40                  |
| 71 Overexertion involving outside sources            | 4,989              | 33                   | 82                 | \$22,370                  | \$9,280             | \$13,080  | \$7,010     | \$2,130 | \$2,860 | \$980   | \$110                 |
| 72 Repetitive motions involving microtasks           | 764                | 37                   | 88                 | \$21,400                  | \$8,820             | \$12,570  | \$7,380     | \$1,930 | \$2,150 | \$760   | \$350                 |
| 73 Other exertions or bodily reactions               | 1,969              | 26                   | 72                 | \$19,570                  | \$8,630             | \$10,940  | \$6,620     | \$1,680 | \$2,020 | \$510   | \$110                 |
| 74 Bodily conditions, nec                            | 20                 | 68                   | 79                 | \$22,700                  | \$12,630            | \$10,070  | \$8,410     | \$1,220 | \$230   | \$210   | \$0                   |
| 78 Multiple types of overexertions, bodily reactions | 130                | 21                   | 75                 | \$20,730                  | \$9,070             | \$11,660  | \$5,790     | \$1,840 | \$2,420 | \$1,390 | \$220                 |
| 79 Overexertion, bodily reaction, exertion, nec      | 13                 | 22                   | 64                 | \$12,950                  | \$5,670             | \$7,280   | \$6,360     | \$540   | \$380   | \$0     | \$0                   |
| 9999 NONCLASSIFIABLE OR UNKNOWN                      | 580                | 32                   | 81                 | \$25,070                  | \$11,140            | \$13,930  | \$6,650     | \$2,440 | \$3,470 | \$1,200 | \$170                 |

Claims are reported by the year of claim resolution, which is the year of the latest notice of claim closure, determination order, or claim disposition agreement for initial claim openings. This may be different than the year of injury or claim acceptance. Death benefit and permanent total disability claims, as well as their indemnity costs, are excluded from this analysis. Worker, employer, and insurer reimbursements from the Workers Benefit Fund are also generally excluded.

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Cost statistics are means unless otherwise specified. Aside from temporary disability days, costs have been rounded, and components may not sum to composite averages. Some medical and indemnity are estimated, primarily TD days and costs and medical and vocational assistance costs for initial claims resolved by CDA, about which the department does not require regular cost reports.

Conclusions should not be drawn for rows with a small number of claims. Claim counts will change as claims are reopened and resolved in future years, and if past trends continue, then TD days and costs for the most recent year will decline. Post-closure costs will increase over time.

Claims are listed according to the Occupational Injury and Illness Classification System (OIICS Version 2.01), 2012 edition.

Unk. = unknown, uns. = unspecified, nec = not elsewhere classified

Central Services Division, Oregon Department of Consumer and Business Services, August 2021

| Nature of injury or disease                         | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA      | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|----------|---------|-----------------------|
| TOTAL   | 21,436             | 24                   | 69                 | \$20,970                  | \$9,190             | \$11,790  | \$6,090     | \$1,940 | \$2,920  | \$730   | \$110                 |
| 1* TRAUMATIC INJURIES, DISORDERS                    | 18,616             | 24                   | 64                 | \$18,600                  | \$8,440             | \$10,160  | \$5,450     | \$1,600 | \$2,350  | \$680   | \$80                  |
| 10 Traumatic injuries, disorders, uns               | 2                  | 46                   | 46                 | \$46,050                  | \$19,230            | \$26,820  | \$3,460     | \$8,360 | \$15,000 | \$0     | \$0                   |
| 11 Traumatic inj. to bones, nerves, spinal cord     | 2,180              | 54                   | 84                 | \$30,470                  | \$14,640            | \$15,830  | \$7,370     | \$3,560 | \$4,390  | \$400   | \$110                 |
| 111 Fractures                                       | 2,165              | 54                   | 83                 | \$30,110                  | \$14,540            | \$15,570  | \$7,320     | \$3,550 | \$4,180  | \$390   | \$110                 |
| 113 Trauma to nerves, except spinal cord            | 9                  | 82                   | 124                | \$51,670                  | \$13,800            | \$37,870  | \$12,400    | \$1,680 | \$22,680 | \$1,110 | \$0                   |
| 118 Multiple injuries to bones, nerves, spinal cord | 6                  | 106                  | 204                | \$128,340                 | \$49,200            | \$79,140  | \$17,720    | \$7,260 | \$53,500 | \$650   | \$0                   |
| 12 Trauma to muscles, tendons, joints               | 12,350             | 29                   | 71                 | \$19,480                  | \$8,530             | \$10,950  | \$6,040     | \$1,540 | \$2,420  | \$860   | \$90                  |
| 121 Dislocations                                    | 169                | 70                   | 121                | \$45,650                  | \$16,460            | \$29,180  | \$10,820    | \$5,840 | \$10,760 | \$1,280 | \$480                 |
| 122 Cartilage fractures, tears                      | 121                | 74                   | 112                | \$34,710                  | \$15,420            | \$19,290  | \$11,250    | \$3,590 | \$3,470  | \$980   | \$0                   |
| 123 Sprains, strains, tears                         | 11,144             | 25                   | 64                 | \$16,910                  | \$7,460             | \$9,450   | \$5,310     | \$1,170 | \$2,060  | \$850   | \$60                  |
| 124 Hernias, any type                               | 268                | 29                   | 46                 | \$14,640                  | \$9,320             | \$5,310   | \$4,640     | \$20    | \$430    | \$220   | \$0                   |
| 128 Multiple injuries to muscles, tendons, joints   | 646                | 119                  | 175                | \$56,250                  | \$23,330            | \$32,920  | \$16,950    | \$7,140 | \$7,130  | \$1,230 | \$470                 |
| 129 Injuries to muscles, tendons, joints, nec       | 2                  | 39                   | 39                 | \$17,100                  | \$7,980             | \$9,110   | \$1,000     | \$8,110 | \$0      | \$0     | \$0                   |
| 13 Open wounds                                      | 1,241              | 8                    | 28                 | \$10,060                  | \$5,660             | \$4,410   | \$2,230     | \$1,330 | \$740    | \$100   | \$10                  |
| 130 Open wounds, uns                                | 4                  | 16                   | 20                 | \$6,170                   | \$4,020             | \$2,150   | \$2,150     | \$0     | \$0      | \$0     | \$0                   |
| 131 Amputations, avulsions, enucleations            | 136                | 28                   | 52                 | \$21,000                  | \$9,100             | \$11,900  | \$3,950     | \$5,530 | \$2,420  | \$0     | \$0                   |
| 1310 Amputations, avulsions, enucleations, uns      | 2                  | 31                   | 31                 | \$20,070                  | \$11,840            | \$8,230   | \$3,150     | \$5,070 | \$0      | \$0     | \$0                   |
| 1311 Amputations                                    | 103                | 31                   | 59                 | \$24,790                  | \$10,670            | \$14,120  | \$4,350     | \$6,920 | \$2,850  | \$0     | \$0                   |
| 1312 Avulsions, enucleations                        | 31                 | 11                   | 32                 | \$8,450                   | \$3,700             | \$4,760   | \$2,670     | \$960   | \$1,130  | \$0     | \$0                   |
| 132 Cuts, lacerations                               | 865                | 7                    | 25                 | \$8,710                   | \$5,280             | \$3,430   | \$2,000     | \$800   | \$510    | \$110   | \$10                  |
| 133 Puncture wounds, except gunshot wounds          | 190                | 6                    | 20                 | \$6,640                   | \$4,190             | \$2,440   | \$1,790     | \$170   | \$400    | \$80    | \$0                   |
| 138 Multiple types of open wounds                   | 45                 | 24                   | 44                 | \$18,010                  | \$9,000             | \$9,010   | \$3,400     | \$3,630 | \$1,570  | \$400   | \$0                   |
| 139 Open wounds, nec                                | 1                  | 10                   | 10                 | \$1,350                   | \$1,000             | \$350     | \$350       | \$0     | \$0      | \$0     | \$0                   |
| 14 Surface wounds, bruises                          | 1,914              | 9                    | 27                 | \$5,970                   | \$3,110             | \$2,860   | \$2,100     | \$160   | \$320    | \$270   | \$0                   |
| 15 Burns, corrosions (incl. multiple codes 184*)    | 236                | 7                    | 25                 | \$11,700                  | \$8,260             | \$3,440   | \$2,060     | \$970   | \$350    | \$70    | \$0                   |
| 16 Intracranial injuries                            | 211                | 9                    | 41                 | \$11,860                  | \$5,090             | \$6,770   | \$3,580     | \$490   | \$1,890  | \$660   | \$150                 |
| 160 Intracranial injury , uns                       | 10                 | 8                    | 52                 | \$13,610                  | \$6,980             | \$6,630   | \$5,130     | \$0     | \$900    | \$600   | \$0                   |

| Nature of injury or disease                   | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA      | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|----------|---------|-----------------------|
| 161 Cerebral, other intracranial hemorrhages  | 1                  | 180                  | 180                | \$83,070                  | \$47,560            | \$35,510  | \$35,510    | \$0      | \$0      | \$0     | \$0                   |
| 162 Concussions                               | 194                | 8                    | 33                 | \$8,080                   | \$3,870             | \$4,210   | \$2,750     | \$130    | \$820    | \$510   | \$0                   |
| 168 Multiple intracranial injury              | 6                  | 146                  | 239                | \$119,040                 | \$34,280            | \$84,770  | \$22,510    | \$12,870 | \$38,220 | \$5,820 | \$5,360               |
| 17 Effects of environmental conditions        | 14                 | 5                    | 38                 | \$13,160                  | \$6,600             | \$6,560   | \$2,360     | \$4,100  | \$110    | \$0     | \$0                   |
| 171 Effects of reduced temperature            | 2                  | 157                  | 157                | \$42,370                  | \$6,900             | \$35,470  | \$6,800     | \$28,670 | \$0      | \$0     | \$0                   |
| 1711 Frostbite                                | 2                  | 157                  | 157                | \$42,370                  | \$6,900             | \$35,470  | \$6,800     | \$28,670 | \$0      | \$0     | \$0                   |
| 172 Effects of heat, light                    | 12                 | 5                    | 18                 | \$8,290                   | \$6,550             | \$1,740   | \$1,620     | \$0      | \$130    | \$0     | \$0                   |
| 1721 Heat stroke                              | 1                  | 13                   | 13                 | \$2,090                   | \$1,870             | \$220     | \$220       | \$0      | \$0      | \$0     | \$0                   |
| 1722 Heat syncope                             | 4                  | 4                    | 3                  | \$8,170                   | \$7,770             | \$400     | \$400       | \$0      | \$0      | \$0     | \$0                   |
| 1725 Heat exhaustion, prostration             | 6                  | 5                    | 30                 | \$10,200                  | \$7,580             | \$2,630   | \$2,380     | \$0      | \$250    | \$0     | \$0                   |
| 1729 Effects of heat, light, nec              | 1                  | 16                   | 16                 | \$3,500                   | \$180               | \$3,320   | \$3,320     | \$0      | \$0      | \$0     | \$0                   |
| 18 Multiple trauma, disorders                 | 285                | 21                   | 61                 | \$21,830                  | \$9,010             | \$12,810  | \$5,750     | \$1,480  | \$4,900  | \$640   | \$40                  |
| 181 Cuts, abrasions or bruises                | 81                 | 10                   | 27                 | \$9,170                   | \$5,320             | \$3,850   | \$2,230     | \$330    | \$760    | \$530   | \$0                   |
| 189 Multiple trauma, disorders, nec           | 204                | 29                   | 75                 | \$26,850                  | \$10,480            | \$16,370  | \$7,150     | \$1,930  | \$6,550  | \$680   | \$60                  |
| 19 Other trauma, disorders                    | 183                | 13                   | 60                 | \$18,910                  | \$5,830             | \$13,080  | \$5,800     | \$1,080  | \$4,910  | \$1,210 | \$90                  |
| 193 Electrocutions, electric shocks           | 2                  | 78                   | 78                 | \$22,460                  | \$8,780             | \$13,680  | \$7,480     | \$0      | \$4,200  | \$2,000 | \$0                   |
| 195 Dermatitis, skin reactions, acute         | 45                 | 11                   | 63                 | \$25,020                  | \$5,140             | \$19,890  | \$9,200     | \$2,380  | \$7,920  | \$20    | \$360                 |
| 196 Poisoning, toxic, or allergenic effect    | 30                 | 5                    | 25                 | \$6,640                   | \$3,580             | \$3,070   | \$2,530     | \$0      | \$530    | \$0     | \$0                   |
| 197 Nonspecified inj., disorders              | 100                | 21                   | 62                 | \$18,260                  | \$6,120             | \$12,140  | \$4,530     | \$800    | \$4,770  | \$2,050 | \$0                   |
| 1971 Crushing inj.                            | 34                 | 19                   | 28                 | \$5,320                   | \$3,060             | \$2,250   | \$2,010     | \$250    | \$0      | \$0     | \$0                   |
| 1972 Soreness, pain, hurt-nonspecified injury | 42                 | 97                   | 112                | \$35,950                  | \$10,950            | \$24,990  | \$8,140     | \$1,450  | \$10,520 | \$4,880 | \$0                   |
| 1973 Swelling, inflammation, irritation       | 20                 | 5                    | 8                  | \$2,550                   | \$1,390             | \$1,160   | \$640       | \$510    | \$0      | \$0     | \$0                   |
| 1974 Numbness-nonspecified injury             | 1                  | 10                   | 10                 | \$1,170                   | \$480               | \$690     | \$690       | \$0      | \$0      | \$0     | \$0                   |
| 1978 Multiple nonspecified inj., disorders    | 2                  | 79                   | 79                 | \$10,250                  | \$1,120             | \$9,130   | \$9,130     | \$0      | \$0      | \$0     | \$0                   |
| 1979 Nonspecified injuries, disorders, nec    | 1                  | 146                  | 146                | \$62,700                  | \$16,950            | \$45,750  | \$10,750    | \$0      | \$35,000 | \$0     | \$0                   |
| 199 Other traumatic injuries, disorders, nec  | 6                  | 89                   | 173                | \$44,150                  | \$16,580            | \$27,560  | \$17,200    | \$1,720  | \$6,670  | \$1,980 | \$0                   |
| 1999 Traumatic injuries, disorders, nec       | 6                  | 89                   | 173                | \$44,150                  | \$16,580            | \$27,560  | \$17,200    | \$1,720  | \$6,670  | \$1,980 | \$0                   |
| 2* SYSTEMIC DISEASES, DISORDERS               | 729                | 28                   | 75                 | \$20,680                  | \$8,460             | \$12,220  | \$6,700     | \$3,350  | \$1,570  | \$440   | \$160                 |

| Nature of injury or disease                           | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA      | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|----------|---------|-----------------------|
| 20 Systemic diseases, disorders, uns                  | 29                 | 29                   | 83                 | \$20,380                  | \$9,290             | \$11,100  | \$6,020     | \$2,680  | \$1,720  | \$520   | \$150                 |
| 21 Anemia, other diseases of the blood, organs        | 2                  | 6                    | 6                  | \$1,740                   | \$640               | \$1,100   | \$1,100     | \$0      | \$0      | \$0     | \$0                   |
| 22 Nervous system, sense organs diseases              | 213                | 7                    | 57                 | \$22,780                  | \$8,090             | \$14,690  | \$5,320     | \$7,440  | \$1,630  | \$300   | \$0                   |
| 224 Disorders of the peripheral nervous system        | 90                 | 62                   | 108                | \$25,470                  | \$11,680            | \$13,800  | \$10,200    | \$1,210  | \$1,670  | \$710   | \$0                   |
| 2241 Carpal tunnel syndrome, any type                 | 85                 | 58                   | 103                | \$24,270                  | \$11,080            | \$13,190  | \$9,720     | \$1,230  | \$1,490  | \$750   | \$0                   |
| 2244 Tarsal tunnel syndrome                           | 1                  | 405                  | 405                | \$95,860                  | \$51,670            | \$44,200  | \$40,700    | \$0      | \$3,500  | \$0     | \$0                   |
| 2249 Disorders of the peripheral nervous system, nec  | 4                  | 102                  | 145                | \$33,540                  | \$14,440            | \$19,100  | \$12,860    | \$1,010  | \$5,240  | \$0     | \$0                   |
| 225 Disorders of the eye, adnexa, vision              | 25                 | 5                    | 11                 | \$6,880                   | \$4,420             | \$2,460   | \$1,070     | \$1,390  | \$0      | \$0     | \$0                   |
| 2251 Conjunctivitis—non-viral                         | 15                 | 5                    | 6                  | \$3,000                   | \$2,470             | \$530     | \$530       | \$0      | \$0      | \$0     | \$0                   |
| 2253 Cataracts  | 1                  | 104                  | 104                | \$70,580                  | \$48,920            | \$21,660  | \$12,260    | \$9,400  | \$0      | \$0     | \$0                   |
| 2259 Disorders of the eye, adnexa, vision, nec        | 9                  | 4                    | 8                  | \$6,270                   | \$2,730             | \$3,550   | \$730       | \$2,810  | \$0      | \$0     | \$0                   |
| 226 Disorders of the ear, mastoid process, hearing    | 98                 | 0                    | 23                 | \$24,370                  | \$5,730             | \$18,640  | \$1,930     | \$14,710 | \$2,000  | \$0     | \$0                   |
| 2261 Deafness, hearing loss, impairment               | 95                 | 0                    | 22                 | \$25,020                  | \$5,840             | \$19,180  | \$1,940     | \$15,180 | \$2,060  | \$0     | \$0                   |
| 2262 Tinnitis   | 2                  | 58                   | 58                 | \$5,220                   | \$2,860             | \$2,370   | \$2,370     | \$0      | \$0      | \$0     | \$0                   |
| 2269 Disorders of ear, mastoid process, hearing, nec  | 1                  | 2                    | 2                  | \$880                     | \$740               | \$130     | \$130       | \$0      | \$0      | \$0     | \$0                   |
| 23 Circulatory system diseases (heart disease, etc)   | 5                  | 7                    | 53                 | \$31,420                  | \$25,590            | \$5,830   | \$4,330     | \$0      | \$200    | \$1,300 | \$0                   |
| 24 Respiratory system diseases (pneumonia, etc)       | 10                 | 18                   | 47                 | \$19,500                  | \$6,230             | \$13,270  | \$4,070     | \$0      | \$9,200  | \$0     | \$0                   |
| 25 Digestive system diseases (colitis, etc)           | 1                  | 13                   | 13                 | \$5,230                   | \$4,110             | \$1,110   | \$1,110     | \$0      | \$0      | \$0     | \$0                   |
| 27 Musculoskeletal system, connective tissue diseases | 440                | 39                   | 88                 | \$20,570                  | \$8,680             | \$11,890  | \$7,880     | \$1,740  | \$1,480  | \$530   | \$260                 |
| 28 Disorders of the skin, subcutaneous tissue         | 29                 | 8                    | 16                 | \$7,530                   | \$5,610             | \$1,920   | \$1,420     | \$500    | \$0      | \$0     | \$0                   |
| 3* INFECTIOUS, PARASITIC DISEASES                     | 435                | 11                   | 15                 | \$4,940                   | \$3,210             | \$1,730   | \$1,730     | \$0      | \$0      | \$0     | \$0                   |
| 5* SYMPTOMS, SIGNS, ILL-DEFINED CONDITIONS            | 7                  | 10                   | 12                 | \$5,080                   | \$3,560             | \$1,530   | \$1,530     | \$0      | \$0      | \$0     | \$0                   |
| 6* OTHER DISEASES, CONDITIONS                         | 44                 | 60                   | 128                | \$59,800                  | \$13,290            | \$46,510  | \$13,530    | \$3,610  | \$25,730 | \$3,570 | \$80                  |
| 7* EXPOSURE TO DISEASE, NO ILLNESS OCCURRED           | 610                | 7                    | 9                  | \$3,840                   | \$2,550             | \$1,290   | \$1,260     | \$10     | \$10     | \$10    | \$0                   |
| 8* MULTIPLE ILLNESSES                                 | 64                 | 139                  | 223                | \$63,130                  | \$25,960            | \$37,170  | \$20,300    | \$6,270  | \$8,170  | \$1,880 | \$550                 |
| 9* INJURY, ILLNESS COMBINATION                        | 911                | 146                  | 229                | \$83,460                  | \$30,770            | \$52,690  | \$22,660    | \$9,530  | \$17,190 | \$2,570 | \$750                 |
| 9999 NONCLASSIFIABLE OR UNKNOWN                       | 20                 | 139                  | 189                | \$55,790                  | \$21,340            | \$34,450  | \$16,130    | \$50     | \$15,910 | \$2,360 | \$0                   |

Claims are reported by the year of claim resolution, which is the year of the latest notice of claim closure, determination order, or claim disposition agreement for initial claim openings. This may be different than the year of injury or claim acceptance. Death benefit and permanent total disability claims, as well as their indemnity costs, are excluded from this analysis. Worker, employer, and insurer reimbursements from the Workers Benefit Fund are also generally excluded.

