



Oregon

Theodore R. Kulongoski, Governor

Department of Consumer and Business Services
Workers' Compensation Division
350 Winter St. NE, Room 27
PO Box 14480
Salem, OR 97309-0405
1-800-452-0288, (503) 947-7810
TTY (503) 947-7993
www.oregonwcd.org

August 5, 2005

To: Workers' Compensation Service Companies

Subject: Insurance adjuster licensing

Until further notice, the Insurance Division will not audit or penalize unlicensed workers' compensation claims adjusters working for service companies, as long as the claims adjusters are certified under the Workers' Compensation, OAR Division 055 rules.

The Insurance Division and the Workers' Compensation Division will be reviewing conflicting laws regarding claims adjuster requirements. Currently, Oregon Insurance law requires all workers' compensation claims adjusters working for service companies to be licensed. In addition, the workers' compensation law requires claims adjusters to be certified and complete a specified number of hours of continuing education. The Insurance Division and the Workers' Compensation Division will be looking at ways to reduce the burden on claims adjusters and service companies.

This does not impact the requirement that service companies still must be licensed as an adjusting firm. Service companies must have a property casualty (general line) license to do business in Oregon.

We will provide more information when it is available. If you have any questions about this issue, you may contact:

Margarita Nunez, Manager
Producer Licensing
Insurance Division
503-947-7247

or

LeRoy McGee, Manager
In-Office Audit and Certification
Workers' Compensation Division
503-947-7706

Joel Ario, Administrator
Insurance Division

John Shilts, Administrator
Workers' Compensation Division

Distribution: WCD/U