Claim cost is the composite of medical and indemnity costs. Indemnity includes temporary disability (TD), permanent partial disability (PPD), claim disposition agreement (CDA), disputed claim settlement (DCS), and vocational assistance. Indemnity incurred after claim closure as of the report date is also included in this table: primarily PPD modified by dispute resolution, CDA, DCS, and vocational assistance.

Cost statistics are means unless otherwise specified. Aside from temporary disability days, costs have been rounded, and components may not sum to composite averages. Some medical and indemnity are estimated, primarily TD days and costs and medical and vocational assistance costs for initial claims resolved by CDA, about which the department does not require regular cost reports.

Conclusions should not be drawn for rows with a small number of claims. Claim counts will change as claims are reopened and resolved in future years, and if past trends continue, then TD days and costs for the most recent year will decline. Post-closure costs will increase over time.

Claims are listed according to the Occupational Injury and Illness Classification System (OIICS Version 2.01), 2012 edition.

Unk. = unknown, uns. = unspecified, nec = not elsewhere classified

Central Services Division, Oregon Department of Consumer and Business Services, August 2021

| Body part affected                                | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA     | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|---------|---------|-----------------------|
| TOTAL   | 21,436             | 24                   | 69                 | \$20,970                  | \$9,190             | \$11,790  | \$6,090     | \$1,940  | \$2,920 | \$730   | \$110                 |
| 1* HEAD, FACE                                     | 1,015              | 6                    | 32                 | \$12,800                  | \$5,540             | \$7,260   | \$2,750     | \$2,390  | \$1,700 | \$350   | \$70                  |
| 10 Head, uns                                      | 156                | 10                   | 26                 | \$5,830                   | \$3,050             | \$2,780   | \$1,880     | \$70     | \$440   | \$390   | \$0                   |
| 11 Cranial region, including skull                | 301                | 9                    | 41                 | \$12,530                  | \$5,760             | \$6,770   | \$3,570     | \$820    | \$1,560 | \$600   | \$230                 |
| 111 Brain   | 212                | 9                    | 40                 | \$11,840                  | \$5,110             | \$6,730   | \$3,560     | \$480    | \$1,880 | \$660   | \$150                 |
| 112 Scalp   | 67                 | 7                    | 27                 | \$6,110                   | \$3,570             | \$2,540   | \$2,150     | \$50     | \$160   | \$180   | \$0                   |
| 113 Skull   | 2                  | 27                   | 27                 | \$16,320                  | \$13,180            | \$3,140   | \$3,140     | \$0      | \$0     | \$0     | \$0                   |
| 118 Multiple cranial region locations             | 20                 | 14                   | 101                | \$40,960                  | \$19,260            | \$21,700  | \$8,470     | \$7,060  | \$2,960 | \$1,390 | \$1,810               |
| 12 Ear(s)   | 125                | 0                    | 21                 | \$22,800                  | \$5,500             | \$17,300  | \$1,760     | \$13,860 | \$1,680 | \$0     | \$0                   |
| 13 Face   | 357                | 5                    | 21                 | \$8,590                   | \$4,810             | \$3,780   | \$1,890     | \$780    | \$920   | \$190   | \$0                   |
| 18 Multiple head locations                        | 76                 | 16                   | 83                 | \$31,430                  | \$13,280            | \$18,150  | \$6,960     | \$2,080  | \$8,500 | \$570   | \$40                  |
| 2* NECK   | 298                | 19                   | 63                 | \$21,310                  | \$8,840             | \$12,470  | \$5,800     | \$1,360  | \$3,800 | \$1,480 | \$20                  |
| 3* TRUNK, BACK                                    | 4,855              | 20                   | 54                 | \$14,930                  | \$6,480             | \$8,440   | \$4,560     | \$1,150  | \$1,850 | \$780   | \$100                 |
| 30 Trunk, uns                                     | 82                 | 19                   | 45                 | \$10,030                  | \$4,740             | \$5,290   | \$3,340     | \$820    | \$830   | \$300   | \$0                   |
| 31 Chest, including ribs, internal organs         | 311                | 12                   | 25                 | \$7,350                   | \$4,410             | \$2,930   | \$2,130     | \$160    | \$490   | \$150   | \$0                   |
| 32 Back, including spine, spinal cord             | 3,586              | 20                   | 56                 | \$14,940                  | \$5,950             | \$8,990   | \$4,660     | \$1,230  | \$2,120 | \$880   | \$110                 |
| 33 Abdomen, internal abdominal organs             | 352                | 24                   | 43                 | \$13,050                  | \$8,200             | \$4,850   | \$4,140     | \$50     | \$410   | \$170   | \$80                  |
| 34 Pelvic region                                  | 282                | 21                   | 53                 | \$14,500                  | \$7,770             | \$6,730   | \$4,240     | \$810    | \$1,160 | \$500   | \$20                  |
| 38 Multiple trunk locations                       | 242                | 38                   | 89                 | \$29,430                  | \$13,630            | \$15,810  | \$7,730     | \$3,330  | \$2,860 | \$1,600 | \$280                 |
| 4* UPPER EXTREMITIES                              | 6,617              | 32                   | 78                 | \$23,150                  | \$9,930             | \$13,220  | \$6,940     | \$2,640  | \$2,890 | \$640   | \$110                 |
| 40 Upper extremities, uns                         | 3                  | 7                    | 27                 | \$3,850                   | \$2,950             | \$900     | \$900       | \$0      | \$0     | \$0     | \$0                   |
| 41 Shoulder(s), including clavicle(s), scapula(e) | 1,872              | 63                   | 118                | \$36,080                  | \$14,230            | \$21,850  | \$11,100    | \$4,310  | \$5,100 | \$1,140 | \$200                 |
| 42 Arm, elbow                                     | 939                | 33                   | 71                 | \$19,360                  | \$8,740             | \$10,620  | \$5,960     | \$1,580  | \$2,300 | \$730   | \$40                  |
| 43 Wrist(s)                                       | 964                | 32                   | 67                 | \$15,340                  | \$7,190             | \$8,150   | \$5,210     | \$1,230  | \$1,170 | \$450   | \$90                  |
| 44 Hand, finger(s)                                | 2,037              | 14                   | 36                 | \$10,540                  | \$5,440             | \$5,100   | \$2,910     | \$1,340  | \$720   | \$100   | \$20                  |
| 48 Multiple upper extremities                     | 802                | 58                   | 115                | \$38,870                  | \$16,010            | \$22,860  | \$10,700    | \$5,000  | \$5,980 | \$950   | \$240                 |
| 5* LOWER EXTREMITIES                              | 4,601              | 28                   | 70                 | \$19,460                  | \$9,200             | \$10,260  | \$6,230     | \$1,380  | \$2,130 | \$450   | \$80                  |
| 50 Lower extremities, uns                         | 8                  | 36                   | 105                | \$30,420                  | \$11,470            | \$18,950  | \$9,580     | \$0      | \$9,360 | \$0     | \$0                   |
| 51 Leg(s)   | 2,430              | 35                   | 75                 | \$21,500                  | \$10,420            | \$11,080  | \$6,710     | \$1,650  | \$2,100 | \$540   | \$80                  |

| Body part affected              | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA      | DCS     | Vocational assistance |
|---------------------------------|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|----------|---------|-----------------------|
| 52 Ankle(s)                     | 989                | 19                   | 59                 | \$15,190                  | \$7,600             | \$7,590   | \$5,070     | \$810   | \$1,420  | \$220   | \$70                  |
| 53 Foot, feet                   | 890                | 20                   | 54                 | \$12,920                  | \$5,790             | \$7,130   | \$4,680     | \$670   | \$1,520  | \$250   | \$20                  |
| 58 Multiple lower extremities   | 284                | 50                   | 113                | \$37,110                  | \$14,950            | \$22,160  | \$10,910    | \$3,290 | \$6,520  | \$1,160 | \$290                 |
| 6* BODY SYSTEMS                 | 1,129              | 8                    | 17                 | \$6,850                   | \$3,420             | \$3,430   | \$2,080     | \$140   | \$1,060  | \$160   | \$0                   |
| 8* MULTIPLE BODY PARTS          | 2,901              | 46                   | 105                | \$36,670                  | \$15,470            | \$21,200  | \$9,230     | \$3,140 | \$7,040  | \$1,580 | \$210                 |
| 81 Head, neck                   | 170                | 17                   | 57                 | \$16,830                  | \$8,640             | \$8,180   | \$4,590     | \$1,200 | \$1,710  | \$570   | \$120                 |
| 82 Head, neck, trunk            | 78                 | 51                   | 97                 | \$48,220                  | \$27,780            | \$20,440  | \$7,660     | \$3,320 | \$8,160  | \$1,300 | \$0                   |
| 83 Head, trunk                  | 69                 | 24                   | 58                 | \$31,160                  | \$11,470            | \$19,690  | \$4,900     | \$3,230 | \$10,380 | \$1,120 | \$50                  |
| 84 Neck, back                   | 348                | 32                   | 68                 | \$17,990                  | \$8,680             | \$9,310   | \$5,560     | \$520   | \$1,940  | \$1,280 | \$10                  |
| 85 Shoulder(s), back            | 122                | 36                   | 78                 | \$23,100                  | \$10,290            | \$12,810  | \$6,360     | \$1,530 | \$4,030  | \$870   | \$30                  |
| 86 Hip(s), leg(s)               | 38                 | 46                   | 89                 | \$27,650                  | \$13,320            | \$14,320  | \$7,790     | \$2,660 | \$3,070  | \$810   | \$0                   |
| 87 Upper, lower limb(s)         | 287                | 40                   | 106                | \$32,630                  | \$14,720            | \$17,910  | \$9,260     | \$3,240 | \$4,250  | \$940   | \$220                 |
| 89 Other multiple body parts    | 1,789              | 55                   | 121                | \$43,670                  | \$17,580            | \$26,090  | \$10,840    | \$3,930 | \$9,090  | \$1,940 | \$290                 |
| 891 Whole body                  | 1                  | 12                   | 12                 | \$9,120                   | \$5,810             | \$3,310   | \$3,310     | \$0     | \$0      | \$0     | \$0                   |
| 899 Multiple body parts, nec    | 1,788              | 56                   | 121                | \$43,690                  | \$17,590            | \$26,100  | \$10,840    | \$3,940 | \$9,100  | \$1,940 | \$290                 |
| 9999 NONCLASSIFIABLE OR UNKNOWN | 20                 | 132                  | 170                | \$47,660                  | \$18,800            | \$28,870  | \$14,170    | \$50    | \$12,280 | \$2,360 | \$0                   |

Claims are reported by the year of claim resolution, which is the year of the latest notice of claim closure, determination order, or claim disposition agreement for initial claim openings. This may be different than the year of injury or claim acceptance. Death benefit and permanent total disability claims, as well as their indemnity costs, are excluded from this analysis. Worker, employer, and insurer reimbursements from the Workers Benefit Fund are also generally excluded.

Claim cost is the composite of medical and indemnity costs. Indemnity includes temporary disability (TD), permanent partial disability (PPD), claim disposition agreement (CDA), disputed claim settlement (DCS), and vocational assistance. Indemnity incurred after claim closure as of the report date is also included in this table: primarily PPD modified by dispute resolution, CDA, DCS, and vocational assistance.

Cost statistics are means unless otherwise specified. Aside from temporary disability days, costs have been rounded, and components may not sum to composite averages. Some medical and indemnity are estimated, primarily TD days and costs and medical and vocational assistance costs for initial claims resolved by CDA, about which the department does not require regular cost reports.

Conclusions should not be drawn for rows with a small number of claims. Claim counts will change as claims are reopened and resolved in future years, and if past trends continue, then TD days and costs for the most recent year will decline. Post-closure costs will increase over time.

Claims are listed according to the Occupational Injury and Illness Classification System (OIICS Version 2.01), 2012 edition.

Unk. = unknown, uns. = unspecified, nec = not elsewhere classified

Central Services Division, Oregon Department of Consumer and Business Services, August 2021

| Source of injury or illness                   | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA      | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|----------|---------|-----------------------|
| TOTAL   | 21,436             | 24                   | 69                 | \$20,970                  | \$9,190             | \$11,790  | \$6,090     | \$1,940 | \$2,920  | \$730   | \$110                 |
| 1* CHEMICALS                                  | 122                | 7                    | 36                 | \$16,670                  | \$6,070             | \$10,600  | \$6,780     | \$1,590 | \$1,840  | \$140   | \$250                 |
| 10 Chemicals, uns                             | 37                 | 8                    | 52                 | \$14,010                  | \$5,390             | \$8,620   | \$7,430     | \$510   | \$270    | \$50    | \$360                 |
| 11 Acids, alkalies                            | 11                 | 6                    | 13                 | \$2,550                   | \$1,010             | \$1,540   | \$1,540     | \$0     | \$0      | \$0     | \$0                   |
| 12 Aromatics, hydrocarbons                    | 4                  | 40                   | 65                 | \$35,930                  | \$2,920             | \$33,000  | \$10,250    | \$7,040 | \$15,000 | \$0     | \$720                 |
| 13 Halogen, halogen compounds                 | 6                  | 4                    | 5                  | \$2,510                   | \$2,010             | \$500     | \$500       | \$0     | \$0      | \$0     | \$0                   |
| 14 Metallic particulates, trace elements, etc | 3                  | 18                   | 12                 | \$5,470                   | \$3,500             | \$1,970   | \$1,970     | \$0     | \$0      | \$0     | \$0                   |
| 15 Pesticides, other agricultural chemicals   | 2                  | 10                   | 10                 | \$1,120                   | \$690               | \$430     | \$430       | \$0     | \$0      | \$0     | \$0                   |
| 16 Coal, natural gas, petroleum products      | 21                 | 12                   | 43                 | \$46,290                  | \$14,610            | \$31,680  | \$18,570    | \$6,310 | \$6,140  | \$0     | \$660                 |
| 17 Other chemicals                            | 5                  | 6                    | 19                 | \$5,230                   | \$3,970             | \$1,260   | \$1,260     | \$0     | \$0      | \$0     | \$0                   |
| 18 Other chemicals                            | 29                 | 6                    | 33                 | \$10,540                  | \$5,660             | \$4,880   | \$2,970     | \$500   | \$900    | \$510   | \$0                   |
| 180 Chemical products, uns                    | 4                  | 9                    | 14                 | \$23,010                  | \$17,940            | \$5,070   | \$1,460     | \$3,610 | \$0      | \$0     | \$0                   |
| 181 Adhesives, glues, nec                     | 3                  | 7                    | 9                  | \$3,070                   | \$2,110             | \$970     | \$970       | \$0     | \$0      | \$0     | \$0                   |
| 182 Beauty preparations, cosmetics            | 2                  | 50                   | 50                 | \$6,230                   | \$1,310             | \$4,920   | \$4,920     | \$0     | \$0      | \$0     | \$0                   |
| 183 Cleaning, polishing agents                | 11                 | 4                    | 4                  | \$1,300                   | \$970               | \$340     | \$340       | \$0     | \$0      | \$0     | \$0                   |
| 184 Drugs, alcohol, medicine                  | 2                  | 77                   | 77                 | \$28,250                  | \$6,030             | \$22,220  | \$4,770     | \$0     | \$10,000 | \$7,450 | \$0                   |
| 185 Explosives, blasting agents               | 1                  | 7                    | 7                  | \$1,080                   | \$680               | \$400     | \$400       | \$0     | \$0      | \$0     | \$0                   |
| 186 Paint, lacquer, shellac                   | 2                  | 203                  | 203                | \$49,380                  | \$25,980            | \$23,410  | \$20,410    | \$0     | \$3,000  | \$0     | \$0                   |
| 187 Solvents, degreasers                      | 3                  | 8                    | 51                 | \$6,920                   | \$2,580             | \$4,340   | \$4,340     | \$0     | \$0      | \$0     | \$0                   |
| 189 Other chemical products                   | 1                  | 3                    | 3                  | \$450                     | \$340               | \$110     | \$110       | \$0     | \$0      | \$0     | \$0                   |
| 19 Chemicals, chemical products, nec          | 4                  | 5                    | 7                  | \$1,540                   | \$850               | \$690     | \$690       | \$0     | \$0      | \$0     | \$0                   |
| 2* CONTAINERS, FURNITURE, FIXTURES            | 3,311              | 27                   | 70                 | \$17,740                  | \$7,920             | \$9,810   | \$5,380     | \$1,420 | \$2,310  | \$650   | \$50                  |
| 20 Containers, furniture, fixtures, uns       | 19                 | 13                   | 25                 | \$4,950                   | \$3,700             | \$1,250   | \$1,080     | \$160   | \$0      | \$0     | \$0                   |
| 21 Containers                                 | 2,453              | 27                   | 72                 | \$18,340                  | \$8,060             | \$10,280  | \$5,510     | \$1,590 | \$2,450  | \$680   | \$50                  |
| 210 Containers, uns                           | 20                 | 23                   | 51                 | \$13,220                  | \$7,260             | \$5,960   | \$4,200     | \$50    | \$1,110  | \$610   | \$0                   |
| 211 Containers, nonpressurized                | 1,833              | 28                   | 68                 | \$16,790                  | \$7,330             | \$9,460   | \$4,910     | \$1,430 | \$2,410  | \$660   | \$50                  |
| 212 Containers, pressurized                   | 116                | 55                   | 111                | \$35,790                  | \$14,830            | \$20,950  | \$10,640    | \$3,010 | \$5,890  | \$1,410 | \$0                   |
| 213 Containers, variable restraint            | 160                | 29                   | 76                 | \$20,640                  | \$8,360             | \$12,270  | \$6,840     | \$2,750 | \$1,950  | \$550   | \$180                 |

| Source of injury or illness                         | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA     | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|---------|---------|-----------------------|
| 214 Dishes, drinking cups                           | 44                 | 17                   | 30                 | \$13,520                  | \$10,540            | \$2,990   | \$2,010     | \$890   | \$90    | \$0     | \$0                   |
| 215 Luggage, handbags, cases                        | 70                 | 20                   | 170                | \$36,190                  | \$17,930            | \$18,260  | \$13,290    | \$840   | \$3,120 | \$1,000 | \$0                   |
| 216 Skids, pallets                                  | 209                | 25                   | 61                 | \$16,140                  | \$6,820             | \$9,320   | \$5,210     | \$1,820 | \$1,640 | \$560   | \$100                 |
| 219 Containers, nec                                 | 1                  | 10                   | 10                 | \$3,670                   | \$3,210             | \$460     | \$460       | \$0     | \$0     | \$0     | \$0                   |
| 22 Furniture, fixtures                              | 834                | 29                   | 64                 | \$16,290                  | \$7,610             | \$8,680   | \$5,140     | \$950   | \$1,960 | \$580   | \$50                  |
| 29 Containers, furniture, fixtures, nec             | 5                  | 19                   | 31                 | \$9,640                   | \$7,850             | \$1,790   | \$1,790     | \$0     | \$0     | \$0     | \$0                   |
| 3* MACHINERY  | 1,110              | 24                   | 71                 | \$23,810                  | \$11,170            | \$12,640  | \$6,050     | \$3,010 | \$2,860 | \$660   | \$70                  |
| 30 Machinery, uns                                   | 109                | 23                   | 80                 | \$23,530                  | \$11,310            | \$12,210  | \$7,410     | \$4,260 | \$400   | \$140   | \$0                   |
| 31 Agriculture, garden machinery                    | 42                 | 21                   | 85                 | \$31,840                  | \$15,880            | \$15,950  | \$7,000     | \$2,960 | \$4,390 | \$1,550 | \$60                  |
| 32 Construction, logging, mining machinery          | 115                | 58                   | 96                 | \$49,780                  | \$23,340            | \$26,440  | \$10,320    | \$6,670 | \$8,410 | \$1,020 | \$30                  |
| 33 Heating, cooling, cleaning machinery, appliances | 191                | 19                   | 63                 | \$15,420                  | \$7,950             | \$7,480   | \$4,530     | \$1,310 | \$1,060 | \$430   | \$150                 |
| 34 Material, personnel handling machinery           | 188                | 24                   | 81                 | \$24,080                  | \$10,320            | \$13,770  | \$6,570     | \$2,110 | \$3,810 | \$1,170 | \$110                 |
| 35 Metal, woodworking, special material machinery   | 211                | 30                   | 62                 | \$25,340                  | \$11,370            | \$13,970  | \$5,570     | \$4,620 | \$3,320 | \$440   | \$20                  |
| 36 Office, business machinery                       | 31                 | 22                   | 67                 | \$19,110                  | \$8,540             | \$10,580  | \$5,590     | \$1,010 | \$2,370 | \$1,600 | \$0                   |
| 37 Special process machinery                        | 154                | 14                   | 49                 | \$12,920                  | \$6,440             | \$6,480   | \$3,430     | \$1,310 | \$1,260 | \$370   | \$100                 |
| 39 Miscellaneous machinery                          | 69                 | 32                   | 73                 | \$20,340                  | \$10,140            | \$10,200  | \$6,560     | \$1,960 | \$1,250 | \$430   | \$0                   |
| 4* PARTS, MATERIALS                                 | 1,646              | 24                   | 72                 | \$23,150                  | \$9,600             | \$13,550  | \$6,900     | \$2,320 | \$3,250 | \$940   | \$140                 |
| 40 Parts, materials, uns                            | 88                 | 18                   | 58                 | \$17,860                  | \$8,270             | \$9,590   | \$5,810     | \$1,530 | \$1,570 | \$670   | \$0                   |
| 41 Building materials, solid elements               | 671                | 22                   | 67                 | \$22,220                  | \$9,550             | \$12,670  | \$6,430     | \$2,190 | \$2,990 | \$990   | \$60                  |
| 410 Building materials, uns                         | 6                  | 23                   | 32                 | \$7,000                   | \$5,160             | \$1,850   | \$1,500     | \$350   | \$0     | \$0     | \$0                   |
| 411 Bricks, blocks, structural stone                | 64                 | 27                   | 57                 | \$14,790                  | \$6,650             | \$8,140   | \$5,360     | \$1,250 | \$1,300 | \$230   | \$0                   |
| 412 Piples, ducts, tubing                           | 84                 | 25                   | 85                 | \$29,080                  | \$11,490            | \$17,590  | \$9,850     | \$4,220 | \$2,300 | \$1,170 | \$40                  |
| 413 Structural metal materials                      | 140                | 20                   | 49                 | \$17,770                  | \$8,050             | \$9,720   | \$5,530     | \$1,570 | \$1,820 | \$650   | \$150                 |
| 414 Tiles, shingles                                 | 27                 | 27                   | 98                 | \$26,660                  | \$11,910            | \$14,750  | \$7,700     | \$1,100 | \$5,830 | \$0     | \$130                 |
| 415 Wood, lumber                                    | 270                | 21                   | 67                 | \$21,940                  | \$9,520             | \$12,420  | \$5,760     | \$2,040 | \$3,430 | \$1,170 | \$20                  |
| 419 Other building materials                        | 80                 | 26                   | 80                 | \$29,310                  | \$12,100            | \$17,220  | \$7,500     | \$2,930 | \$4,910 | \$1,770 | \$110                 |
| 42 Fasteners, connectors, ropes, ties               | 192                | 29                   | 71                 | \$21,700                  | \$8,770             | \$12,930  | \$6,650     | \$2,680 | \$3,030 | \$550   | \$20                  |
| 43 Hoisting accessories                             | 12                 | 25                   | 48                 | \$20,730                  | \$8,530             | \$12,200  | \$4,510     | \$1,440 | \$6,250 | \$0     | \$0                   |

| Source of injury or illness                      | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA      | DCS     | Vocational assistance |
|--|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|----------|---------|-----------------------|
| 44 Machine, tool, electric parts                 | 140                | 22                   | 66                 | \$24,740                  | \$10,510            | \$14,230  | \$6,730     | \$3,720 | \$2,170  | \$970   | \$640                 |
| 45 Metal materials, nonstructural                | 46                 | 12                   | 41                 | \$11,560                  | \$6,330             | \$5,230   | \$3,180     | \$1,710 | \$170    | \$160   | \$0                   |
| 46 Tars, sealants, caulking, insulating material | 12                 | 25                   | 128                | \$46,290                  | \$12,100            | \$34,190  | \$16,500    | \$3,780 | \$13,670 | \$0     | \$240                 |
| 47 Tarps, sheeting, nonmetal                     | 50                 | 54                   | 108                | \$25,740                  | \$9,980             | \$15,760  | \$8,660     | \$2,510 | \$2,720  | \$1,730 | \$130                 |
| 48 Vehicle, mobile equipment parts               | 373                | 32                   | 86                 | \$27,700                  | \$10,890            | \$16,810  | \$8,390     | \$2,370 | \$4,650  | \$1,190 | \$210                 |
| 49 Other parts, materials                        | 62                 | 18                   | 60                 | \$16,790                  | \$6,730             | \$10,060  | \$5,650     | \$410   | \$3,250  | \$750   | \$0                   |
| 5* PERSON, PLANT, ANIMAL, MINERAL                | 7,375              | 20                   | 62                 | \$17,410                  | \$7,540             | \$9,870   | \$5,600     | \$1,400 | \$2,150  | \$600   | \$120                 |
| 50 Persons, plants, animals, minerals, uns       | 2                  | 9                    | 9                  | \$1,860                   | \$880               | \$980     | \$980       | \$0     | \$0      | \$0     | \$0                   |
| 51 Animals                                       | 186                | 14                   | 55                 | \$17,600                  | \$8,070             | \$9,530   | \$4,390     | \$900   | \$2,780  | \$1,450 | \$20                  |
| 510 Animals, uns                                 | 5                  | 5                    | 13                 | \$3,680                   | \$1,830             | \$1,850   | \$1,000     | \$0     | \$130    | \$720   | \$0                   |
| 511 Birds, fowl                                  | 2                  | 5                    | 5                  | \$5,570                   | \$5,220             | \$360     | \$360       | \$0     | \$0      | \$0     | \$0                   |
| 512 Fish, shellfish                              | 5                  | 12                   | 10                 | \$3,810                   | \$2,910             | \$910     | \$910       | \$0     | \$0      | \$0     | \$0                   |
| 513 Insects, arachnids, mites                    | 6                  | 8                    | 9                  | \$5,270                   | \$3,720             | \$1,550   | \$1,380     | \$170   | \$0      | \$0     | \$0                   |
| 515 Mammals                                      | 167                | 15                   | 60                 | \$19,110                  | \$8,650             | \$10,460  | \$4,770     | \$990   | \$3,090  | \$1,590 | \$20                  |
| 519 Other animals, nec                           | 1                  | 8                    | 8                  | \$1,040                   | \$420               | \$610     | \$610       | \$0     | \$0      | \$0     | \$0                   |
| 52 Animal, plant byproducts                      | 153                | 13                   | 55                 | \$15,730                  | \$5,850             | \$9,890   | \$4,190     | \$2,090 | \$2,870  | \$720   | \$20                  |
| 521 Animal products, nonfood                     | 2                  | 1                    | 1                  | \$3,080                   | \$3,050             | \$30      | \$30        | \$0     | \$0      | \$0     | \$0                   |
| 522 Food products                                | 150                | 15                   | 56                 | \$16,000                  | \$5,920             | \$10,080  | \$4,270     | \$2,130 | \$2,930  | \$730   | \$20                  |
| 529 Animal, plant byproducts, nec                | 1                  | 6                    | 6                  | \$550                     | \$500               | \$50      | \$50        | \$0     | \$0      | \$0     | \$0                   |
| 53 Infectious, parasitic agents                  | 1,037              | 8                    | 11                 | \$4,240                   | \$2,840             | \$1,400   | \$1,400     | \$0     | \$0      | \$0     | \$0                   |
| 55 Nonmetallic minerals, except fuel             | 83                 | 24                   | 67                 | \$28,640                  | \$7,960             | \$20,680  | \$6,170     | \$860   | \$12,820 | \$820   | \$0                   |
| 56 Person, injured or ill worker                 | 3,908              | 29                   | 75                 | \$20,420                  | \$8,710             | \$11,710  | \$6,840     | \$1,720 | \$2,330  | \$660   | \$160                 |
| 57 Person, other than injured or ill worker      | 1,775              | 21                   | 63                 | \$16,920                  | \$7,310             | \$9,620   | \$5,440     | \$1,260 | \$2,160  | \$700   | \$60                  |
| 570 Person, other than worker, uns               | 63                 | 18                   | 47                 | \$14,650                  | \$7,330             | \$7,320   | \$4,610     | \$1,480 | \$860    | \$370   | \$0                   |
| 571 Relative or domestic partner of worker       | 1                  | 55                   | 55                 | \$6,740                   | \$550               | \$6,190   | \$6,190     | \$0     | \$0      | \$0     | \$0                   |
| 573 Student                                      | 192                | 12                   | 53                 | \$16,500                  | \$8,070             | \$8,430   | \$4,080     | \$1,340 | \$1,860  | \$1,140 | \$10                  |
| 574 Patient                                      | 749                | 25                   | 69                 | \$15,900                  | \$6,420             | \$9,480   | \$6,020     | \$1,240 | \$1,640  | \$540   | \$40                  |
| 575 Other client or customer                     | 536                | 20                   | 58                 | \$13,700                  | \$6,030             | \$7,670   | \$4,150     | \$880   | \$1,600  | \$960   | \$80                  |

| Source of injury or illness                   | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA      | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|----------|---------|-----------------------|
| 577 Assailant, suspect, inmate                | 117                | 21                   | 46                 | \$29,540                  | \$14,730            | \$14,810  | \$7,040     | \$1,200  | \$6,520  | \$20    | \$40                  |
| 578 Bodily fluids of other person             | 12                 | 8                    | 21                 | \$8,610                   | \$2,210             | \$6,400   | \$1,820     | \$0      | \$4,580  | \$0     | \$0                   |
| 579 Person, other than worker, nec            | 29                 | 28                   | 78                 | \$22,290                  | \$9,290             | \$12,990  | \$7,390     | \$3,470  | \$710    | \$1,420 | \$0                   |
| 58 Plants, trees, vegetation                  | 231                | 18                   | 73                 | \$26,370                  | \$11,340            | \$15,030  | \$6,620     | \$3,400  | \$3,730  | \$800   | \$470                 |
| 6* STRUCTURES, SURFACES                       | 3,159              | 35                   | 77                 | \$24,360                  | \$10,820            | \$13,540  | \$6,530     | \$2,230  | \$3,780  | \$880   | \$120                 |
| 60 Structures, surfaces, uns                  | 6                  | 48                   | 76                 | \$23,210                  | \$13,720            | \$9,490   | \$6,030     | \$2,640  | \$670    | \$150   | \$0                   |
| 61 Confined spaces                            | 57                 | 27                   | 54                 | \$17,420                  | \$5,770             | \$11,650  | \$4,280     | \$1,620  | \$5,580  | \$170   | \$0                   |
| 610 Confined spaces, uns                      | 1                  | 0                    | 0                  | \$39,670                  | \$10,430            | \$29,240  | \$0         | \$29,240 | \$0      | \$0     | \$0                   |
| 611 Ditches, channels, trenches, excavations  | 3                  | 36                   | 33                 | \$6,550                   | \$4,240             | \$2,320   | \$2,320     | \$0      | \$0      | \$0     | \$0                   |
| 612 Mines, caves, tunnels                     | 15                 | 23                   | 51                 | \$14,840                  | \$4,850             | \$9,980   | \$4,200     | \$520    | \$5,270  | \$0     | \$0                   |
| 614 Pipeline interiors                        | 2                  | 11                   | 11                 | \$4,050                   | \$1,750             | \$2,300   | \$1,260     | \$1,040  | \$0      | \$0     | \$0                   |
| 616 Spray, paint booths                       | 1                  | 11                   | 11                 | \$940                     | \$140               | \$800     | \$800       | \$0      | \$0      | \$0     | \$0                   |
| 617 Tank, bin, vat interiors                  | 27                 | 31                   | 58                 | \$15,300                  | \$5,670             | \$9,630   | \$4,540     | \$1,420  | \$3,300  | \$370   | \$0                   |
| 618 Confined spaces on vehicles               | 1                  | 10                   | 10                 | \$16,330                  | \$13,210            | \$3,120   | \$2,080     | \$1,040  | \$0      | \$0     | \$0                   |
| 619 Other confined spaces                     | 7                  | 54                   | 87                 | \$38,900                  | \$8,990             | \$29,910  | \$6,530     | \$1,940  | \$21,410 | \$0     | \$30                  |
| 62 Buildings - office, plant, residential     | 21                 | 63                   | 83                 | \$29,260                  | \$13,930            | \$15,330  | \$6,210     | \$3,980  | \$2,930  | \$2,210 | \$0                   |
| 620 Building, uns                             | 6                  | 92                   | 106                | \$60,090                  | \$31,030            | \$29,060  | \$8,080     | \$13,240 | \$830    | \$6,920 | \$0                   |
| 621 Industrial buildings                      | 1                  | 119                  | 119                | \$15,140                  | \$4,510             | \$10,630  | \$10,630    | \$0      | \$0      | \$0     | \$0                   |
| 622 Agricultural buildings                    | 3                  | 120                  | 113                | \$12,490                  | \$6,540             | \$5,960   | \$2,910     | \$1,380  | \$0      | \$1,670 | \$0                   |
| 623 Commercial, retail building               | 2                  | 45                   | 45                 | \$32,990                  | \$5,420             | \$27,570  | \$3,070     | \$0      | \$24,500 | \$0     | \$0                   |
| 625 Residential building, except institutions | 3                  | 10                   | 21                 | \$7,550                   | \$5,360             | \$2,190   | \$2,190     | \$0      | \$0      | \$0     | \$0                   |
| 629 Building, nec                             | 6                  | 64                   | 81                 | \$18,780                  | \$9,210             | \$9,570   | \$8,320     | \$0      | \$1,250  | \$0     | \$0                   |
| 63 Structures, except for buildings           | 160                | 35                   | 82                 | \$33,470                  | \$14,530            | \$18,940  | \$8,420     | \$3,060  | \$5,850  | \$1,480 | \$130                 |
| 64 Building systems                           | 2                  | 11                   | 11                 | \$3,300                   | \$2,830             | \$460     | \$460       | \$0      | \$0      | \$0     | \$0                   |
| 65 Other structural elements                  | 464                | 26                   | 74                 | \$24,580                  | \$10,590            | \$14,000  | \$6,860     | \$2,530  | \$3,450  | \$980   | \$180                 |
| 66 Floors, walkways, ground surfaces          | 2,422              | 37                   | 78                 | \$23,700                  | \$10,660            | \$13,040  | \$6,350     | \$2,100  | \$3,650  | \$830   | \$100                 |
| 660 Floors, walkways, ground surfaces, uns    | 129                | 69                   | 122                | \$33,500                  | \$14,840            | \$18,660  | \$8,800     | \$3,050  | \$5,180  | \$1,430 | \$190                 |
| 661 Stairs, escalators                        | 331                | 37                   | 80                 | \$24,560                  | \$10,790            | \$13,770  | \$6,850     | \$2,340  | \$4,030  | \$500   | \$50                  |

| Source of injury or illness                       | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA      | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|----------|---------|-----------------------|
| 662 Floors, floor openings                        | 1,012              | 35                   | 73                 | \$19,840                  | \$8,880             | \$10,960  | \$5,670     | \$1,380 | \$3,000  | \$820   | \$100                 |
| 663 Ground (outdoor ground surfaces)              | 628                | 34                   | 73                 | \$25,250                  | \$11,150            | \$14,100  | \$6,390     | \$2,530 | \$4,060  | \$1,020 | \$100                 |
| 664 Sidewalks, paths, walkways                    | 64                 | 58                   | 129                | \$40,260                  | \$19,900            | \$20,360  | \$11,780    | \$3,370 | \$3,270  | \$1,110 | \$830                 |
| 665 Street, road, driveway                        | 24                 | 47                   | 85                 | \$27,910                  | \$13,300            | \$14,620  | \$7,700     | \$2,540 | \$4,170  | \$210   | \$0                   |
| 666 Parking lot                                   | 64                 | 51                   | 77                 | \$37,740                  | \$18,670            | \$19,070  | \$5,940     | \$5,300 | \$6,990  | \$840   | \$0                   |
| 667 Curbs, speed bumps, embankments               | 73                 | 25                   | 52                 | \$16,320                  | \$8,650             | \$7,670   | \$4,080     | \$1,890 | \$1,310  | \$390   | \$0                   |
| 669 Other floors, ground surfaces                 | 97                 | 37                   | 72                 | \$22,320                  | \$9,590             | \$12,730  | \$6,300     | \$1,870 | \$4,160  | \$380   | \$20                  |
| 67 Geographical structures                        | 24                 | 61                   | 132                | \$36,440                  | \$13,610            | \$22,830  | \$10,920    | \$3,750 | \$6,330  | \$630   | \$1,200               |
| 671 Raised natural structures, hill, mountains    | 24                 | 61                   | 132                | \$36,440                  | \$13,610            | \$22,830  | \$10,920    | \$3,750 | \$6,330  | \$630   | \$1,200               |
| 69 Structures, surfaces, nec                      | 3                  | 146                  | 150                | \$54,340                  | \$28,870            | \$25,470  | \$10,480    | \$2,350 | \$6,670  | \$5,970 | \$0                   |
| 7* TOOLS, EQUIPMENT                               | 1,662              | 21                   | 72                 | \$23,370                  | \$10,430            | \$12,940  | \$6,720     | \$2,340 | \$3,180  | \$570   | \$130                 |
| 70 Tools, instruments, equip, uns                 | 39                 | 26                   | 70                 | \$19,340                  | \$8,160             | \$11,180  | \$7,010     | \$900   | \$1,790  | \$1,470 | \$0                   |
| 71 Handtools, nonpowered                          | 510                | 10                   | 51                 | \$17,470                  | \$7,100             | \$10,370  | \$5,000     | \$1,530 | \$2,940  | \$810   | \$90                  |
| 710 Handtools, nonpowered, uns                    | 2                  | 171                  | 171                | \$33,820                  | \$18,460            | \$15,360  | \$15,360    | \$0     | \$0      | \$0     | \$0                   |
| 711 Boring handtools, nonpowered                  | 6                  | 79                   | 80                 | \$33,130                  | \$6,930             | \$26,200  | \$7,850     | \$7,670 | \$5,180  | \$5,500 | \$0                   |
| 712 Cutting handtools, nonpwrd, uns               | 249                | 6                    | 27                 | \$8,230                   | \$4,770             | \$3,470   | \$2,100     | \$430   | \$750    | \$200   | \$0                   |
| 713 Cutting handtools, nonpwrd, uns               | 56                 | 18                   | 81                 | \$27,290                  | \$8,810             | \$18,480  | \$8,710     | \$2,720 | \$6,150  | \$710   | \$190                 |
| 714 Cutting handtools, nonpwrd, uns               | 11                 | 13                   | 60                 | \$25,000                  | \$7,760             | \$17,240  | \$5,340     | \$290   | \$11,390 | \$220   | \$0                   |
| 715 Cutting handtools, nonpwrd, uns               | 58                 | 15                   | 75                 | \$31,810                  | \$11,650            | \$20,150  | \$9,540     | \$1,860 | \$6,860  | \$1,840 | \$50                  |
| 716 Surfacing handtools, nonpowered               | 7                  | 28                   | 33                 | \$11,590                  | \$6,840             | \$4,750   | \$3,140     | \$900   | \$710    | \$0     | \$0                   |
| 717 Turning handtools, nonpowered                 | 40                 | 42                   | 88                 | \$33,820                  | \$11,640            | \$22,180  | \$9,910     | \$6,800 | \$3,530  | \$1,950 | \$0                   |
| 719 Other handtools, nonpowered                   | 81                 | 18                   | 63                 | \$18,670                  | \$7,280             | \$11,390  | \$5,310     | \$1,100 | \$3,330  | \$1,260 | \$390                 |
| 72 Handtools, powered                             | 300                | 18                   | 51                 | \$16,220                  | \$7,740             | \$8,480   | \$5,070     | \$1,680 | \$1,470  | \$140   | \$120                 |
| 73 Handtools, power not determined (unknown)      | 46                 | 16                   | 60                 | \$20,090                  | \$9,090             | \$11,000  | \$4,900     | \$2,130 | \$3,810  | \$110   | \$50                  |
| 74 Ladders  | 491                | 53                   | 113                | \$37,530                  | \$17,320            | \$20,210  | \$10,200    | \$3,830 | \$5,230  | \$710   | \$230                 |
| 75 Medical, surgical instruments, equipment       | 120                | 20                   | 58                 | \$13,480                  | \$6,770             | \$6,710   | \$4,540     | \$660   | \$1,340  | \$180   | \$0                   |
| 76 Photographic, athletic, recreational equipment | 79                 | 15                   | 62                 | \$20,610                  | \$9,600             | \$11,010  | \$4,960     | \$3,900 | \$1,980  | \$130   | \$40                  |
| 77 Protective equip., except clothing             | 12                 | 12                   | 28                 | \$3,550                   | \$1,300             | \$2,260   | \$2,260     | \$0     | \$0      | \$0     | \$0                   |

| Source of injury or illness                          | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA      | DCS      | Vocational assistance |
|--|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|----------|----------|-----------------------|
| 78 Firearms, law enforcement, self-defense equipment | 8                  | 16                   | 52                 | \$23,060                  | \$10,300            | \$12,760  | \$11,020    | \$1,730  | \$0      | \$0      | \$0                   |
| 781 Firearms   | 2                  | 165                  | 165                | \$55,590                  | \$19,780            | \$35,810  | \$32,330    | \$3,480  | \$0      | \$0      | \$0                   |
| 7812 Rifle, shotgun                                  | 1                  | 299                  | 299                | \$86,320                  | \$24,320            | \$61,990  | \$57,120    | \$4,870  | \$0      | \$0      | \$0                   |
| 7813 Explosive devices                               | 1                  | 30                   | 30                 | \$24,860                  | \$15,240            | \$9,620   | \$7,530     | \$2,090  | \$0      | \$0      | \$0                   |
| 782 Ammunition                                       | 1                  | 16                   | 16                 | \$2,730                   | \$1,600             | \$1,120   | \$1,120     | \$0      | \$0      | \$0      | \$0                   |
| 783 Other self-defense equipment                     | 4                  | 4                    | 14                 | \$9,260                   | \$3,940             | \$5,320   | \$4,800     | \$520    | \$0      | \$0      | \$0                   |
| 7830 Other self-defense equip, uns                   | 1                  | 49                   | 49                 | \$29,870                  | \$10,770            | \$19,100  | \$17,020    | \$2,090  | \$0      | \$0      | \$0                   |
| 7833 Tear gas, mace, pepper spray                    | 1                  | 1                    | 1                  | \$680                     | \$450               | \$230     | \$230       | \$0      | \$0      | \$0      | \$0                   |
| 7839 Self-defense equip., nec                        | 2                  | 4                    | 4                  | \$3,250                   | \$2,280             | \$970     | \$970       | \$0      | \$0      | \$0      | \$0                   |
| 789 Firearms, other self-defense equip., nec         | 1                  | 15                   | 15                 | \$33,510                  | \$25,470            | \$8,040   | \$3,220     | \$4,820  | \$0      | \$0      | \$0                   |
| 79 Other tools, instruments, equip                   | 57                 | 21                   | 82                 | \$26,120                  | \$8,470             | \$17,650  | \$9,320     | \$3,240  | \$3,840  | \$840    | \$420                 |
| 8* VEHICLES  | 1,838              | 32                   | 81                 | \$28,490                  | \$12,160            | \$16,330  | \$7,660     | \$2,320  | \$5,200  | \$1,050  | \$100                 |
| 80 Vehicle, uns                                      | 13                 | 11                   | 34                 | \$27,500                  | \$5,770             | \$21,740  | \$3,640     | \$540    | \$17,070 | \$220    | \$260                 |
| 81 Aircraft, airplane, helicopter                    | 15                 | 54                   | 109                | \$30,230                  | \$16,010            | \$14,220  | \$10,020    | \$1,940  | \$1,670  | \$590    | \$0                   |
| 82 Rail vehicle, train                               | 12                 | 27                   | 45                 | \$18,220                  | \$12,220            | \$6,000   | \$5,110     | \$420    | \$20     | \$460    | \$0                   |
| 83 Water vehicle                                     | 11                 | 10                   | 42                 | \$15,180                  | \$9,780             | \$5,400   | \$4,390     | \$1,000  | \$0      | \$0      | \$0                   |
| 84 Highway vehicle, motorized                        | 1,078              | 37                   | 89                 | \$32,840                  | \$14,260            | \$18,590  | \$8,540     | \$2,610  | \$6,050  | \$1,290  | \$100                 |
| 840 Highway vehicle, motorized, uns                  | 264                | 43                   | 96                 | \$37,300                  | \$17,470            | \$19,840  | \$8,830     | \$2,070  | \$7,610  | \$1,320  | \$10                  |
| 841 Passenger vehicles                               | 300                | 28                   | 62                 | \$21,570                  | \$10,790            | \$10,770  | \$5,490     | \$1,370  | \$3,080  | \$740    | \$100                 |
| 8410 Passenger vehicle, uns                          | 3                  | 44                   | 196                | \$133,800                 | \$97,860            | \$35,950  | \$5,990     | \$29,960 | \$0      | \$0      | \$0                   |
| 8411 Ambulance, police, other emerg. vehicle         | 14                 | 34                   | 82                 | \$25,780                  | \$11,210            | \$14,560  | \$8,560     | \$0      | \$4,570  | \$1,430  | \$0                   |
| 8412 Taxi, cab                                       | 3                  | 14                   | 26                 | \$10,670                  | \$4,470             | \$6,190   | \$6,190     | \$0      | \$0      | \$0      | \$0                   |
| 8413 Automobile                                      | 184                | 29                   | 61                 | \$20,510                  | \$10,330            | \$10,180  | \$5,510     | \$1,350  | \$2,730  | \$560    | \$20                  |
| 8414 Bus   | 55                 | 32                   | 57                 | \$16,380                  | \$9,060             | \$7,310   | \$4,750     | \$770    | \$1,550  | \$250    | \$0                   |
| 8415 Passenger van                                   | 22                 | 29                   | 66                 | \$26,930                  | \$10,110            | \$16,820  | \$5,670     | \$180    | \$8,130  | \$1,650  | \$1,180               |
| 8416 Motorcycle, moped, dirt bike                    | 9                  | 16                   | 43                 | \$18,810                  | \$11,050            | \$7,760   | \$5,180     | \$2,570  | \$0      | \$0      | \$0                   |
| 8417 Motor home, RV                                  | 9                  | 26                   | 59                 | \$22,860                  | \$5,740             | \$17,120  | \$3,910     | \$220    | \$10,220 | \$2,770  | \$0                   |
| 8419 Passenger vehicle, nec                          | 1                  | 30                   | 30                 | \$34,810                  | \$1,130             | \$33,680  | \$8,680     | \$0      | \$0      | \$25,000 | \$0                   |

| Source of injury or illness                   | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA      | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|----------|---------|-----------------------|
| 842 Trucks - freight hauling, utility         | 438                | 43                   | 105                | \$39,490                  | \$15,110            | \$24,380  | \$10,770    | \$3,960  | \$7,720  | \$1,760 | \$160                 |
| 8420 Truck, freight hauling, utility, uns     | 97                 | 33                   | 79                 | \$28,360                  | \$11,990            | \$16,380  | \$7,750     | \$2,260  | \$3,600  | \$2,390 | \$380                 |
| 8421 Semi, tractor, trailer, tanker truck     | 178                | 57                   | 126                | \$53,910                  | \$19,990            | \$33,920  | \$13,460    | \$5,940  | \$12,040 | \$2,300 | \$190                 |
| 8422 Boom truck, bucket or basket hoist truck | 9                  | 38                   | 117                | \$47,990                  | \$14,580            | \$33,420  | \$12,050    | \$0      | \$21,110 | \$0     | \$250                 |
| 8423 Dump truck                               | 21                 | 99                   | 116                | \$39,420                  | \$14,020            | \$25,410  | \$12,210    | \$4,650  | \$7,260  | \$1,290 | \$0                   |
| 8424 Garbage, recycling, or refuse truck      | 13                 | 11                   | 39                 | \$16,060                  | \$9,730             | \$6,320   | \$3,890     | \$210    | \$1,460  | \$760   | \$0                   |
| 8425 Fire truck, other emergency equip. truck | 7                  | 11                   | 26                 | \$12,600                  | \$8,390             | \$4,210   | \$3,610     | \$600    | \$0      | \$0     | \$0                   |
| 8426 Delivery truck or van                    | 84                 | 40                   | 110                | \$32,830                  | \$11,720            | \$21,110  | \$11,200    | \$3,680  | \$5,830  | \$410   | \$0                   |
| 8427 Cement truck, concrete mixer truck       | 6                  | 75                   | 77                 | \$19,810                  | \$12,310            | \$7,500   | \$5,290     | \$2,210  | \$0      | \$0     | \$0                   |
| 8428 Tow truck                                | 8                  | 146                  | 138                | \$33,280                  | \$12,910            | \$20,370  | \$8,750     | \$3,790  | \$1,270  | \$6,560 | \$0                   |
| 8429 Truck, motorized freight, utility, nec   | 15                 | 30                   | 70                 | \$16,600                  | \$8,410             | \$8,180   | \$5,830     | \$0      | \$2,030  | \$320   | \$0                   |
| 843 Multi-purpose highway vehicle             | 72                 | 37                   | 72                 | \$23,680                  | \$12,020            | \$11,660  | \$6,460     | \$1,780  | \$2,830  | \$600   | \$0                   |
| 8431 Pickup truck                             | 69                 | 42                   | 75                 | \$24,410                  | \$12,250            | \$12,160  | \$6,720     | \$1,850  | \$2,950  | \$630   | \$0                   |
| 8432 SUV, sports utility vehicle              | 2                  | 3                    | 3                  | \$2,730                   | \$2,590             | \$140     | \$140       | \$0      | \$0      | \$0     | \$0                   |
| 8439 Multi-purpose highway vehicle, nec       | 1                  | 7                    | 7                  | \$15,310                  | \$14,540            | \$780     | \$780       | \$0      | \$0      | \$0     | \$0                   |
| 849 Highway vehicle, motorized, nec           | 4                  | 78                   | 100                | \$21,530                  | \$9,360             | \$12,170  | \$11,170    | \$0      | \$1,000  | \$0     | \$0                   |
| 85 Animal, human powered vehicles             | 19                 | 40                   | 110                | \$38,620                  | \$11,690            | \$26,920  | \$11,910    | \$8,710  | \$710    | \$2,680 | \$2,920               |
| 851 Bicycle, pedal cycle                      | 16                 | 34                   | 72                 | \$27,110                  | \$9,050             | \$18,070  | \$8,340     | \$5,710  | \$840    | \$3,180 | \$0                   |
| 859 Animal or human, pwrd vehicle, nec        | 2                  | 56                   | 56                 | \$18,670                  | \$15,450            | \$3,220   | \$2,700     | \$520    | \$0      | \$0     | \$0                   |
| 86 Off road, industrial vehicles, powered     | 276                | 31                   | 85                 | \$30,870                  | \$11,630            | \$19,230  | \$8,140     | \$2,710  | \$7,750  | \$570   | \$60                  |
| 860 Off road, industrial vehicles, uns        | 3                  | 50                   | 42                 | \$20,100                  | \$10,420            | \$9,680   | \$9,010     | \$670    | \$0      | \$0     | \$0                   |
| 861 Off road passenger vehicle, pwrd          | 34                 | 67                   | 156                | \$58,280                  | \$13,530            | \$44,760  | \$21,720    | \$7,600  | \$14,700 | \$290   | \$440                 |
| 8611 ATV, all terrain vehicle                 | 23                 | 58                   | 104                | \$34,700                  | \$16,170            | \$18,530  | \$8,370     | \$3,020  | \$6,720  | \$430   | \$0                   |
| 8612 Golf cart, personnel transport cart      | 9                  | 72                   | 311                | \$131,060                 | \$9,490             | \$121,560 | \$60,520    | \$21,000 | \$38,380 | \$0     | \$1,670               |
| 8619 Off road vehicles, pwrd, nec             | 2                  | 53                   | 53                 | \$1,970                   | \$1,220             | \$740     | \$740       | \$0      | \$0      | \$0     | \$0                   |
| 862 Industrial vehicle, hauling, transport    | 200                | 28                   | 75                 | \$26,700                  | \$11,040            | \$15,660  | \$6,370     | \$1,570  | \$7,140  | \$570   | \$10                  |
| 8620 Industrial vehicle, uns                  | 3                  | 38                   | 55                 | \$10,760                  | \$7,220             | \$3,540   | \$3,540     | \$0      | \$0      | \$0     | \$0                   |
| 8621 Forklift, order picker, pwrd             | 131                | 30                   | 89                 | \$34,260                  | \$13,940            | \$20,320  | \$7,760     | \$2,190  | \$9,560  | \$790   | \$10                  |

| Source of injury or illness                          | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA      | DCS     | Vocational assistance |
|--|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|----------|---------|-----------------------|
| 8622 Powered industrial carrier                      | 1                  | 8                    | 8                  | \$940                     | \$370               | \$570     | \$570       | \$0      | \$0      | \$0     | \$0                   |
| 8623 Pallet jack, pwrd                               | 58                 | 18                   | 51                 | \$12,620                  | \$5,720             | \$6,900   | \$3,980     | \$470    | \$2,360  | \$80    | \$0                   |
| 8629 Industrial vehicle, material haul, pwrd, nec    | 7                  | 13                   | 33                 | \$12,420                  | \$4,020             | \$8,400   | \$2,270     | \$0      | \$5,430  | \$700   | \$0                   |
| 863 Tractors, PTOs                                   | 39                 | 35                   | 76                 | \$29,140                  | \$13,090            | \$16,050  | \$5,270     | \$4,450  | \$5,450  | \$860   | \$20                  |
| 8630 Tractor, uns                                    | 12                 | 49                   | 114                | \$44,940                  | \$9,010             | \$35,930  | \$7,920     | \$10,500 | \$16,420 | \$1,040 | \$60                  |
| 8631 Farm tractor                                    | 21                 | 35                   | 57                 | \$25,650                  | \$17,130            | \$8,510   | \$4,710     | \$2,070  | \$740    | \$1,000 | \$0                   |
| 8632 Construction tractor                            | 1                  | 2                    | 2                  | \$810                     | \$570               | \$240     | \$240       | \$0      | \$0      | \$0     | \$0                   |
| 8639 Tractor, nec                                    | 5                  | 45                   | 78                 | \$11,580                  | \$8,430             | \$3,150   | \$2,310     | \$840    | \$0      | \$0     | \$0                   |
| 87 Plant, industrial vehicles, nonpowered            | 404                | 25                   | 61                 | \$15,940                  | \$7,240             | \$8,700   | \$5,110     | \$1,200  | \$1,570  | \$800   | \$20                  |
| 870 Plant, industrial vehicle, nonpwrd, uns          | 5                  | 42                   | 49                 | \$19,990                  | \$11,640            | \$8,340   | \$7,760     | \$580    | \$0      | \$0     | \$0                   |
| 871 Cart, dolly, hand truck, nonpwrd                 | 261                | 27                   | 67                 | \$18,110                  | \$8,270             | \$9,840   | \$5,790     | \$1,490  | \$1,410  | \$1,140 | \$20                  |
| 872 Pallet jack, nonpwrd                             | 82                 | 19                   | 48                 | \$13,060                  | \$5,300             | \$7,760   | \$4,480     | \$320    | \$2,750  | \$180   | \$30                  |
| 874 Wheelbarrow                                      | 8                  | 11                   | 34                 | \$9,290                   | \$4,740             | \$4,550   | \$3,280     | \$1,280  | \$0      | \$0     | \$0                   |
| 875 Shopping cart, grocery carriage, nonpwrd         | 47                 | 26                   | 55                 | \$9,920                   | \$5,010             | \$4,910   | \$2,610     | \$1,190  | \$820    | \$240   | \$40                  |
| 879 Plant, industrial vehicle, nonpwrd, nec          | 1                  | 13                   | 13                 | \$2,150                   | \$1,550             | \$600     | \$600       | \$0      | \$0      | \$0     | \$0                   |
| 89 Other vehicles                                    | 10                 | 15                   | 25                 | \$7,020                   | \$4,430             | \$2,580   | \$2,480     | \$100    | \$0      | \$0     | \$0                   |
| 890 Other vehicles, uns                              | 2                  | 30                   | 30                 | \$5,230                   | \$3,060             | \$2,170   | \$2,170     | \$0      | \$0      | \$0     | \$0                   |
| 892 Tank   | 2                  | 15                   | 15                 | \$5,950                   | \$4,070             | \$1,880   | \$1,360     | \$520    | \$0      | \$0     | \$0                   |
| 899 Vehicle, nec                                     | 6                  | 15                   | 27                 | \$7,960                   | \$5,010             | \$2,960   | \$2,960     | \$0      | \$0      | \$0     | \$0                   |
| 9* OTHER SOURCES                                     | 425                | 6                    | 43                 | \$19,880                  | \$8,670             | \$11,210  | \$3,620     | \$5,050  | \$1,900  | \$640   | \$0                   |
| 90 Other sources, uns                                | 7                  | 75                   | 158                | \$41,860                  | \$16,880            | \$24,980  | \$14,880    | \$7,260  | \$1,430  | \$1,410 | \$0                   |
| 91 Apparel, textiles                                 | 59                 | 20                   | 73                 | \$20,800                  | \$9,880             | \$10,930  | \$5,850     | \$1,170  | \$1,790  | \$2,120 | \$0                   |
| 92 Environmental, elemental conditions               | 158                | 0                    | 28                 | \$25,770                  | \$10,420            | \$15,350  | \$2,300     | \$11,700 | \$1,340  | \$0     | \$0                   |
| 921 Air pressure                                     | 2                  | 6                    | 6                  | \$3,650                   | \$3,080             | \$570     | \$570       | \$0      | \$0      | \$0     | \$0                   |
| 924 Fire, flame, smoke                               | 16                 | 5                    | 57                 | \$56,660                  | \$49,280            | \$7,370   | \$3,970     | \$3,350  | \$60     | \$0     | \$0                   |
| 925 Flooding, water pressure, other water conditions | 1                  | 6                    | 6                  | \$2,000                   | \$1,300             | \$690     | \$690       | \$0      | \$0      | \$0     | \$0                   |
| 926 Temperature extremes, environmental              | 16                 | 5                    | 35                 | \$10,630                  | \$4,490             | \$6,140   | \$2,460     | \$3,580  | \$90     | \$0     | \$0                   |
| 9261 Cold, environmental                             | 3                  | 21                   | 108                | \$28,640                  | \$4,760             | \$23,880  | \$4,770     | \$19,110 | \$0      | \$0     | \$0                   |

| Source of injury or illness                   | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA     | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|---------|---------|-----------------------|
| 9262 Heat, environmental                      | 13                 | 4                    | 18                 | \$6,470                   | \$4,430             | \$2,050   | \$1,930     | \$0      | \$120   | \$0     | \$0                   |
| 927 Weather, atmospheric conditions           | 3                  | 54                   | 68                 | \$37,350                  | \$22,020            | \$15,330  | \$13,310    | \$2,010  | \$0     | \$0     | \$0                   |
| 9270 Weather, atmospheric conditions, uns     | 1                  | 1                    | 1                  | \$25,100                  | \$25,020            | \$80      | \$80        | \$0      | \$0     | \$0     | \$0                   |
| 9273 Ice, sleet, snow                         | 2                  | 102                  | 102                | \$43,470                  | \$20,530            | \$22,950  | \$19,930    | \$3,020  | \$0     | \$0     | \$0                   |
| 929 Other environmental, elemental conditions | 120                | 0                    | 22                 | \$23,950                  | \$5,940             | \$18,010  | \$1,830     | \$14,430 | \$1,750 | \$0     | \$0                   |
| 9291 Noise                                    | 116                | 0                    | 22                 | \$24,240                  | \$5,720             | \$18,520  | \$1,850     | \$14,870 | \$1,810 | \$0     | \$0                   |
| 9293 Welders' flash                           | 1                  | 3                    | 3                  | \$2,370                   | \$2,050             | \$320     | \$320       | \$0      | \$0     | \$0     | \$0                   |
| 9294 Other ultraviolet (UV) light             | 1                  | 5                    | 5                  | \$32,930                  | \$24,960            | \$7,980   | \$670       | \$7,310  | \$0     | \$0     | \$0                   |
| 9295 Microwaves                               | 2                  | 47                   | 47                 | \$13,400                  | \$11,600            | \$1,800   | \$1,800     | \$0      | \$0     | \$0     | \$0                   |
| 93 Papers, books, magazines                   | 11                 | 12                   | 50                 | \$21,530                  | \$8,980             | \$12,540  | \$4,590     | \$0      | \$7,730 | \$230   | \$0                   |
| 94 Scrap, waste, debris                       | 122                | 9                    | 42                 | \$12,700                  | \$7,120             | \$5,580   | \$3,410     | \$1,320  | \$840   | \$20    | \$0                   |
| 95 Other steam, vapor, liquids, ice           | 64                 | 11                   | 43                 | \$16,210                  | \$5,610             | \$10,600  | \$3,890     | \$260    | \$4,500 | \$1,960 | \$0                   |
| 99 Source, nec                                | 4                  | 13                   | 59                 | \$8,120                   | \$2,720             | \$5,400   | \$2,170     | \$0      | \$1,600 | \$1,630 | \$0                   |
| 9999 NONCLASSIFIABLE OR UNKNOWN               | 788                | 30                   | 78                 | \$24,490                  | \$10,820            | \$13,670  | \$6,600     | \$2,300  | \$3,510 | \$1,120 | \$150                 |

Claims are reported by the year of claim resolution, which is the year of the latest notice of claim closure, determination order, or claim disposition agreement for initial claim openings. This may be different than the year of injury or claim acceptance. Death benefit and permanent total disability claims, as well as their indemnity costs, are excluded from this analysis. Worker, employer, and insurer reimbursements from the Workers Benefit Fund are also generally excluded.

Claim cost is the composite of medical and indemnity costs. Indemnity includes temporary disability (TD), permanent partial disability (PPD), claim disposition agreement (CDA), disputed claim settlement (DCS), and vocational assistance. Indemnity incurred after claim closure as of the report date is also included in this table: primarily PPD modified by dispute resolution, CDA, DCS, and vocational assistance.

Cost statistics are means unless otherwise specified. Aside from temporary disability days, costs have been rounded, and components may not sum to composite averages. Some medical and indemnity are estimated, primarily TD days and costs and medical and vocational assistance costs for initial claims resolved by CDA, about which the department does not require regular cost reports.

Conclusions should not be drawn for rows with a small number of claims. Claim counts will change as claims are reopened and resolved in future years, and if past trends continue, then TD days and costs for the most recent year will decline. Post-closure costs will increase over time.

Claims are listed according to the Occupational Injury and Illness Classification System (OIICS Version 2.01), 2012 edition.

Unk. = unknown, uns. = unspecified, nec = not elsewhere classified

Central Services Division, Oregon Department of Consumer and Business Services, August 2021

| Industry (NAICS 2007)                     | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA      | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|----------|---------|-----------------------|
| TOTAL                                     | 21,436             | 24                   | 69                 | \$20,970                  | \$9,190             | \$11,790  | \$6,090     | \$1,940  | \$2,920  | \$730   | \$110                 |
| PRIVATE SECTOR TOTAL                      | 18,952             | 24                   | 71                 | \$21,120                  | \$9,180             | \$11,940  | \$6,130     | \$1,950  | \$2,990  | \$760   | \$110                 |
| Agriculture, forestry, fishing (NAICS 11) | 1,054              | 27                   | 82                 | \$29,800                  | \$13,070            | \$16,730  | \$7,130     | \$2,840  | \$5,620  | \$940   | \$200                 |
| 111 Crop production                       | 466                | 35                   | 80                 | \$24,980                  | \$11,070            | \$13,910  | \$6,210     | \$1,850  | \$4,710  | \$1,130 | \$0                   |
| 1111 Oilseed & grain farming              | 4                  | 80                   | 144                | \$50,010                  | \$18,220            | \$31,790  | \$13,040    | \$0      | \$18,500 | \$250   | \$0                   |
| 1112 Vegetable and melon farming          | 53                 | 40                   | 67                 | \$21,150                  | \$7,540             | \$13,600  | \$5,120     | \$2,320  | \$5,710  | \$460   | \$0                   |
| 1113 Fruit and tree nut farming           | 132                | 18                   | 67                 | \$21,480                  | \$9,670             | \$11,810  | \$5,070     | \$1,460  | \$4,420  | \$840   | \$20                  |
| 1114 Greenhouse and nursery production    | 126                | 32                   | 77                 | \$24,150                  | \$11,400            | \$12,750  | \$5,430     | \$1,860  | \$3,980  | \$1,490 | \$0                   |
| 1119 Other crop farming                   | 151                | 50                   | 95                 | \$29,410                  | \$13,080            | \$16,330  | \$8,060     | \$2,070  | \$4,860  | \$1,340 | \$0                   |
| 112 Animal production                     | 96                 | 21                   | 62                 | \$24,000                  | \$11,910            | \$12,090  | \$5,090     | \$750    | \$4,950  | \$1,260 | \$40                  |
| 1121 Cattle ranching and farming          | 79                 | 20                   | 60                 | \$23,260                  | \$11,800            | \$11,460  | \$4,860     | \$690    | \$4,370  | \$1,540 | \$0                   |
| 1123 Poultry and egg production           | 5                  | 36                   | 30                 | \$7,460                   | \$4,130             | \$3,330   | \$2,070     | \$1,250  | \$0      | \$0     | \$0                   |
| 1124 Sheep and goat farming               | 4                  | 18                   | 19                 | \$11,060                  | \$9,040             | \$2,020   | \$2,020     | \$0      | \$0      | \$0     | \$0                   |
| 1129 Other animal production              | 8                  | 23                   | 121                | \$48,100                  | \$19,340            | \$28,760  | \$10,780    | \$1,310  | \$16,250 | \$0     | \$420                 |
| 113 Forestry and logging                  | 184                | 47                   | 130                | \$56,120                  | \$22,510            | \$33,610  | \$12,460    | \$7,740  | \$11,890 | \$810   | \$710                 |
| 1131 Timber tract operations              | 4                  | 72                   | 192                | \$48,130                  | \$19,640            | \$28,500  | \$12,170    | \$16,330 | \$0      | \$0     | \$0                   |
| 1132 Forestry nurseries and gathering     | 3                  | 32                   | 39                 | \$8,210                   | \$4,680             | \$3,530   | \$3,530     | \$0      | \$0      | \$0     | \$0                   |
| 1133 Logging                              | 177                | 47                   | 130                | \$57,110                  | \$22,880            | \$34,230  | \$12,620    | \$7,680  | \$12,360 | \$840   | \$740                 |
| 114 Fishing, hunting and trapping         | 1                  | 2                    | 2                  | \$4,800                   | \$4,650             | \$150     | \$150       | \$0      | \$0      | \$0     | \$0                   |
| 1141 Fishing                              | 1                  | 2                    | 2                  | \$4,800                   | \$4,650             | \$150     | \$150       | \$0      | \$0      | \$0     | \$0                   |
| 115 Agriculture and forestry support      | 307                | 15                   | 65                 | \$23,240                  | \$10,830            | \$12,410  | \$5,980     | \$2,080  | \$3,450  | \$640   | \$260                 |
| 1151 Support for crop production          | 140                | 23                   | 65                 | \$22,450                  | \$11,040            | \$11,420  | \$4,750     | \$2,700  | \$2,770  | \$800   | \$400                 |
| 1152 Support for animal production        | 9                  | 37                   | 73                 | \$25,890                  | \$8,730             | \$17,160  | \$5,940     | \$0      | \$10,160 | \$1,070 | \$0                   |
| 1153 Support for forestry                 | 158                | 14                   | 64                 | \$23,790                  | \$10,780            | \$13,010  | \$7,060     | \$1,640  | \$3,680  | \$480   | \$150                 |
| Mining (NAICS 21)                         | 21                 | 17                   | 101                | \$35,150                  | \$14,150            | \$20,990  | \$14,350    | \$3,180  | \$1,100  | \$860   | \$1,520               |
| 212 Mining, except oil and gas            | 18                 | 16                   | 75                 | \$25,600                  | \$12,920            | \$12,670  | \$8,460     | \$1,930  | \$1,280  | \$1,000 | \$0                   |
| 213 Mining support                        | 3                  | 159                  | 259                | \$92,430                  | \$21,530            | \$70,910  | \$49,670    | \$10,630 | \$0      | \$0     | \$10,610              |
| Utilities (NAICS 22)                      | 70                 | 43                   | 112                | \$48,240                  | \$18,030            | \$30,210  | \$18,030    | \$5,300  | \$5,490  | \$1,210 | \$180                 |
| 2211 Power generation and supply          | 43                 | 45                   | 87                 | \$42,580                  | \$18,980            | \$23,610  | \$17,750    | \$4,530  | \$1,160  | \$120   | \$50                  |
| 2212 Natural gas distribution             | 22                 | 41                   | 173                | \$62,500                  | \$17,600            | \$44,910  | \$21,250    | \$7,780  | \$12,020 | \$3,380 | \$480                 |

| Industry (NAICS 2007)                   | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA      | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|----------|---------|-----------------------|
| 2213 Water, sewage, and other systems   | 5                  | 15                   | 58                 | \$34,150                  | \$11,870            | \$22,270  | \$6,250     | \$1,040 | \$14,000 | \$980   | \$0                   |
| Construction (NAICS 23)                 | 1,910              | 33                   | 87                 | \$32,170                  | \$12,680            | \$19,490  | \$9,310     | \$3,530 | \$5,480  | \$920   | \$260                 |
| 236 Building construction               | 597                | 33                   | 84                 | \$29,190                  | \$11,830            | \$17,350  | \$9,020     | \$2,750 | \$4,690  | \$690   | \$200                 |
| 2361 Residential building construction  | 422                | 35                   | 82                 | \$26,770                  | \$11,000            | \$15,770  | \$7,920     | \$2,170 | \$4,850  | \$640   | \$200                 |
| 2362 Nonresidential building constr.    | 175                | 32                   | 90                 | \$35,010                  | \$13,850            | \$21,170  | \$11,680    | \$4,160 | \$4,310  | \$820   | \$200                 |
| 237 Heavy construction                  | 166                | 36                   | 97                 | \$46,280                  | \$17,450            | \$28,830  | \$11,730    | \$4,630 | \$11,010 | \$1,340 | \$120                 |
| 2371 Utility system construction        | 76                 | 24                   | 77                 | \$39,070                  | \$17,850            | \$21,220  | \$9,300     | \$4,810 | \$6,270  | \$820   | \$10                  |
| 2373 Highway, street and bridge constr. | 69                 | 37                   | 112                | \$48,850                  | \$17,730            | \$31,120  | \$13,110    | \$3,730 | \$12,670 | \$1,350 | \$270                 |
| 238 Specialty trade                     | 1,147              | 33                   | 87                 | \$31,670                  | \$12,420            | \$19,250  | \$9,100     | \$3,780 | \$5,090  | \$970   | \$310                 |
| 2381 Bldg. foundation and exterior      | 349                | 40                   | 110                | \$37,860                  | \$15,050            | \$22,810  | \$11,120    | \$4,860 | \$5,650  | \$850   | \$340                 |
| 2382 Building equipment contractors     | 332                | 20                   | 69                 | \$27,550                  | \$10,130            | \$17,410  | \$8,380     | \$3,470 | \$4,500  | \$790   | \$270                 |
| 2383 Building finishing contractors     | 328                | 40                   | 89                 | \$30,130                  | \$12,510            | \$17,620  | \$8,770     | \$3,420 | \$3,720  | \$1,420 | \$290                 |
| 2389 Other specialty trades             | 138                | 27                   | 70                 | \$29,620                  | \$11,060            | \$18,560  | \$6,520     | \$2,710 | \$8,360  | \$640   | \$320                 |
| Manufacturing (NAICS 31-33)             | 2,680              | 24                   | 70                 | \$22,410                  | \$9,970             | \$12,440  | \$6,290     | \$2,510 | \$2,830  | \$690   | \$120                 |
| 311 Food manufacturing                  | 731                | 22                   | 66                 | \$17,370                  | \$8,070             | \$9,300   | \$5,100     | \$1,160 | \$2,360  | \$630   | \$50                  |
| 3111 Animal food manufacturing          | 16                 | 20                   | 56                 | \$36,850                  | \$8,150             | \$28,700  | \$4,510     | \$340   | \$21,810 | \$1,840 | \$210                 |
| 3112 Grain and oilseed milling          | 28                 | 42                   | 117                | \$27,500                  | \$11,380            | \$16,120  | \$11,310    | \$2,860 | \$170    | \$1,660 | \$110                 |
| 3113 Sugar & confection manufacturing   | 7                  | 11                   | 115                | \$31,390                  | \$13,030            | \$18,360  | \$9,500     | \$0     | \$8,860  | \$0     | \$0                   |
| 3114 Fruit and vegetable preserving     | 251                | 22                   | 67                 | \$17,760                  | \$9,030             | \$8,720   | \$5,100     | \$970   | \$2,020  | \$630   | \$0                   |
| 3115 Dairy product manufacturing        | 59                 | 35                   | 94                 | \$27,760                  | \$13,500            | \$14,260  | \$6,920     | \$4,580 | \$1,840  | \$920   | \$0                   |
| 3116 Animal slaughtering & processing   | 52                 | 10                   | 47                 | \$14,010                  | \$5,500             | \$8,510   | \$3,500     | \$200   | \$4,480  | \$330   | \$0                   |
| 3117 Seafood product preparation        | 49                 | 28                   | 82                 | \$18,860                  | \$8,690             | \$10,170  | \$5,530     | \$950   | \$2,900  | \$260   | \$530                 |
| 3118 Bakeries & tortilla manufacture    | 162                | 23                   | 50                 | \$10,990                  | \$4,830             | \$6,160   | \$4,320     | \$430   | \$930    | \$480   | \$0                   |
| 3119 Other food manufacturing           | 107                | 20                   | 57                 | \$14,850                  | \$7,480             | \$7,370   | \$4,060     | \$1,120 | \$1,560  | \$590   | \$30                  |
| 312 Beverage and tobacco products       | 83                 | 20                   | 62                 | \$16,630                  | \$7,370             | \$9,260   | \$4,270     | \$1,240 | \$3,680  | \$70    | \$0                   |
| 3121 Beverage manufacturing             | 83                 | 20                   | 62                 | \$16,630                  | \$7,370             | \$9,260   | \$4,270     | \$1,240 | \$3,680  | \$70    | \$0                   |
| 313 Textile mills                       | 7                  | 25                   | 27                 | \$5,360                   | \$2,510             | \$2,850   | \$2,410     | \$450   | \$0      | \$0     | \$0                   |
| 3131 Fiber, yarn, and thread mills      | 1                  | 54                   | 54                 | \$9,650                   | \$3,810             | \$5,830   | \$5,830     | \$0     | \$0      | \$0     | \$0                   |
| 3132 Fabric mills                       | 5                  | 10                   | 16                 | \$3,640                   | \$2,400             | \$1,250   | \$1,250     | \$0     | \$0      | \$0     | \$0                   |
| 3133 Textile & fabric finishing mills   | 1                  | 58                   | 58                 | \$9,680                   | \$1,760             | \$7,920   | \$4,790     | \$3,130 | \$0      | \$0     | \$0                   |

| Industry (NAICS 2007)                  | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA      | DCS     | Vocational assistance |
|--|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|----------|---------|-----------------------|
| 314 Textile product mills              | 10                 | 57                   | 71                 | \$20,210                  | \$7,670             | \$12,540  | \$4,760     | \$780    | \$7,000  | \$0     | \$0                   |
| 315 Apparel manufacturing              | 18                 | 23                   | 58                 | \$14,670                  | \$7,360             | \$7,310   | \$4,170     | \$810    | \$1,470  | \$860   | \$0                   |
| 316 Leather and allied products        | 13                 | 17                   | 50                 | \$12,190                  | \$6,240             | \$5,950   | \$4,020     | \$400    | \$770    | \$760   | \$0                   |
| 321 Wood product manufacturing         | 472                | 24                   | 64                 | \$23,700                  | \$10,140            | \$13,560  | \$5,520     | \$3,240  | \$3,750  | \$970   | \$70                  |
| 3211 Sawmills and wood preservation    | 150                | 22                   | 55                 | \$22,800                  | \$9,480             | \$13,320  | \$4,880     | \$3,620  | \$3,530  | \$1,270 | \$20                  |
| 3212 Plywood & engineered wood product | 114                | 41                   | 93                 | \$34,980                  | \$13,400            | \$21,570  | \$8,680     | \$5,220  | \$6,730  | \$690   | \$260                 |
| 3219 Other wood product manufacturing  | 208                | 21                   | 55                 | \$18,160                  | \$8,830             | \$9,330   | \$4,260     | \$1,880  | \$2,280  | \$920   | \$0                   |
| 322 Paper manufacturing                | 75                 | 27                   | 105                | \$36,940                  | \$13,440            | \$23,500  | \$14,600    | \$5,300  | \$3,510  | \$50    | \$40                  |
| 3221 Pulp, paper and paperboard mills  | 47                 | 26                   | 114                | \$38,300                  | \$12,310            | \$25,990  | \$17,500    | \$5,980  | \$2,440  | \$0     | \$60                  |
| 3222 Converted paper products          | 28                 | 29                   | 89                 | \$34,660                  | \$15,350            | \$19,310  | \$9,720     | \$4,140  | \$5,310  | \$130   | \$0                   |
| 323 Printing                           | 24                 | 44                   | 140                | \$44,930                  | \$23,950            | \$20,980  | \$10,830    | \$3,490  | \$5,210  | \$1,230 | \$220                 |
| 324 Petroleum and coal products        | 16                 | 61                   | 86                 | \$29,940                  | \$10,910            | \$19,030  | \$10,620    | \$4,230  | \$2,230  | \$0     | \$1,960               |
| 325 Chemical manufacturing             | 67                 | 17                   | 77                 | \$26,000                  | \$9,760             | \$16,240  | \$8,150     | \$4,410  | \$2,530  | \$940   | \$210                 |
| 326 Plastics and rubber                | 100                | 26                   | 54                 | \$18,460                  | \$8,750             | \$9,710   | \$4,490     | \$3,170  | \$1,800  | \$250   | \$0                   |
| 3261 Plastics product manufacturing    | 75                 | 23                   | 48                 | \$18,280                  | \$9,490             | \$8,800   | \$4,270     | \$4,090  | \$430    | \$0     | \$0                   |
| 3262 Rubber product manufacturing      | 25                 | 33                   | 73                 | \$18,990                  | \$6,550             | \$12,440  | \$5,130     | \$400    | \$5,900  | \$1,010 | \$0                   |
| 327 Nonmetallic mineral products       | 94                 | 28                   | 69                 | \$25,400                  | \$11,780            | \$13,620  | \$6,510     | \$2,560  | \$4,120  | \$420   | \$0                   |
| 3271 Clay product and refractory mfg   | 4                  | 37                   | 37                 | \$3,840                   | \$1,900             | \$1,940   | \$1,940     | \$0      | \$0      | \$0     | \$0                   |
| 3272 Glass and glass products          | 26                 | 16                   | 56                 | \$15,180                  | \$8,170             | \$7,010   | \$5,180     | \$1,830  | \$0      | \$0     | \$0                   |
| 3273 Cement and concrete products      | 42                 | 43                   | 82                 | \$32,230                  | \$16,920            | \$15,300  | \$7,920     | \$4,210  | \$2,620  | \$550   | \$0                   |
| 3274 Lime and gypsum products          | 2                  | 115                  | 115                | \$36,560                  | \$10,530            | \$26,030  | \$15,530    | \$0      | \$4,000  | \$6,500 | \$0                   |
| 3279 Other nonmetallic mineral product | 20                 | 35                   | 59                 | \$27,530                  | \$7,770             | \$19,760  | \$5,290     | \$790    | \$13,480 | \$190   | \$0                   |
| 331 Primary metal manufacturing        | 108                | 30                   | 82                 | \$28,550                  | \$11,000            | \$17,540  | \$9,460     | \$5,100  | \$2,100  | \$800   | \$80                  |
| 3311 Iron/steel mills, ferroalloy mfg  | 9                  | 35                   | 119                | \$30,830                  | \$11,600            | \$19,240  | \$15,840    | \$3,400  | \$0      | \$0     | \$0                   |
| 3312 Steel product manufacturing       | 3                  | 5                    | 19                 | \$15,080                  | \$7,670             | \$7,410   | \$3,090     | \$3,480  | \$830    | \$0     | \$0                   |
| 3313 Alumina and aluminum production   | 8                  | 17                   | 47                 | \$24,790                  | \$9,230             | \$15,570  | \$3,220     | \$11,910 | \$220    | \$220   | \$0                   |
| 3314 Other nonferrous metal prodctn.   | 20                 | 10                   | 68                 | \$31,520                  | \$8,690             | \$22,820  | \$12,430    | \$10,390 | \$0      | \$0     | \$0                   |
| 3315 Foundries                         | 68                 | 47                   | 89                 | \$28,400                  | \$11,960            | \$16,450  | \$8,750     | \$3,040  | \$3,280  | \$1,240 | \$130                 |
| 332 Fabricated metal product mfg.      | 242                | 20                   | 69                 | \$23,780                  | \$10,990            | \$12,800  | \$6,600     | \$2,880  | \$2,510  | \$580   | \$220                 |
| 3321 Forging and stamping              | 8                  | 12                   | 24                 | \$7,740                   | \$6,340             | \$1,400   | \$1,270     | \$130    | \$0      | \$0     | \$0                   |

| Industry (NAICS 2007)                   | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA      | DCS      | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|----------|----------|-----------------------|
| 3322 Cutlery and handtool mfg.          | 23                 | 20                   | 61                 | \$15,350                  | \$6,940             | \$8,410   | \$3,950     | \$800   | \$2,200  | \$1,470  | \$0                   |
| 3323 Architectural & structural metals  | 94                 | 22                   | 77                 | \$31,340                  | \$14,270            | \$17,070  | \$9,700     | \$4,110 | \$1,970  | \$740    | \$550                 |
| 3324 Boiler, tank, shipping container   | 12                 | 14                   | 35                 | \$9,490                   | \$4,650             | \$4,830   | \$3,310     | \$690   | \$830    | \$0      | \$0                   |
| 3326 Spring and wire product mfg.       | 6                  | 12                   | 46                 | \$7,490                   | \$3,090             | \$4,400   | \$4,400     | \$0     | \$0      | \$0      | \$0                   |
| 3327 Machine shops & threaded products  | 30                 | 25                   | 72                 | \$28,070                  | \$10,310            | \$17,760  | \$6,620     | \$4,070 | \$6,590  | \$400    | \$80                  |
| 3328 Coating, engraving, heat treating  | 25                 | 23                   | 35                 | \$8,470                   | \$5,310             | \$3,160   | \$2,400     | \$760   | \$0      | \$0      | \$0                   |
| 3329 Other fabricated metal prod, mfg   | 44                 | 23                   | 95                 | \$26,870                  | \$13,420            | \$13,450  | \$5,930     | \$3,210 | \$3,740  | \$570    | \$0                   |
| 333 Machinery manufacturing             | 142                | 25                   | 61                 | \$22,710                  | \$11,840            | \$10,870  | \$5,530     | \$2,860 | \$1,930  | \$260    | \$280                 |
| 3331 Ag., construction, mining mach.    | 32                 | 17                   | 66                 | \$28,260                  | \$12,990            | \$15,270  | \$7,210     | \$6,140 | \$700    | \$0      | \$1,220               |
| 3332 Industrial machinery               | 48                 | 25                   | 46                 | \$14,360                  | \$9,460             | \$4,900   | \$3,350     | \$1,330 | \$210    | \$0      | \$0                   |
| 3333 Commercial & service machinery     | 13                 | 30                   | 46                 | \$30,810                  | \$15,560            | \$15,250  | \$4,450     | \$3,020 | \$7,690  | \$0      | \$90                  |
| 334 Computer and electronic products    | 117                | 30                   | 77                 | \$24,350                  | \$10,430            | \$13,920  | \$9,230     | \$1,810 | \$1,940  | \$810    | \$140                 |
| 3344 Semiconductor/electronic component | 95                 | 30                   | 74                 | \$22,450                  | \$10,130            | \$12,320  | \$9,500     | \$2,200 | \$120    | \$330    | \$170                 |
| 3345 Electronic instruments             | 14                 | 37                   | 82                 | \$20,090                  | \$10,330            | \$9,760   | \$7,700     | \$0     | \$390    | \$1,670  | \$0                   |
| 335 Electrical equipment and appliances | 11                 | 32                   | 72                 | \$28,180                  | \$10,500            | \$17,680  | \$9,390     | \$1,260 | \$4,990  | \$2,040  | \$0                   |
| 336 Transportation equipment            | 185                | 34                   | 94                 | \$30,460                  | \$13,510            | \$16,950  | \$8,280     | \$3,410 | \$3,730  | \$1,200  | \$330                 |
| 3361 Motor vehicle manufacturing        | 25                 | 84                   | 152                | \$39,750                  | \$13,180            | \$26,570  | \$13,700    | \$5,520 | \$4,420  | \$2,940  | \$0                   |
| 3362 Motor vehicle bodies and trailers  | 110                | 28                   | 77                 | \$22,840                  | \$9,680             | \$13,160  | \$6,560     | \$1,640 | \$3,310  | \$1,120  | \$530                 |
| 3363 Motor vehicle parts manufacturing  | 11                 | 12                   | 107                | \$33,980                  | \$14,040            | \$19,940  | \$8,460     | \$5,260 | \$6,230  | \$0      | \$0                   |
| 3364 Aerospace products and parts       | 29                 | 36                   | 101                | \$51,280                  | \$28,550            | \$22,730  | \$11,360    | \$7,820 | \$3,450  | \$0      | \$100                 |
| 3365 Railroad rolling stock mfg.        | 4                  | 104                  | 120                | \$26,140                  | \$11,980            | \$14,160  | \$3,270     | \$1,530 | \$9,360  | \$0      | \$0                   |
| 3366 Ship and boat building             | 5                  | 50                   | 65                 | \$21,740                  | \$12,430            | \$9,300   | \$4,840     | \$4,460 | \$0      | \$0      | \$0                   |
| 3369 Other transportation equip. mfg.   | 1                  | 139                  | 139                | \$53,860                  | \$11,870            | \$41,990  | \$8,090     | \$0     | \$9,900  | \$24,000 | \$0                   |
| 337 Furniture and related products      | 98                 | 22                   | 64                 | \$22,510                  | \$9,680             | \$12,830  | \$5,190     | \$2,280 | \$3,890  | \$1,200  | \$270                 |
| 3371 Household, institutional furniture | 79                 | 18                   | 58                 | \$16,490                  | \$8,960             | \$7,530   | \$4,720     | \$1,880 | \$880    | \$50     | \$0                   |
| 3372 Office furniture and fixtures mfg. | 8                  | 37                   | 92                 | \$27,260                  | \$15,130            | \$12,130  | \$8,560     | \$260   | \$310    | \$3,000  | \$0                   |
| 3379 Other furniture/related prod. mfg. | 11                 | 132                  | 81                 | \$62,300                  | \$10,910            | \$51,390  | \$6,120     | \$6,690 | \$28,050 | \$8,160  | \$2,360               |
| 339 Miscellaneous manufacturing         | 67                 | 15                   | 41                 | \$11,360                  | \$6,150             | \$5,210   | \$3,000     | \$1,190 | \$710    | \$270    | \$40                  |
| 3391 Medical equipment and supplies     | 24                 | 16                   | 42                 | \$12,790                  | \$6,740             | \$6,050   | \$2,970     | \$1,060 | \$1,570  | \$330    | \$120                 |
| 3399 Other miscellaneous mfg.           | 43                 | 14                   | 40                 | \$10,560                  | \$5,820             | \$4,740   | \$3,020     | \$1,260 | \$230    | \$230    | \$0                   |

| Industry (NAICS 2007)                  | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA     | DCS     | Vocational assistance |
|--|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|---------|---------|-----------------------|
| Wholesale trade (NAICS 42)             | 990                | 25                   | 71                 | \$24,590                  | \$10,690            | \$13,900  | \$6,850     | \$2,310 | \$3,610 | \$1,040 | \$90                  |
| 423 Merchant wholesale, durable        | 355                | 23                   | 70                 | \$27,100                  | \$12,380            | \$14,720  | \$6,540     | \$2,190 | \$4,700 | \$1,270 | \$20                  |
| 4231 Motor vehicles and parts          | 69                 | 26                   | 66                 | \$21,830                  | \$10,940            | \$10,890  | \$6,220     | \$740   | \$3,570 | \$360   | \$0                   |
| 4232 Furniture wholesalers             | 7                  | 58                   | 166                | \$36,470                  | \$17,460            | \$19,010  | \$14,030    | \$0     | \$3,840 | \$1,140 | \$0                   |
| 4233 Lumber and construction supplies  | 50                 | 54                   | 93                 | \$33,030                  | \$13,790            | \$19,240  | \$8,150     | \$1,150 | \$6,700 | \$3,170 | \$70                  |
| 4234 Commercial equipment wholesalers  | 31                 | 21                   | 55                 | \$23,740                  | \$11,890            | \$11,850  | \$5,550     | \$1,420 | \$4,870 | \$0     | \$0                   |
| 4235 Metal and mineral wholesalers     | 24                 | 13                   | 79                 | \$29,110                  | \$15,670            | \$13,440  | \$7,250     | \$2,280 | \$3,460 | \$460   | \$0                   |
| 4236 Electric goods wholesalers        | 11                 | 51                   | 99                 | \$17,680                  | \$8,990             | \$8,690   | \$7,090     | \$1,590 | \$0     | \$0     | \$0                   |
| 4237 Hardware and plumbing wholesalers | 14                 | 15                   | 35                 | \$13,430                  | \$9,750             | \$3,680   | \$3,310     | \$360   | \$0     | \$0     | \$0                   |
| 4238 Machinery and supply wholesalers  | 86                 | 21                   | 55                 | \$32,030                  | \$12,150            | \$19,880  | \$5,970     | \$4,860 | \$7,170 | \$1,830 | \$50                  |
| 4239 Misc. durable goods wholesalers   | 63                 | 12                   | 74                 | \$25,970                  | \$12,730            | \$13,230  | \$6,370     | \$2,050 | \$3,340 | \$1,470 | \$0                   |
| 424 Merchant wholesale, nondurable     | 582                | 26                   | 69                 | \$21,760                  | \$9,120             | \$12,640  | \$6,690     | \$2,250 | \$2,640 | \$930   | \$130                 |
| 4244 Grocery and related products      | 382                | 28                   | 73                 | \$23,430                  | \$9,390             | \$14,040  | \$7,280     | \$2,250 | \$3,290 | \$1,110 | \$120                 |
| 4248 Alcoholic beverage wholesalers    | 59                 | 34                   | 61                 | \$16,700                  | \$7,290             | \$9,400   | \$4,450     | \$2,450 | \$2,050 | \$430   | \$20                  |
| 425 Electronic markets                 | 53                 | 50                   | 100                | \$38,800                  | \$16,680            | \$22,120  | \$10,770    | \$3,690 | \$6,950 | \$720   | \$0                   |
| Retail trade (NAICS 44-45)             | 2,545              | 27                   | 68                 | \$16,110                  | \$7,590             | \$8,520   | \$4,190     | \$1,550 | \$1,940 | \$760   | \$70                  |
| 441 Motor vehicles and parts           | 312                | 26                   | 76                 | \$22,290                  | \$9,820             | \$12,470  | \$6,270     | \$2,650 | \$2,390 | \$930   | \$220                 |
| 4411 Automobile dealers                | 122                | 28                   | 79                 | \$22,600                  | \$9,840             | \$12,760  | \$7,080     | \$1,180 | \$3,210 | \$1,060 | \$230                 |
| 4412 Other motor vehicle dealers       | 33                 | 24                   | 50                 | \$16,670                  | \$7,440             | \$9,230   | \$3,560     | \$3,950 | \$1,120 | \$610   | \$0                   |
| 4413 Auto parts, accessories, tires    | 157                | 26                   | 79                 | \$23,230                  | \$10,320            | \$12,920  | \$6,220     | \$3,530 | \$2,020 | \$890   | \$260                 |
| 442 Furniture and home furnishings     | 64                 | 20                   | 52                 | \$15,390                  | \$5,900             | \$9,490   | \$3,440     | \$350   | \$4,220 | \$1,060 | \$410                 |
| 4421 Furniture stores                  | 39                 | 10                   | 38                 | \$9,770                   | \$5,170             | \$4,600   | \$2,630     | \$210   | \$840   | \$910   | \$0                   |
| 4422 Home furnishings stores           | 25                 | 43                   | 73                 | \$24,160                  | \$7,030             | \$17,130  | \$4,710     | \$570   | \$9,500 | \$1,300 | \$1,060               |
| 443 Electronics and appliances         | 48                 | 50                   | 85                 | \$18,200                  | \$8,500             | \$9,700   | \$5,940     | \$1,010 | \$2,130 | \$620   | \$0                   |
| 444 Building material & garden supply  | 286                | 29                   | 80                 | \$24,130                  | \$11,130            | \$13,000  | \$4,990     | \$3,060 | \$3,760 | \$1,070 | \$120                 |
| 4441 Building materials and supplies   | 254                | 26                   | 75                 | \$23,160                  | \$10,890            | \$12,270  | \$4,550     | \$3,060 | \$3,510 | \$1,040 | \$100                 |
| 4442 Lawn and garden equipment         | 32                 | 67                   | 118                | \$31,850                  | \$13,060            | \$18,790  | \$8,490     | \$3,070 | \$5,690 | \$1,330 | \$220                 |
| 445 Food and beverage stores           | 706                | 25                   | 57                 | \$11,270                  | \$5,820             | \$5,450   | \$2,960     | \$560   | \$1,230 | \$690   | \$0                   |
| 4451 Grocery stores                    | 647                | 26                   | 60                 | \$11,560                  | \$5,930             | \$5,630   | \$3,040     | \$580   | \$1,300 | \$710   | \$0                   |
| 4452 Specialty food stores             | 54                 | 10                   | 32                 | \$8,620                   | \$4,940             | \$3,680   | \$2,250     | \$390   | \$480   | \$560   | \$0                   |

| Industry (NAICS 2007)                   | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA      | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|----------|---------|-----------------------|
| 446 Health and personal care            | 28                 | 46                   | 64                 | \$18,740                  | \$7,600             | \$11,140  | \$3,920     | \$620    | \$4,370  | \$2,230 | \$0                   |
| 447 Gasoline stations                   | 86                 | 28                   | 69                 | \$18,260                  | \$9,220             | \$9,040   | \$4,490     | \$2,000  | \$2,170  | \$360   | \$20                  |
| 448 Clothing and accessories            | 48                 | 25                   | 95                 | \$21,940                  | \$11,650            | \$10,300  | \$5,990     | \$690    | \$2,630  | \$980   | \$0                   |
| 4481 Clothing stores                    | 42                 | 24                   | 102                | \$24,040                  | \$12,750            | \$11,290  | \$6,560     | \$790    | \$2,910  | \$1,020 | \$0                   |
| 451 Sports, hobby, books, and music     | 42                 | 35                   | 59                 | \$14,400                  | \$8,070             | \$6,330   | \$3,210     | \$880    | \$1,730  | \$510   | \$0                   |
| 452 General merchandise                 | 647                | 29                   | 73                 | \$15,070                  | \$6,980             | \$8,090   | \$4,050     | \$1,940  | \$1,430  | \$640   | \$30                  |
| 4521 Department stores                  | 457                | 27                   | 67                 | \$12,360                  | \$6,030             | \$6,320   | \$2,990     | \$1,560  | \$1,080  | \$670   | \$30                  |
| 4529 Other general merchandise stores   | 175                | 34                   | 83                 | \$20,360                  | \$8,580             | \$11,770  | \$6,320     | \$3,040  | \$1,800  | \$600   | \$20                  |
| 453 Miscellaneous stores                | 83                 | 20                   | 71                 | \$20,400                  | \$9,240             | \$11,160  | \$4,480     | \$1,430  | \$4,030  | \$1,220 | \$0                   |
| 4531 Florists                           | 1                  | 27                   | 27                 | \$3,120                   | \$920               | \$2,200   | \$2,200     | \$0      | \$0      | \$0     | \$0                   |
| 4532 Office supplies and gift stores    | 24                 | 41                   | 111                | \$32,500                  | \$11,830            | \$20,670  | \$6,860     | \$2,280  | \$7,830  | \$3,700 | \$0                   |
| 4533 Used merchandise stores            | 27                 | 15                   | 50                 | \$14,500                  | \$9,550             | \$4,950   | \$2,730     | \$1,400  | \$810    | \$0     | \$0                   |
| 4539 Other miscellaneous retail stores  | 31                 | 10                   | 59                 | \$16,740                  | \$7,240             | \$9,500   | \$4,240     | \$830    | \$4,030  | \$400   | \$0                   |
| 454 Nonstore retailers                  | 195                | 25                   | 54                 | \$10,930                  | \$5,090             | \$5,840   | \$3,970     | \$770    | \$580    | \$380   | \$130                 |
| 4541 Electronic shopping and mail-order | 173                | 25                   | 48                 | \$8,230                   | \$4,000             | \$4,230   | \$3,280     | \$200    | \$380    | \$370   | \$0                   |
| 4542 Vending machine operators          | 5                  | 36                   | 99                 | \$27,320                  | \$12,220            | \$15,090  | \$9,090     | \$0      | \$6,000  | \$0     | \$0                   |
| 4543 Direct selling establishments      | 17                 | 13                   | 102                | \$33,590                  | \$14,090            | \$19,500  | \$9,540     | \$6,780  | \$1,060  | \$590   | \$1,530               |
| Transportation & warehousing (NAICS 48) | 2,138              | 34                   | 83                 | \$22,640                  | \$9,020             | \$13,620  | \$7,460     | \$1,790  | \$3,380  | \$880   | \$110                 |
| 481 Air transportation                  | 146                | 41                   | 130                | \$29,110                  | \$13,870            | \$15,240  | \$10,860    | \$1,840  | \$2,010  | \$520   | \$0                   |
| 4811 Scheduled air transportation       | 139                | 42                   | 131                | \$28,750                  | \$14,080            | \$14,670  | \$10,760    | \$1,260  | \$2,110  | \$550   | \$0                   |
| 4812 Nonscheduled air transportation    | 7                  | 35                   | 101                | \$36,290                  | \$9,880             | \$26,410  | \$12,980    | \$13,420 | \$0      | \$0     | \$0                   |
| 482 Rail transportation                 | 1                  | 67                   | 67                 | \$5,720                   | \$2,650             | \$3,070   | \$3,070     | \$0      | \$0      | \$0     | \$0                   |
| 484 Truck transportation                | 684                | 41                   | 97                 | \$32,620                  | \$12,310            | \$20,310  | \$9,910     | \$2,530  | \$6,210  | \$1,380 | \$280                 |
| 4841 General freight trucking           | 484                | 46                   | 103                | \$33,800                  | \$13,000            | \$20,810  | \$10,910    | \$2,940  | \$5,240  | \$1,350 | \$360                 |
| 4842 Specialized freight trucking       | 200                | 30                   | 81                 | \$29,760                  | \$10,650            | \$19,110  | \$7,480     | \$1,530  | \$8,550  | \$1,450 | \$100                 |
| 485 Transit transportation              | 78                 | 41                   | 73                 | \$19,180                  | \$9,460             | \$9,720   | \$5,290     | \$680    | \$2,900  | \$800   | \$40                  |
| 4851 Urban transit systems              | 11                 | 43                   | 65                 | \$13,180                  | \$6,390             | \$6,790   | \$6,790     | \$0      | \$0      | \$0     | \$0                   |
| 4853 Taxi and limousine service         | 8                  | 87                   | 78                 | \$25,000                  | \$8,020             | \$16,980  | \$4,700     | \$0      | \$10,560 | \$1,710 | \$0                   |
| 4854 School and employee bus transp.    | 15                 | 25                   | 41                 | \$16,710                  | \$13,190            | \$3,520   | \$1,950     | \$1,570  | \$0      | \$0     | \$0                   |
| 4855 Charter bus industry               | 3                  | 72                   | 78                 | \$27,810                  | \$6,820             | \$20,990  | \$6,530     | \$0      | \$13,330 | \$0     | \$1,130               |

| Industry (NAICS 2007)                   | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA      | DCS      | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|----------|----------|-----------------------|
| 4859 Other transit & ground passenger   | 41                 | 43                   | 86                 | \$19,930                  | \$9,400             | \$10,530  | \$6,140     | \$730   | \$2,480  | \$1,180  | \$0                   |
| 488 Transportation support              | 112                | 38                   | 80                 | \$25,430                  | \$10,830            | \$14,590  | \$6,490     | \$2,080 | \$3,980  | \$1,960  | \$90                  |
| 4881 Support for air transportation     | 44                 | 20                   | 77                 | \$22,070                  | \$9,650             | \$12,420  | \$6,090     | \$710   | \$4,130  | \$1,270  | \$220                 |
| 4882 Support for rail transportation    | 4                  | 117                  | 145                | \$58,220                  | \$25,290            | \$32,930  | \$13,700    | \$500   | \$17,500 | \$1,230  | \$0                   |
| 4883 Support for water transportation   | 2                  | 157                  | 157                | \$31,590                  | \$16,940            | \$14,650  | \$5,640     | \$1,510 | \$2,500  | \$5,000  | \$0                   |
| 4884 Support for road transportation    | 34                 | 42                   | 92                 | \$24,180                  | \$9,640             | \$14,540  | \$7,300     | \$1,240 | \$2,600  | \$3,400  | \$0                   |
| 4889 Other support for transportation   | 5                  | 13                   | 33                 | \$19,490                  | \$5,510             | \$13,980  | \$2,400     | \$0     | \$5,790  | \$5,790  | \$0                   |
| 492 Couriers and messengers             | 510                | 30                   | 64                 | \$16,460                  | \$6,470             | \$9,980   | \$6,500     | \$1,320 | \$1,580  | \$550    | \$30                  |
| 4921 Couriers and messengers            | 369                | 30                   | 67                 | \$18,170                  | \$7,080             | \$11,090  | \$7,270     | \$1,670 | \$1,640  | \$460    | \$50                  |
| 4922 Local messengers and delivery      | 141                | 25                   | 54                 | \$11,990                  | \$4,900             | \$7,090   | \$4,490     | \$400   | \$1,410  | \$780    | \$0                   |
| 493 Warehousing and storage             | 607                | 32                   | 74                 | \$14,980                  | \$5,900             | \$9,080   | \$5,150     | \$1,440 | \$1,980  | \$480    | \$30                  |
| Information (NAICS 51)                  | 164                | 40                   | 91                 | \$28,560                  | \$9,250             | \$19,300  | \$11,950    | \$3,940 | \$2,820  | \$490    | \$100                 |
| 511 Publishing, exc. internet           | 8                  | 29                   | 65                 | \$19,880                  | \$10,980            | \$8,900   | \$3,960     | \$900   | \$600    | \$3,430  | \$0                   |
| 512 Motion picture and sound recording  | 13                 | 60                   | 147                | \$36,640                  | \$18,680            | \$17,960  | \$15,560    | \$2,400 | \$0      | \$0      | \$0                   |
| 515 Broadcasting, exc. internet         | 23                 | 39                   | 94                 | \$35,400                  | \$10,130            | \$25,270  | \$16,180    | \$5,960 | \$2,870  | \$260    | \$0                   |
| 517 Telecommunications                  | 106                | 35                   | 85                 | \$28,160                  | \$8,270             | \$19,890  | \$11,700    | \$4,440 | \$3,430  | \$160    | \$160                 |
| 518 ISPs, search portals                | 12                 | 51                   | 96                 | \$17,460                  | \$4,320             | \$13,140  | \$8,570     | \$0     | \$2,070  | \$2,500  | \$0                   |
| 519 Other information services          | 2                  | 81                   | 81                 | \$19,990                  | \$12,970            | \$7,020   | \$5,420     | \$0     | \$1,600  | \$0      | \$0                   |
| Finance and insurance (NAICS 52)        | 68                 | 40                   | 93                 | \$31,670                  | \$11,780            | \$19,890  | \$10,480    | \$3,790 | \$2,380  | \$3,140  | \$100                 |
| 522 Credit intermediation               | 45                 | 34                   | 79                 | \$26,000                  | \$12,520            | \$13,480  | \$6,180     | \$3,170 | \$2,260  | \$1,870  | \$0                   |
| 523 Securities, commodities             | 7                  | 132                  | 195                | \$75,610                  | \$14,440            | \$61,170  | \$36,310    | \$3,950 | \$2,860  | \$17,130 | \$930                 |
| 524 Insurance carriers                  | 15                 | 30                   | 88                 | \$29,610                  | \$8,680             | \$20,930  | \$11,800    | \$5,800 | \$2,670  | \$670    | \$0                   |
| 525 Funds, trusts                       | 1                  | 65                   | 65                 | \$9,930                   | \$6,380             | \$3,550   | \$3,550     | \$0     | \$0      | \$0      | \$0                   |
| Real estate, rental, leasing (NAICS 53) | 271                | 34                   | 85                 | \$25,040                  | \$11,150            | \$13,890  | \$6,410     | \$2,810 | \$3,430  | \$1,120  | \$120                 |
| 531 Real estate                         | 201                | 37                   | 80                 | \$23,840                  | \$11,280            | \$12,560  | \$6,140     | \$2,710 | \$2,790  | \$790    | \$130                 |
| 5311 Lessors of real estate             | 72                 | 40                   | 100                | \$25,200                  | \$11,330            | \$13,870  | \$7,840     | \$3,150 | \$2,120  | \$380    | \$380                 |
| 5312 Real estate agents and brokers     | 24                 | 51                   | 76                 | \$39,760                  | \$24,500            | \$15,260  | \$5,760     | \$5,420 | \$2,330  | \$1,750  | \$0                   |
| 5313 Activities related to real estate  | 105                | 29                   | 67                 | \$19,260                  | \$8,210             | \$11,040  | \$5,060     | \$1,790 | \$3,340  | \$850    | \$0                   |
| 532 Rental and leasing services         | 70                 | 25                   | 99                 | \$28,510                  | \$10,810            | \$17,700  | \$7,170     | \$3,100 | \$5,270  | \$2,080  | \$80                  |
| 5321 Automotive rental and leasing      | 27                 | 37                   | 81                 | \$17,800                  | \$10,180            | \$7,620   | \$4,200     | \$720   | \$980    | \$1,710  | \$0                   |

| Industry (NAICS 2007)                      | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD      | CDA      | DCS     | Vocational assistance |
|--|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|----------|----------|---------|-----------------------|
| 5322 Consumer goods rental                 | 16                 | 23                   | 188                | \$42,500                  | \$14,040            | \$28,460  | \$15,630    | \$7,240  | \$3,810  | \$1,600 | \$190                 |
| 5323 General rental centers                | 14                 | 29                   | 58                 | \$24,320                  | \$6,450             | \$17,870  | \$3,890     | \$1,650  | \$8,110  | \$4,210 | \$0                   |
| 5324 Machinery and equipment rental        | 13                 | 16                   | 69                 | \$38,060                  | \$12,820            | \$25,240  | \$6,490     | \$4,500  | \$12,920 | \$1,150 | \$170                 |
| Professional & tech. services (NAICS 54)   | 224                | 27                   | 71                 | \$23,780                  | \$10,120            | \$13,660  | \$6,930     | \$1,590  | \$3,780  | \$1,350 | \$10                  |
| 5411 Legal services                        | 4                  | 11                   | 18                 | \$24,570                  | \$15,940            | \$8,630   | \$2,330     | \$6,290  | \$0      | \$0     | \$0                   |
| 5412 Account/tax prep./bookkeep/payroll    | 9                  | 40                   | 101                | \$48,710                  | \$18,080            | \$30,630  | \$11,730    | \$10,120 | \$330    | \$8,440 | \$0                   |
| 5413 Architectural & engineering serv.     | 47                 | 40                   | 76                 | \$25,840                  | \$10,290            | \$15,550  | \$7,930     | \$850    | \$5,200  | \$1,510 | \$60                  |
| 5415 Computer systems design               | 15                 | 34                   | 107                | \$30,880                  | \$15,150            | \$15,730  | \$9,890     | \$720    | \$5,130  | \$0     | \$0                   |
| 5418 Advertising and related services      | 15                 | 64                   | 73                 | \$23,490                  | \$9,120             | \$14,370  | \$7,940     | \$5,440  | \$670    | \$330   | \$0                   |
| Management of companies (NAICS 55)         | 21                 | 45                   | 77                 | \$25,160                  | \$9,480             | \$15,680  | \$6,010     | \$530    | \$7,330  | \$1,800 | \$0                   |
| Administrative & waste services (NAICS 56) | 1,443              | 25                   | 71                 | \$20,350                  | \$8,580             | \$11,770  | \$6,010     | \$1,560  | \$3,230  | \$890   | \$80                  |
| 561 Administrative & support services      | 1,315              | 24                   | 70                 | \$19,300                  | \$8,220             | \$11,070  | \$5,780     | \$1,510  | \$2,840  | \$870   | \$80                  |
| 5611 Office administrative services        | 25                 | 15                   | 67                 | \$21,800                  | \$9,270             | \$12,530  | \$7,450     | \$2,730  | \$1,540  | \$0     | \$810                 |
| 5613 Employment services                   | 630                | 23                   | 63                 | \$16,620                  | \$7,230             | \$9,390   | \$4,840     | \$1,020  | \$2,680  | \$800   | \$60                  |
| 5614 Business support services             | 26                 | 93                   | 110                | \$27,220                  | \$12,370            | \$14,860  | \$7,570     | \$330    | \$6,380  | \$570   | \$0                   |
| 5616 Investigation & security services     | 86                 | 18                   | 59                 | \$13,440                  | \$5,450             | \$7,990   | \$4,450     | \$700    | \$1,630  | \$1,200 | \$0                   |
| 5617 Services to buildings & dwellings     | 480                | 24                   | 77                 | \$22,160                  | \$9,590             | \$12,570  | \$6,730     | \$2,250  | \$2,640  | \$870   | \$90                  |
| 562 Waste management & remediation serv.   | 128                | 40                   | 82                 | \$31,090                  | \$12,210            | \$18,880  | \$8,400     | \$2,090  | \$7,280  | \$1,080 | \$30                  |
| 5621 Waste collection                      | 56                 | 31                   | 80                 | \$28,920                  | \$11,000            | \$17,920  | \$7,640     | \$690    | \$7,990  | \$1,530 | \$60                  |
| 5622 Waste treatment and disposal          | 40                 | 41                   | 76                 | \$31,940                  | \$10,890            | \$21,050  | \$8,970     | \$3,940  | \$6,940  | \$1,200 | \$0                   |
| 5629 Remediation & other waste services    | 32                 | 59                   | 95                 | \$33,810                  | \$15,970            | \$17,840  | \$9,000     | \$2,230  | \$6,470  | \$150   | \$0                   |
| Educational services (NAICS 61)            | 85                 | 32                   | 63                 | \$21,760                  | \$11,710            | \$10,050  | \$4,920     | \$1,390  | \$3,700  | \$40    | \$0                   |
| 6111 Elementary and secondary schools      | 46                 | 25                   | 50                 | \$21,580                  | \$11,710            | \$9,870   | \$3,430     | \$1,710  | \$4,670  | \$60    | \$0                   |
| 6113 Colleges and universities             | 21                 | 13                   | 85                 | \$24,090                  | \$11,360            | \$12,730  | \$7,230     | \$1,460  | \$4,040  | \$0     | \$0                   |
| Health care & social assistance (NAICS 62) | 3,372              | 15                   | 52                 | \$13,060                  | \$6,150             | \$6,910   | \$4,240     | \$960    | \$1,190  | \$470   | \$40                  |
| 621 Ambulatory health care services        | 428                | 17                   | 71                 | \$20,080                  | \$8,450             | \$11,630  | \$7,030     | \$2,380  | \$1,450  | \$610   | \$150                 |
| 6211 Offices of physicians                 | 130                | 13                   | 53                 | \$13,940                  | \$6,210             | \$7,730   | \$4,870     | \$780    | \$1,770  | \$310   | \$0                   |
| 6212 Offices of dentists                   | 33                 | 10                   | 56                 | \$17,640                  | \$7,710             | \$9,920   | \$5,420     | \$1,240  | \$2,240  | \$1,030 | \$0                   |
| 6213 Offices other health practitioner     | 44                 | 19                   | 71                 | \$19,360                  | \$8,030             | \$11,330  | \$6,470     | \$2,030  | \$2,070  | \$690   | \$80                  |
| 6214 Outpatient care centers               | 49                 | 22                   | 137                | \$39,860                  | \$14,100            | \$25,760  | \$17,000    | \$6,230  | \$1,350  | \$360   | \$820                 |

| Industry (NAICS 2007)                      | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA     | DCS     | Vocational assistance |
|--|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|---------|---------|-----------------------|
| 6215 Medical & diagnostic laboratories     | 24                 | 15                   | 52                 | \$23,130                  | \$15,300            | \$7,830   | \$3,640     | \$4,000 | \$190   | \$0     | \$0                   |
| 6216 Home health care services             | 102                | 23                   | 61                 | \$15,680                  | \$6,920             | \$8,770   | \$5,200     | \$1,740 | \$1,000 | \$830   | \$0                   |
| 6219 Other ambulatory services             | 46                 | 21                   | 94                 | \$26,980                  | \$9,560             | \$17,420  | \$10,040    | \$4,550 | \$1,200 | \$1,190 | \$450                 |
| 622 Hospitals                              | 1,457              | 13                   | 49                 | \$11,520                  | \$5,290             | \$6,240   | \$4,380     | \$890   | \$720   | \$220   | \$20                  |
| 6221 General medical & surgical hosp.      | 1,438              | 13                   | 49                 | \$11,420                  | \$5,270             | \$6,150   | \$4,360     | \$860   | \$700   | \$210   | \$20                  |
| 6222 Psychiatric/substance abuse hosp.     | 17                 | 14                   | 52                 | \$19,170                  | \$6,080             | \$13,090  | \$5,250     | \$3,230 | \$2,940 | \$1,460 | \$200                 |
| 6223 Speciality hospitals, other           | 2                  | 48                   | 48                 | \$18,490                  | \$6,050             | \$12,440  | \$12,440    | \$0     | \$0     | \$0     | \$0                   |
| 623 Nursing and residential care           | 1,098              | 16                   | 48                 | \$11,580                  | \$5,870             | \$5,710   | \$3,220     | \$600   | \$1,250 | \$600   | \$40                  |
| 6231 Nursing care facilities               | 366                | 16                   | 55                 | \$11,850                  | \$6,070             | \$5,780   | \$3,640     | \$490   | \$1,280 | \$350   | \$10                  |
| 6232 Residential mental health facility    | 204                | 12                   | 46                 | \$13,220                  | \$6,680             | \$6,540   | \$3,680     | \$1,010 | \$1,520 | \$150   | \$180                 |
| 6233 Community care for the elderly        | 504                | 17                   | 44                 | \$10,820                  | \$5,430             | \$5,400   | \$2,780     | \$520   | \$1,180 | \$920   | \$0                   |
| 6239 Other residential care facility       | 24                 | 19                   | 39                 | \$9,210                   | \$5,190             | \$4,020   | \$2,110     | \$510   | \$60    | \$1,330 | \$0                   |
| 624 Social assistance                      | 389                | 17                   | 52                 | \$15,320                  | \$7,650             | \$7,670   | \$3,530     | \$720   | \$2,480 | \$930   | \$10                  |
| 6241 Individual and family services        | 150                | 17                   | 50                 | \$14,570                  | \$6,880             | \$7,690   | \$3,280     | \$260   | \$2,960 | \$1,180 | \$0                   |
| 6242 Emergency & other relief services     | 30                 | 16                   | 49                 | \$12,110                  | \$7,460             | \$4,650   | \$3,540     | \$140   | \$820   | \$150   | \$0                   |
| 6243 Vocational rehabilitation services    | 135                | 18                   | 50                 | \$15,350                  | \$7,430             | \$7,920   | \$3,480     | \$1,040 | \$2,690 | \$690   | \$30                  |
| 6244 Child day care services               | 74                 | 20                   | 58                 | \$18,070                  | \$9,670             | \$8,400   | \$4,130     | \$1,300 | \$1,790 | \$1,180 | \$0                   |
| Arts, entertainment, recreation (NAICS 71) | 156                | 26                   | 71                 | \$19,790                  | \$10,770            | \$9,020   | \$5,040     | \$1,440 | \$2,470 | \$70    | \$0                   |
| 711 Performing arts and sports             | 47                 | 29                   | 77                 | \$23,130                  | \$11,140            | \$11,980  | \$7,280     | \$650   | \$3,860 | \$190   | \$0                   |
| 712 Museums, zoos, parks                   | 9                  | 56                   | 66                 | \$11,140                  | \$5,730             | \$5,410   | \$3,560     | \$1,850 | \$0     | \$0     | \$0                   |
| 713 Amusements, gambling, and recreation   | 100                | 24                   | 69                 | \$19,010                  | \$11,050            | \$7,960   | \$4,120     | \$1,780 | \$2,040 | \$30    | \$0                   |
| Accommodation and food services (NAICS 72) | 1,200              | 21                   | 61                 | \$15,060                  | \$7,570             | \$7,490   | \$4,020     | \$860   | \$2,080 | \$500   | \$30                  |
| 721 Accommodation                          | 269                | 34                   | 85                 | \$21,380                  | \$10,550            | \$10,830  | \$5,680     | \$1,250 | \$3,120 | \$730   | \$50                  |
| 7211 Traveler accommodation                | 244                | 34                   | 89                 | \$22,040                  | \$10,970            | \$11,070  | \$5,990     | \$1,310 | \$3,020 | \$690   | \$50                  |
| 7212 RV Parks and recreational camps       | 9                  | 21                   | 32                 | \$7,570                   | \$4,850             | \$2,720   | \$1,460     | \$540   | \$720   | \$0     | \$0                   |
| 722 Food and drinking places               | 931                | 18                   | 54                 | \$13,240                  | \$6,710             | \$6,530   | \$3,540     | \$750   | \$1,780 | \$430   | \$30                  |
| 7221 Full-service restaurants              | 432                | 21                   | 62                 | \$16,000                  | \$7,590             | \$8,410   | \$4,360     | \$740   | \$2,790 | \$510   | \$10                  |
| 7222 Limited-service eating places         | 420                | 14                   | 45                 | \$9,860                   | \$5,370             | \$4,490   | \$2,710     | \$720   | \$730   | \$280   | \$50                  |
| 7223 Special food services                 | 31                 | 27                   | 56                 | \$19,110                  | \$10,710            | \$8,400   | \$3,500     | \$1,240 | \$2,860 | \$790   | \$0                   |
| 7224 Drinking places, alcoholic bev.       | 48                 | 25                   | 50                 | \$14,150                  | \$7,880             | \$6,270   | \$3,530     | \$870   | \$1,160 | \$710   | \$0                   |

| Industry (NAICS 2007)                     | Claims<br>resolved | Median<br>TD<br>days | Mean<br>TD<br>days | Average<br>claim<br>costs | Medical<br>services | Indemnity | TD<br>costs | PPD     | CDA     | DCS     | Vocational assistance |
|---|--------------------|----------------------|--------------------|---------------------------|---------------------|-----------|-------------|---------|---------|---------|-----------------------|
| Other services (NAICS 81)                 | 490                | 27                   | 82                 | \$24,290                  | \$10,400            | \$13,890  | \$7,340     | \$1,750 | \$3,710 | \$970   | \$100                 |
| 811 Repair and maintenance                | 266                | 27                   | 81                 | \$26,600                  | \$10,100            | \$16,500  | \$8,520     | \$2,060 | \$5,040 | \$840   | \$40                  |
| 8111 Automotive repair & maintenance      | 200                | 27                   | 84                 | \$26,550                  | \$10,140            | \$16,410  | \$8,280     | \$2,070 | \$5,520 | \$500   | \$40                  |
| 8113 Commerical machinery repair          | 39                 | 37                   | 85                 | \$33,730                  | \$11,870            | \$21,850  | \$12,610    | \$3,200 | \$3,270 | \$2,780 | \$0                   |
| 812 Personal and laundry services         | 139                | 31                   | 92                 | \$21,990                  | \$9,950             | \$12,030  | \$6,830     | \$1,350 | \$2,130 | \$1,430 | \$290                 |
| 8121 Personal care services               | 17                 | 63                   | 172                | \$34,530                  | \$11,210            | \$23,320  | \$12,980    | \$2,040 | \$3,290 | \$2,690 | \$2,330               |
| 8123 Drycleaning and laundry services     | 44                 | 41                   | 107                | \$28,920                  | \$12,410            | \$16,510  | \$8,590     | \$2,250 | \$3,700 | \$1,970 | \$0                   |
| 813 Membership organizations              | 82                 | 22                   | 68                 | \$21,020                  | \$12,250            | \$8,770   | \$4,480     | \$1,380 | \$2,250 | \$660   | \$0                   |
| 8131 Religious organizations              | 45                 | 23                   | 88                 | \$28,990                  | \$16,670            | \$12,320  | \$5,940     | \$2,160 | \$3,710 | \$510   | \$0                   |
| 8133 Social advocacy organizations        | 11                 | 19                   | 47                 | \$12,240                  | \$5,140             | \$7,110   | \$3,560     | \$0     | \$730   | \$2,820 | \$0                   |
| 8134 Civic and social organizations       | 15                 | 21                   | 36                 | \$8,210                   | \$6,220             | \$2,000   | \$1,270     | \$350   | \$370   | \$0     | \$0                   |
| 8139 Professional and similar org.        | 11                 | 19                   | 51                 | \$14,700                  | \$9,520             | \$5,180   | \$3,780     | \$1,010 | \$390   | \$0     | \$0                   |
| 814 Private households                    | 3                  | 58                   | 54                 | \$14,870                  | \$6,700             | \$8,170   | \$4,690     | \$3,480 | \$0     | \$0     | \$0                   |
| 9999 Industry unknown                     | 50                 | 44                   | 100                | \$33,850                  | \$16,030            | \$17,820  | \$8,790     | \$2,290 | \$5,580 | \$630   | \$530                 |
| PUBLIC SECTOR TOTAL                       | 2,484              | 19                   | 55                 | \$19,880                  | \$9,200             | \$10,670  | \$5,810     | \$1,860 | \$2,390 | \$500   | \$100                 |
| State government (OWN 20)                 | 636                | 16                   | 56                 | \$18,640                  | \$7,580             | \$11,070  | \$5,960     | \$1,430 | \$2,970 | \$580   | \$120                 |
| 23 Construction - State Govt              | 10                 | 34                   | 58                 | \$41,020                  | \$19,550            | \$21,470  | \$8,670     | \$3,300 | \$9,500 | \$0     | \$0                   |
| 61 Educational services - State Govt      | 4                  | 103                  | 104                | \$34,930                  | \$16,650            | \$18,280  | \$4,870     | \$3,410 | \$2,500 | \$7,500 | \$0                   |
| 62 Health care, social serv State Govt    | 256                | 20                   | 56                 | \$14,020                  | \$5,850             | \$8,170   | \$5,020     | \$620   | \$1,720 | \$810   | \$0                   |
| 92 Public administration - State Govt     | 315                | 15                   | 58                 | \$22,770                  | \$8,730             | \$14,030  | \$6,960     | \$2,220 | \$4,200 | \$410   | \$240                 |
| Local government (OWN 30)                 | 1,848              | 20                   | 55                 | \$20,300                  | \$9,760             | \$10,540  | \$5,760     | \$2,010 | \$2,190 | \$480   | \$100                 |
| 22 Utilities - Local Govt                 | 35                 | 13                   | 51                 | \$25,550                  | \$10,810            | \$14,750  | \$7,060     | \$5,130 | \$1,090 | \$310   | \$1,160               |
| 23 Construction - Local Govt              | 38                 | 10                   | 43                 | \$18,820                  | \$7,830             | \$10,990  | \$5,050     | \$4,440 | \$140   | \$670   | \$680                 |
| 48-49 Transport., warehousing - Local Gov | 141                | 24                   | 52                 | \$15,000                  | \$5,840             | \$9,170   | \$6,100     | \$540   | \$1,150 | \$1,390 | \$0                   |
| 61 Educational services - Local Govt      | 649                | 21                   | 58                 | \$20,200                  | \$10,120            | \$10,070  | \$4,650     | \$1,830 | \$3,160 | \$410   | \$10                  |
| 62 Health care, social serv Local Govt    | 166                | 31                   | 58                 | \$15,300                  | \$7,290             | \$8,010   | \$5,710     | \$430   | \$1,430 | \$440   | \$0                   |
| 92 Public administration - Local Govt     | 730                | 16                   | 51                 | \$21,610                  | \$10,360            | \$11,250  | \$6,630     | \$2,370 | \$1,890 | \$250   | \$120                 |

Claims are reported by the year of claim resolution, which is the year of the latest notice of claim closure, determination order, or claim disposition agreement for initial claim openings. This may be different than the year of injury or claim acceptance. Death benefit and permanent total disability claims, as well as their indemnity costs, are excluded from this analysis. Worker, employer, and insurer reimbursements from the Workers Benefit Fund are also generally excluded.

Claim cost is the composite of medical and indemnity costs. Indemnity includes temporary disability (TD), permanent partial disability (PPD), claim disposition agreement (CDA), disputed claim settlement (DCS), and vocational assistance. Indemnity incurred after claim closure as of the report date is also included in this table: primarily PPD modified by dispute resolution, CDA, DCS, and vocational assistance.

Cost statistics are means unless otherwise specified. Aside from temporary disability days, costs have been rounded, and components may not sum to composite averages. Some medical and indemnity are estimated, primarily TD days and costs and medical and vocational assistance costs for initial claims resolved by CDA, about which the department does not require regular cost reports.

Conclusions should not be drawn for rows with a small number of claims. Claim counts will change as claims are reopened and resolved in future years, and if past trends continue, then TD days and costs for the most recent year will decline. Post-closure costs will increase over time.

Claims are listed according to the North American Industry Classification System (NAICS), 2007 edition.

Central Services Division, Oregon Department of Consumer and Business Services, August 2021